

# O-Anywhere User Guide

## Version 1.0.0

Auction, Anywhere. with Abidia.  
Experience the freedom and portability  
of online auctions from your wireless device.

Get Overstock Auctions 2 GO!

The User Guide provides information on installation, usage, and options for O-Anywhere. This guide is oriented toward all types of devices. The topics covered include downloading, installation procedures, configuration, Troubleshooting, and usage of O-Anywhere.

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- II. Table of Contents
  - 1. Welcome to O-Anywhere
    - a. Platform support
    - b. Key features of O-Anywhere
  - 2. Getting Started
    - a. The bidding process
    - b. The selling process
    - c. How it works
    - d. User Interface
    - e. Security advice
  - 3. Installing O-Anywhere
  - 4. User Interface
    - a. Configuration
  - 5. Searching for Items
  - 6. Monitoring and Bidding
- III. Appendix A: Security
- IV. Appendix B: Tips and Techniques
- V. Appendix C: Troubleshooting
- VI. Glossary
- VII. Software License

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# Chapter 1

## Welcome to O-Anywhere



Thank you for your interest in O-Anywhere! We hope that you will enjoy the benefits and flexibility of our product! Combining the power of your Overstock Auctions account and the freedom of your wireless device, O-Anywhere provides full access to your Overstock Auctions account from your wireless device. Buyers and sellers alike can now manage auction items, from wherever they are. O-Anywhere removes the ties to your personal computer and allows you to take your online auctions anywhere. Get a competitive advantage, and free up your life. Overstock Auctions has never been more accessible!

Abidia is committed to providing you with a robust product and a great user experience that strives to continually improve based on your needs and feature requests. An O-Anywhere license offers you the latest bug fixes free of charge. Check the Abidia website periodically to update your software with the latest version at the following web address:

<http://www.abidia.com>

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[feedback@abidia.com](mailto:feedback@abidia.com)

#### Platform Support

O-Anywhere has been designed to support a vast amount of devices, and supports many popular platforms including:

- Symbian Series 60 Platform
- Symbian UIQ Platform
- BlackBerry Wireless Handheld
- Java Enabled Phones (J2ME MIDP 1.0, 2.0)
- Windows Mobile for Pocket PC
- Windows Mobile for Smartphone
- Palm Powered Devices

#### Key features of O-Anywhere

- User friendly interface designed specifically for wireless devices
- Support for Overstock Auctions
- Monitor the status of your auction items
- View images of the items you find
- Simple configuration
- Search for your favorite auctions and items
- Watch items you find
- Browse items from your phone that are cached
- Organize, track, and bid on active items
- Monitor items you are buying or selling
- Vast support of cellular providers
- Support for a large amount of devices and platforms.

Wireless Providers supported include: Verizon, AT&T, Cingular, T-Mobile, Nextel, Sprint, Qwest Wireless, Telus, Fido, Rogers AT&T, Virgin Mobile, and many more.

# Chapter 2

## Getting Started



It's easy to get started with O-Anywhere. O-Anywhere can help you manage and monitor your auctions. O-Anywhere has been designed to be very simple to understand and easy to use, combining the freedom of a wireless phone and the power of your Overstock Auctions account. To use O-Anywhere you should understand the basics of Overstock Auctions, and the online auction process. Read these simple and easy instructions and you will be up and running in no time!

#### The Bidding process:

Bidding upon an auction involves a few initial setup steps, and a few recurring steps. To bid on an auction, you will need an Overstock Auctions account. You can use your current account, or you can create a new account specifically for your phone or handheld device. Setting up a new account must be done on a PC.

- Use your Overstock Auctions account
- Find an item you want, you can even see pictures
- Determine how much you are willing to spend
- Bid upon the item
- Watch the auction, bid again if you have been outbid
- Wait for auction to end

#### The Selling process:

Sellers can use O-Anywhere to monitor item status. Like the bidding process, you will need an Overstock Auctions account. You should use your current account, since it will sync your selling lists from your account automatically.

- Use your current Overstock Auctions account
- Create an auction listing
- Watch the auction
- Wait for auction to end

#### How it works:

O-Anywhere is a comprised of two or more modules and services working together to provide online auctions to your wireless phone. These modules include the user interface on the mobile phone, which allows you to interact with the auctions via the keypad, or other input methods. The BidSync module which communicates with Overstock Auctions transparently via Abidia BidSync online services; which keeps your auction items stored on your mobile phone current with the live auctions on the auction site. Screen shots vary from one wireless phone to another. You should be able to identify the similarities between platforms, and navigate the user interface for each platform from these instructions.

