



For Immediate Release:

Metrofuser Develops Fix for HP 4200 Fuser Film Factory Defect

Monday, September 19, 2005-Roselle New Jersey—Printer Parts remanufacturer Metrofuser has announced a solution to a notorious defect than has plagued the imaging industry.

After months of research and development, Metrofuser has developed an engineering upgrade that has corrected the film delaminating on the HP 4200 Fusing Assembly. The proprietary upgrade has been implemented in the production of the fuser and has resulted in a 98% reduction in film failures. Service companies and resellers now have access to a low cost, quality fuser that will not let them down or their customers down.

The Delaminated Fuser

Users of certain HP LaserJet 4200 series printers have experienced printing problems caused by delaminated or torn film on the product's fuser and occurring long before the end of the fuser's 200,000-page life. The delaminating causes a catastrophic image defect and has shortened the life of the fuser considerably.

Customer call backs for service companies have sky rocked due to the premature failures. Collectively this problem is estimated to cost service companies hundreds of thousands of dollars nationwide in repeat service calls. HP has published service notes on this issue dating back to March 2004. The problem is so wide spread HP has developed a revised model fusing assembly. The failures are seen in printers with the following range of number serial numbers.

Affected printers are listed below

Q2425A, Q2426A, Q2427A Q2428A, Q2446A, Q2447A	4200 Printer 110V Models
USBNL00001-99999 USBNM00001-99999 USBNN00001-99999 USBNP00001-99999 USBNS00001-99999 USBNX00001-99999	
USDNL00001-19672 USDNM00001-20855 USDNN00001-21009 USDNP00001-20810 USDNS00001-20698 USDNX00001-21024	Serial number range

About Metrofuser LLC

Metrofuser remanufactures and distributes laser printer parts. The company offers a broad array of laser printer products including fusers, maintenance kits, boards and paper handling assemblies. Metrofuser's products are available only thru its channel distribution partners and not to end-user or self maintainers. Metrofuser offers innovative programs to help service companies and resellers to protect their key customers and expand margins. To find out more visit <http://www.metrofuser.com>