



## ShoreGroup Receives Outstanding Performance Award from Cisco Systems

### Cisco Systems award recognizes ShoreGroup for Outstanding Performance in IP Communications arena

**NEW YORK, NY. March 28, 2006** -- ShoreGroup, Inc., a leading converged network solutions and management provider, today announced that it is the recipient of the Outstanding Performance in IP Communications award from Cisco Systems.

ShoreGroup was announced as the United States Outstanding Performance in Voice Applications award winner for the Eastern Region and New York Metropolitan area at the Cisco Systems Partner Summit 2006 in San Diego, which was attended by more than 2,200 Cisco channel partners.

Cisco's criteria for selecting ShoreGroup as the recipient of this award included the requirements of being compliant with all elements of Cisco certification and specialization programs for IP Communications, surpassing Cisco's customer satisfaction target, having IP Communications represent a significant percentage of the overall business, and demonstration of best practices depicting how ShoreGroup exemplifies innovative success with Cisco IP Communications solutions.

"ShoreGroup's business practice, from systems design and implementation, to our CaseSentry® Systems Management solution, and our ShorePatrol™ Operational Support Service that provides clients with the complete maintenance services they need during the critical operational phase, is specifically focused on maximizing the business results that our clients obtain from Cisco's IP Communications solutions," said Robert Ditta, Executive Vice President of ShoreGroup. "We are honored to have ShoreGroup's innovation, customer commitment, and the overall success that we have achieved in IP Communications recognized through Cisco's Outstanding Performance award."

### About ShoreGroup, Inc.

ShoreGroup is an employee owned converged solutions provider delivering management applications, operational maintenance services and infrastructure professional services. As a Cisco Gold Certified Partner with IP Communications Specialization, and a Cisco IP Contact Center (IPCC) Enterprise Advanced Technology Provider (ATP), ShoreGroup designs, deploys, maintains and develops leading management applications for high availability converged networks and customer contact centers. Technology expertise includes IP Telephony, VoIP, communications systems and applications, systems and network management, LAN/WAN, physical layer infrastructure and wireless. Founded in 1999, with over 300 global and national customers, ShoreGroup is based in New York City and Syracuse, NY.

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FOR: ShoreGroup, Inc.

CONTACT: Glenn Yeeles  
[gyeeles@shoregroup.com](mailto:gyeeles@shoregroup.com)

ShoreGroup, Inc.  
The ShoreGroup Building  
460 West 35th Street  
New York, NY 10001  
(212) 364-6800