#### User Interface:

O-Anywhere presents all of your auctions as various folders. There is a folder for each search, the items you are watching, items you are bidding upon, the items you have won, items you have lost, items you are selling, items you have sold, and the items that have not sold.

When you select a folder O-Anywhere will show you all of the items in the folder. From this folder you have the option to look at information for specific items, add the item to your watch list, or bid on the item. Folders are important for buyers and sellers, a buyer can quickly see the status of all of the items they are bidding upon, and determine which items they have won. A seller can

monitor their active auctions, find out how many bids items have, and determine quickly which items have sold. Sellers can also watch other items status for pricing and comparison.

When you view an individual auction item, you will see the items image and all pertinent auction information on your screen. Different editions of O-Anywhere may look slightly different based upon the size of your wireless devices' screen.

#### Security Advice:

Security is very important; you can protect yourself from fraud with by being careful about your sensitive information. Please take into consideration the following points, and read the section on security for more information.

1. Protect your Overstock Auctions username and password.
2. Protect your credit card information.
3. Use PayPal, instead of Money Orders.

# Chapter 3

## Installing O-Anywhere



Installing O-Anywhere is a simple procedure, which is dependant upon the type of device you are installing upon. Complete the following steps to install O-Anywhere on your device. When you are done you will be up and running. Depending upon your device the steps for installation differ. O-Anywhere can be installed in a few different ways, via a download that is installed from your PC to your device, Over The Air (OTA) directly to your device from the Internet, or via a SMS installation message sent from the Abidia Website to your device.

1. Confirm – You need a device that is compatible with O-Anywhere. When you have determined that your device is supported, you need to verify that your device has a wireless data plan, or some form of internet connectivity. Abidia products are Network Smart, and can use any type of network connection including GSM/GPRS, CDMA/1xRTT, Bluetooth, WiFi, Ethernet, ActiveSync and dialup modems. NOTE: O-Anywhere does NOT support Palm.NET for Palm i705 devices.

Installation Requirements:

1. Compatible Device – See Appendix
2. Data Plan – See Appendix
3. Your Overstock Auctions Account
4. PC Installer: O-Anywhere Installer (Download from <http://www.abidia.com>) [or]
5. SMS Install: Desktop or Wireless Browser to send a SMS from Abidia website [or]
6. OTA Install: Your phone's browser to the OTA site. (<http://wap.abidia.com>)

2. Download – O-Anywhere can be downloaded from the Abidia Website, or from our partners or resellers. To download from the Abidia Website, visit <http://www.abidia.com> from your desktop browser, and choose the install item on the top of the page. From the install page you can download the desktop installer, send a SMS for OTA installation to your device, or get instruction for OTA installation directly from your device.

3. Install – O-Anywhere is installed on your device by one of the following methods:

- PC Installer – Using the cradle and USB or serial cable.
- OTA (Over The Air)
- SMS | OTA

PC Installer – Locate the installer for your device, you may need to download it from the Abidia Website at <http://www.abidia.com>. Double-click, or right click and open the installer. Run thru the installer following the instructions. When you have finished running thru the Installer, you should make sure that the installation is synchronized with your device. The O-Anywhere installer will copy the device executable to your PC. The next time you sync your device with your PC, you should be able to install O-Anywhere onto your device.

OTA – Please visit <http://wap.abidia.com> from your device's wireless browser and follow the directions for your device, this will install directly to your device, without a PC. This option will not work if your device's browser is not installed, enabled, or functioning properly.

NOTE: As long as you are installing from the abidia.com address, you can disregard "Non Trusted File" messages.

SMS | OTA – Please visit <http://www.abidia.com> from any browser, select the install option on the top of the site, and choose the OTA link. You can send a SMS message with the OTA install directly to your device from here. This option will not work if your device's browser is not installed, enabled, or functioning properly.

NOTE: As long as you are installing from the abidia.com address, you can disregard "Non Trusted File" messages.

4. Configure – Before you can use O-Anywhere you need to tailor the settings to your Overstock Auctions account and Wireless provider. After you open O-Anywhere, You will be presented with a list, that has Buying, Watching, Selling, Sold, Won, Etc.), open up the menu, and choose the 'Settings' option.

