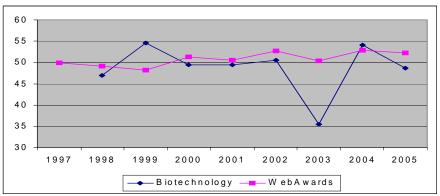


# WebAward Internet Standards Assessment Report

Biotechnology Industry Benchmark Results

# Average Industry Scores vs Internet Standards Assessment Report (ISAR) Index

<u>Year</u>	<u>Biotec</u>	h <u>WebAwards</u>
1997		49.9
1998	47	49.1
1999	54.5	48.2
2000	49.5	51.3
2001	49.5	50.5
2002	50.5	52.7
2003	35.5	50.4
2004	54.1	52.9
2005	48.7	52.2
	Si	core out of a possible 70 points



**Average Scores by Judging Criteria** 

	<u>2003</u>	<u>2004</u>	<u> 2005</u>	<u>Total</u>
Design	3.7	7.4	6.9	6.0
Innovation	3.3	6.5	5.5	5.1
Content	5.0	7.7	6.8	6.5
Technology	4.7	6.7	5.5	5.6
Interactivity	4.7	6.7	6.7	6.0
Copywriting	5.3	7.4	7.2	6.6
Ease of use	5.0	7.2	6.8	6.3

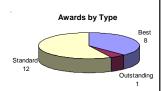
Score out of a possible 10 points

# Commentary

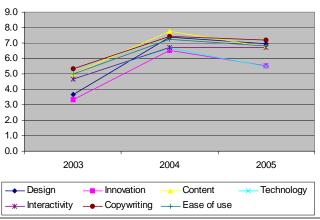
Biotech sites were added to the second WebAward program and generally have been in line with the overall ISAR Index other than a dismal showing in 2003. Strengths tend to be content and copywriting as most biotech sites are product information driven. Innovation appears to be generally lacking overall for many biotech Web sites.

Biotech Web sites have significantly underperformed their criteria benchmarks for the past three years.

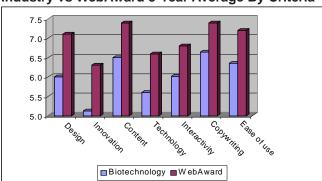
However, this might be attributed to the drastically poor showing for most sites in 2003 which drags down the three-year average.



# **Average Scores by Judging Criteria Chart**



#### Industry vs WebAward 3-Year Average By Criteria



### **Best of Industry Winners**

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<u>Year</u>	<u>Winner</u>	Web site				
2005	Risdall Advertising Agency	Hutchinson Technology				
		BioMeasurement Division				
2004	Genzyme Corporation / Stellent	Genzyme Web Initiative				
2003	Alken-Murray Corporation	Alken-Murray				
2002	Hanley-Wood Integrated Marketing	whybiotech.com				
2001	Ornico 1to1	Efekto				
2000	R/GA	Healthshield				
	BioSpace.com Inc.	BioSpace.com				
1998	Synergistic Media Network Inc.	BioSpace.com				

#### **About this Report**

The Web Marketing Association has collected industry Web site development benchmark data since 1997 through it's WebAward program. Multiple independent judges review and score each site from 0-10 points on each of seven criteria for a possible 70 points. Best of Industry WebAward is given to the site that scores highest in the industry. The views of this report are based on observations of aggregated industry data and do not reflect the results for any particular Web site unless noted. For complete information, go to www.webaward.org