

Knowledge Delivery to Boost the Bottom Line...

FAST FACTS

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Leadership Avi Ofrane, President & CEO

Primary Services Knowledge Delivery Programs in the disciplines of

IP Implementation, Revenue Assurance, Billing, Customer Care, New Generation Services and Process Frameworks

for the Telecommunications and Utility Industries.

Unique Value Proposition Timely Content combined with Versatile Delivery Options

that work best for our customers including Onsite, Public,

Online, Webinars & Seminars.

Select Clients Cingular Wireless, ALLTEL, AT&T, Vodafone, EDS,

Convergys, SBC, TELUS, Ericsson, HP, SAP, IBM, Lucent,

Nortel, Siemens, Sprint University of Excellence, USHAComm, TeleManagement Forum, T-Mobile

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