You will need to add the settings for:

1. Overstock Auctions Settings User | Pass | Site
  - a. Your Overstock Auctions Username and Password are required for O-Anywhere to function correctly.
2. Registration Serial number
3. Network Settings

5. Running – O-Anywhere is strait forward and easy to use. The basic navigation and usage is simple. The first screen you see is the Lists screen, it will show you each of the lists, and allow you to create new ones. This is how you enter a new search. When you open a list, it will open up the Items screen. This shows each of the items in the list. Each item can be opened up to see the details of the item.

Starting O-Anywhere is different for each device and each edition; If you cannot start O-Anywhere as directed, please make certain you have installed it correctly, by searching for it on your phones application menu.

- Open your devices applications menu or screen
- Choose the O-Anywhere application
- Use O-Anywhere

TIP: Always allow connections.

When you sync you may get the popup "The application ... has requested a http connection to api.abidia.com". Below this message are two buttons for "Allow this connection" or "Deny this connection". Below these are two checkboxes for "Don't ask this again" for all http connections or only this particular http site. Use the track wheel to navigate to the desired checkbox and press the spacebar to select it. Then continue by selecting "Allow this connection" as normal. Now the popup will stop appearing for future connections.

# Chapter 4

## User Interface



O-Anywhere has been developed specifically for small low power devices like your mobile phone. The interface is streamlined to provide easy navigation, while providing as much pertinent information as possible.

The main screen for O-Anywhere is called your list view. It will allow you an easy and quick way to determine the status of your Overstock Auctions account. From this screen you will be able to view your watch list, bidding list, won items, lost items, selling items, sold items, unsold items and each of the searches that you create.

From the menu you will be able to add new searches to the screen, delete old searches, configure O-Anywhere settings, and view the list of items from each type of list in more detail.

When you view a list from the lists view, the Item List will be displayed. From here you can view all of the auction items that are contained in the list. From the menu you will be able to view the item, add the item to your watch list, bid upon the item, or synchronize the list with Overstock Auctions.

When you view an individual item from a list view, you will use the item view. The item view will show information about one auction item, including the image if the item has an image. From the menu you can add the item to your watch list, bid upon the item, or synchronize with Overstock Auctions.

#### Configuration:

After you have installed O-Anywhere on your mobile device you will need to setup your username and password. If you do not add your username and password, you will only be able to use the search functionality and will not be able to bid upon items. To be able to use your watch list, bid upon items, and monitor your items that are selling you must enter your username and password.

You can change the default behaviors of O-Anywhere from the options. To get to the options screen select options from the main menu at the Lists View.

When Auto Sync is enabled your device will automatically send data over the network to update a list, or an individual item, if it sees that the information does not exist, or is too old.

When you enable Images, O-Anywhere will download a small image of the auction item if it exists, allowing you to see what the item looks like.

When you enable 'Ask For Pass', O-Anywhere will ask for your password before it places a bid on an item. Please note that you will need to enter your password in the Options screen anyway, but as an added security measure, you will have to enter it again for any bids made from your phone.

When Save Items is enabled, O-Anywhere will save a local copy of the item information so that your phone will use less bandwidth.

NOTE: Your username and password are stored on your device, so you may want to keep the default setting that requires you to enter your password whenever O-Anywhere bids upon an item. This will protect you in the event you lose your mobile device. Your password is never saved on the Abidia website, and is encrypted to provide the utmost security.

# Chapter 5

## Searching for Items



A search is a collection of keywords that can be searched for in real-time. O-Anywhere saves your searches so that you can view the items offline without using your wireless data plan. You can create, modify, or delete a search.

To search for items, you need to create a new search folder. When the search folder is created, you will be able to perform the search at any time, and anywhere. The results of the search will be listed in a search list and stored on your phone for future reference, at any time you can refresh your search, and get the most up to date list of items.

To add a new search from the item lists screen choose the new menu item. Enter the search keywords in the new search screen. You can use multiple keywords to help narrow your search. The more precise your search the less irrelevant items will be returned. When you have finished, save the search. You will be asked if you would like to perform the search immediately, if you do not have Automatic BidSync enabled. To learn more about creating efficient searches, please visit [Overstock Auctions](#).

If your search returns no items you can modify your search to return more results. To modify your search, select the search in the list, and choose the edit menu item. You will be presented the familiar search keyword screen, make any modifications you want, you may want to add a brand name, or something specific to the type of item you are looking for. When your modifications are complete save the search, and you can refresh the search.

If you have too many items returned from a search you may want to add more specific keywords, like a model number, color, or type.

To refresh a search enter the search list and select refresh from the menu.

