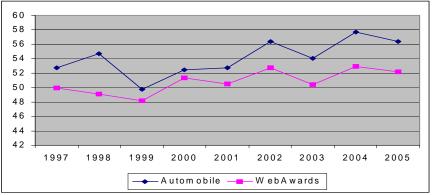


# WebAward Internet Standards Assessment Report Automobile Industry Benchmark Results

## Average Industry Scores vs Internet Standards Assessment Report (ISAR) Index

<u>Year</u>	<u>Auto</u>	<u>WebAwards</u>
1997	52.7	49.9
1998	54.7	49.1
1999	49.7	48.2
2000	52.4	51.3
2001	52.7	50.5
2002	56.4	52.7
2003	54	50.4
2004	57.7	52.9
2005	56.4	52.2
	Score	out of a possible 70 points



#### Average Scores by Judging Criteria

	<u> 2003</u>	<u> 2004</u>	<u> 2005</u>	<u>Total</u>
Design	7.7	8.2	8.1	8.0
Innovation	7.0	7.8	7.7	7.5
Content	7.8	8.3	8.1	8.1
Technology	7.2	8.0	8.0	7.7
Interactivity	7.1	7.4	7.4	7.3
Copywriting	7.9	7.9	7.9	7.9
Ease of use	7.3	7.8	7.7	7.6

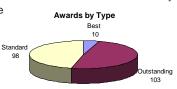
Score out of a possible 10 points

### Commentary

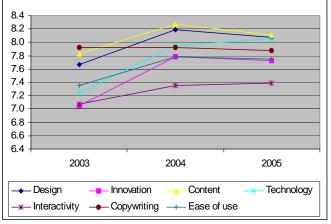
Each year the automobile industry is one of the most hotly contested WebAwards. This industry is one of the very few that have beaten the overall industry average in each of the nine years of the program. Auto Web sites score very high in design (fourth highest), content (fourth highest), innovation (third highest) and use of technology (third highest). In fact, auto Web sites are above average in each of the seven judging criteria over the past three vears.

Auto Web sites are recognized as one of the best performing industries on the Internet in terms of Web development. The auto industry realized early on that informed consumers were more likely

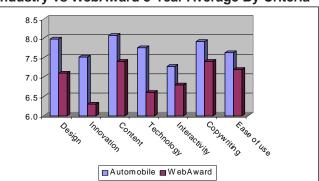
to engage an auto brand in the privacy of home or work than in a showroom with a commission-driven sales person.



#### Average Scores by Judging Criteria Chart



#### Industry vs WebAward 3-Year Average By Criteria



#### **Best of Industry Winners**

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<u>Year</u>	<u>Winner</u>	Web site		
2005	Arnold Worldwide	Volkswagen 2005		
2004	Oasis	Toyota Scion		
2003	Jaguar Cars/Global Beach Group	The all-new XJ		
2002	Critical Mass/Mercedes-Benz	MBUSA.com		
2001	Answerthink	Isuzu.com		
2000	iMotors.com Web Team	iMotors.com		
2000	Ogilvy & Mather	Ford.com		
1999	SVP Interactive	Turbonium		
1998	Lowe Interactive	Mercedes-Benz of NA		
1997	CKS Partners	Audi of America Web Site		

# **About this Report**

The Web Marketing Association has collected industry Web site development benchmark data since 1997 through it's WebAward program. Multiple independent judges review and score each site from 0-10 points on each of seven criteria for a possible 70 points. Best of Industry WebAward is given to the site that scores highest in the industry. The views of this report are based on observations of aggregated industry data and do not reflect the results for any particular Web site unless noted. For complete information, go to www.webaward.org