

Metrofuser Launches INST@LERT™ Parts Notification Service

Roselle- New Jersey Tuesday, May 17, 2005 Metrofuser launched its new INST@LERT™ Notification Service today, providing customers with unprecedented visibility into their parts tracking process. Metrofuser's INST@LERT service allows customers to track inbound and outbound parts from the moment that they place an order to the time their transaction has been completed.

Real Time Order Tracking When It Matters

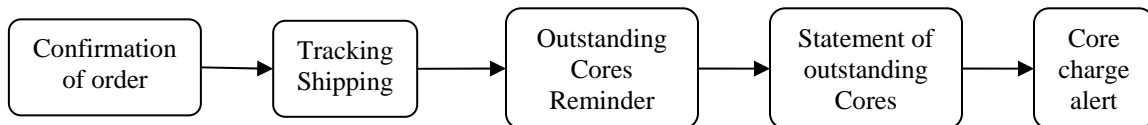
The moment a customer places an order with Metrofuser, the INST@LERT parts notification system automatically generates an order confirmation e-mail followed by shipping-tracking notifications. Order tracking e-mails that contain order tracking numbers are synchronized with shipping carriers, providing the customer with easy one-click tracking status updates.

Real Time Core Notifications Reduce Unnecessary Charges

INST@LERT automatically generates reminder notices that inform customers of outstanding cores and due dates. Subsequent alerts by way of e-mail will notify the customer of pending cores charges. Finally, Weekly Core Statements offer customers a big-picture view of returned parts and the status of outstanding cores.

Like our service parts, INST@LERT is only available to service companies and resellers.

INST@LERT Parts Notification Service



About Metrofuser LLC

Metrofuser is a parts re-manufacturer and distributor specializing in Laser Imaging Technologies. Metrofuser provides repair and assembly solutions for Circuit Boards and Mechanical Components. Located minutes from New York City, Metrofuser touches the Northeast like no one else. The company's location helps maximize time-to-market objectives, while minimizing procurement, materials management, and logistic costs. Visit <http://www.metrofuser.com> for more information.