#### Viewing individual items

When you have a search that is returning the items that you want to see, you can view each item that interests you by selecting the item, the item and its pertinent information will be displayed and you will have the opportunity to watch the item and bid upon the item.

# Chapter 6

## Monitoring and Bidding



Buyers and sellers alike will want to monitor auction frequently. When you find an item via a search that you are interested in you can add that item to your watch list, and monitor the items progress without bidding upon it. Auctions that you are selling with your account are automatically added to the selling list. You can refresh the list to get the most up to date information at any time.

Adding an item to you watch list is easy, when you find an item from a search that interests you simply select the watch menu item, and it will be added to your watch list. Your watch list will be synchronized with your Overstock Auctions account and become available from your wireless phone and your Overstock Auctions account via a web browser.

You can also add a watch from an auction ID number, from the watch list screen, select the new menu item and enter the items ID number, the ID number will be added to you watch list. You may need to sync before the item information will appear.

You can remove an item from your watch list easily. Simply select the item from the list and choose the delete menu item.

#### Bidding:

Placing a bid upon an item means that you are willing to pay up to a certain amount for the item that you are bidding upon. A bid does not guarantee that you will win an auction, if another person is willing to pay more for an item; you will be out bid and have the option to bid again until the auction ends.

When you are ready to bid upon an item that you are interested it, you can either select the item from a list and choose the bid menu item, or choose the bid menu item from the item view screen. This will take you to the bid screen, where you will enter the maximum bid amount that you are willing to pay for the item. Once you have made a bid, and it has been accepted, the item will automatically show up in your bidding list, you will be able to monitor the item, and any other items you are bidding upon.

If you are the person with the highest bid at the end of the auction, the item will be available in your won list; otherwise it will be available in your lost list.

When you win or sell an item you are ready for a whole new process to begin, the item needs to be paid for, shipped, and then both parties should leave feedback.

#### For Sellers:

When your item has sold it is customary to email the winning bidder and request payment, including the shipping costs. When the winning bidder sends payment, usually via PayPal, you should ship the item to the winning bidder. When the winning bidder receives the item, it is customary to leave positive feedback.

#### For Buyers:

When you win and auction the seller should contact you with the total price of the item including the shipping costs. When you know the total price you should send the payment to the seller. You can use services such as PayPal to send the payment online, instantly. The seller should have payment instructions telling you which methods of payment they accept. When the seller has received your payment, they will ship your item to you. When you receive the item, it is customary to leave positive feedback.

# Appendix A

## Security



Security is paramount, and should be taken seriously. O-Anywhere stores your Overstock Auctions username and password on your wireless device so that it can automatically access your account to import all of the items from your account, synchronize items you add to you watch list, synchronize items that are won, lost, sold, and unsold, and to place bids.

O-Anywhere treats your username and password with the utmost respect, encrypting it on your phone, and optionally requiring it for bidding transactions. This can give you peace of mind if you lose your wireless phone. We strongly recommend that you leave the 'require password on bids' option enabled in the settings. You can get to the settings screen by choosing the settings option from the main menu. In the event you do lose you phone, you should immediately change your password.


Your password is your business, please keep it safe, and never give it out, even to Abidia. We do not require your password, and will never request it.

All passwords are encrypted with a DES RC4 or DES RC5 encryption if the device will support it, if not a modified Blowfish scheme based upon the IDEA algorithm is implemented.

For more information please visit [Overstock Auctions](#).

# Appendix B

## Tips and Techniques



**Tip: Optimize your Searches**

Each search will take time to perform and space on your device. Handheld devices have a limited amount of storage space so you will want to optimize your searches to retrieve a smaller amount of items. As with a normal web search, you can do this by adding multiple keywords to narrow your search. Using generalized search criteria will return too many results.

**Tip: Enable Automatic Network Access**

Most wireless phones will allow you to enable network access for O-Anywhere without user intervention. Each phone may be slightly different. Some phones will ask you each time O-Anywhere uses the network if you will allow the access, there may be a selection here to always allow network access. Other phones may have this option available from the application menu.

For more information please consult your Wireless Phone manual.

**Tip: Data usage awareness.**

Each time you sync you are using data from your wireless data plan. If you do not have an unlimited amount of data you may want to conserve the amount of data being transferred. O-Anywhere has settings to automatically sync, turning these options off will give you control of when O-Anywhere uses network resources.

For more information please consult with your Wireless Provider.

**Tip: Use PayPal**

If you use PayPal your can insulate yourself better from a dishonest seller. If the item is never shipped, you can request a refund from PayPal. NOTE: Never send cash, checks or money orders, once the seller has these you have no recourse.

