



ShoreGroup Recognized by Cisco Systems for Customer Satisfaction Excellence

Client satisfaction assessment earns ShoreGroup prestigious Customer Satisfaction Excellence recognition from Cisco

NEW YORK, NY. March 28, 2006 -- ShoreGroup, Inc., a leading converged network solutions and management provider, today announced that it has been recognized by Cisco Systems for Customer Satisfaction Excellence.

Cisco's recognition of ShoreGroup for achieving Customer Satisfaction Excellence is the highest distinction a partner can achieve within the Cisco Channel Partner Program. ShoreGroup earned this recognition by obtaining high satisfaction ratings from its customer community for both pre-sale and post-sale experiences, as determined during Cisco's worldwide customer satisfaction assessment process.

"ShoreGroup is honored to be recognized by Cisco Systems for the high level of service we deliver and the commitment we have made to client satisfaction," said Robert Ditta, Executive Vice President of ShoreGroup. "It's especially gratifying to receive a high satisfaction endorsement from the clients who entrust us to build, manage and maintain the critical converged networks that their business success relies upon. A significant cornerstone for our client satisfaction is a complete ShoreGroup service portfolio that addresses the full lifecycle of an organization's IP Communications investment, starting with the initial solution design and implementation, maintaining availability and performance with our CaseSentry® Systems Management solution, and the ongoing "Day 2" maintenance support that is provided by our ShorePatrol™ Operational Support Service. But the ultimate key to ShoreGroup's customer satisfaction success is our people. Backing each of our services is customer-focused ShoreGroup staff with an acute understanding of how critical our client's network is to their business, and possessing the qualifications and experience needed to deliver on our service commitments."

About ShoreGroup, Inc.

ShoreGroup is an employee owned converged solutions provider delivering management applications, operational maintenance services and infrastructure professional services. As a Cisco Gold Certified Partner with IP Communications Specialization, and a Cisco IP Contact Center (IPCC) Enterprise Advanced Technology Provider (ATP), ShoreGroup designs, deploys, maintains and develops leading management applications for high availability converged networks and customer contact centers. Technology expertise includes IP Telephony, VoIP, communications systems and applications, systems and network management, LAN/WAN, physical layer infrastructure and wireless. Founded in 1999, with over 300 global and national customers, ShoreGroup is based in New York City and Syracuse, NY.

Cisco and Cisco Systems are registered trademarks or trademarks of Cisco Systems, Inc. and/or affiliates in the U.S. and certain other countries. ShoreGroup and ShorePatrol are trademarks, and CaseSentry is a registered trademark of ShoreGroup, Inc. All other marks are property of their respective owners.

March 28, 2006

FOR: ShoreGroup, Inc.

CONTACT: Glenn Yeeles
gyeeles@shoregroup.com

ShoreGroup, Inc.
The ShoreGroup Building
460 West 35th Street
New York, NY 10001
(212) 364-6800