For more information please visit:

<http://www.paypal.com>

**Tip: Use the fraud protection services of your credit card**

If you have the misfortune of dealing with a dishonest seller, use the fraud department of your credit card department. Your credit card company may be able to assist you with a refund or insurance. A phone number should be located on the back of your credit card.

For more information please consult with your credit card company.

**Tip: Check the sellers feedback rating**

Be sure you are dealing with a reputable seller. If the seller has negative feedback, or limited positive feedback, it is wise to proceed cautiously. If the price and item seem too good to be true, it probably is, take the time to research the item, and seller accordingly.

For more information please visit Overstock Auctions.

**Tip: Enable quick access to O-Anywhere**

If you use O-Anywhere a lot, you may find it useful to assign O-Anywhere to a quick start button on your phone. Many phones will allow you to assign applications, or access to applications to one of the phones keys from the phones main screen.

For more information please consult your phone manual.

# Appendix C

## Troubleshooting



Troubleshooting O-Anywhere is usually quite easy. If you can not fix your problem with the help of this manual, please feel free to email Abidia Technical Support at [support@abidia.com](mailto:support@abidia.com).

Q. When I try to Sync I get an error.

A. Check your GRPS or 1xRTT modem connection, and make certain you have an active wireless data plan from your service provider.

Q. How do I enable my subscription?

A. First you will need to create a subscription, and get your serial number. You can do this using the Abidia website at <http://www.abidia.com>. Next you will enter the serial number into O-Anywhere on your mobile device, select Options from the main menu, and enter your serial number in the field provided.

Q. How can I purchase a subscription for O-Anywhere without a PayPal account?

A. You can purchase Abidia products directly from our distribution partners with a credit card. Please visit <http://www.handango.com>.

Q. Can I use O-Anywhere on multiple Handsets?

A. Yes, you can use O-Anywhere on as many devices as you want, Abidia BidSync will keep all devices synced to your auction account. You will need to purchase a subscription for each handset.

Q. Is it possible to use ActiveSync or HotSync with O-Anywhere?

A. O-Anywhere has been designed to support a direct connection to Overstock Auctions and does not use ActiveSync or HotSync for synchronization. You must have a data plan from your Wireless Provider, or another internet connection available to your wireless device. O-Anywhere supports GPRS, 1xRTT, 802.11b, Ethernet, Bluetooth, as well as dialup modems. ActiveSync can be used as an Internet connection, you will only be able to sync while it is connected.

Q. Why do my searches and lists need to be manually sync'ed?

A. Many cellular providers charge per K of bandwidth used, O-Anywhere has been designed to use the least amount of data from your data plan as possible.

# Glossary

WAP – Wireless Access Protocol – This is the main protocol that mobile phones and wireless devices use to access the internet.

GPRS – General Packet Radio Service – A networking system used by most GSM phones. Previous to GPRS, phones would use GSM data, which requires the phone to make a connection as a voice call. Depending upon your phone, GPRS may be used while you are in a voice call, and may not interfere with the reception of incoming voice calls.

CSD – Circuit Switched Data – a dialup network connection.

GSM – Global Subscriber Module – This is the worldwide standard for mobile phone networks. It is the base for GPRS and SMS.

CDMA – A mobile network technology that competes with GSM, it is widely available in the United States and Korea.

EDGE – This is a high speed data transmission protocol for GSM networks, it is the successor to GPRS.

1xRTT – This is a high speed data transmission protocol for CDMA networks.

BES – BlackBerry Enterprise Server – This is a server that provides access to email for BlackBerry Wireless devices from Microsoft Exchange, and Lotus Domino servers.

MDS – Mobile Data Service – This is a feature of BlackBerry Enterprise Server that allows for data access for RIM BlackBerry Wireless Handheld devices.

APN – WAP Gateway – Access Point Name is part of the description of a WAP Gateway, which is a server that translates from WAP to HTTP or other internet protocols.

TCP/IP – Transmission Control Protocol Internet Protocol – The main underlying protocol of the Internet. This is the base 'language' that devices speak to each other over the Internet.

SMS – Short Message Service – A text messaging transport for GSM networks that allows for short (up to 160 character) messages to be sent to a phone. Some CDMA networks now support SMS including Sprint's PCS network.

OTA – Over The Air – A system for installing applications directly onto the handheld device. Usually the device will visit a WAP site with the internal browser, and the application will be provisioned to the device 'Over The Air'.

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