



CLAIMS MANAGEMENT TOOLS

ediXpres™ and arXpres™

KEY Features

Accelerated Claims

- Access claims data in real time
- Track data from submission to payment or rejection
- View claim details for all payers through a single source
- Claim-related information stored in MicroMD data warehouse

Real-Time Claim Status

- Perform real-time claim status checks
- Work directly from frequently used application windows
- Check claim status in a batch mode for all open claims

Convenient Eligibility Checking

- Verify patients' insurance eligibility in advance
- Run batch checks for all scheduled patients

Electronic Remittance Advice

- Retrieve electronic remittance advice directly from the clearinghouse
- Store explanation of benefits (EOB) data
- Search the EOB archives by patient

Alert-Driven Accounts Receivable

- Monitor the flow of claims data
- Configure certain events to trigger alerts
- Let staff prioritize collection efforts

Tools That Save Time and Increase Revenues

The MicroMD® Xpres modules dramatically boost your practice's degree of control over claims and insurance data. With advanced tools that retrieve information instantaneously, users get the facts they need in the formats they can use most effectively.

Two sophisticated modules, ediXpres and arXpres, work together to minimize the amount of time your staff spends on the telephone and on administration, freeing them to focus on the activities that impact your accounts receivable.

These solutions are built on a range of innovative technologies that provide the foundation for medical practices to work smarter and faster. MicroMD's database design is event-driven. The system has the intelligence to trigger actions, such as updating related values appropriately after downloading responses from clearinghouses or automatically creating an accounts receivable "work list" for the office staff. MicroMD takes advantage of web services for real-time, reliable and cross-platform data-sharing across the Internet.

Real-Time Claim Status

With the integrated ediXpres module, MicroMD users perform real-time claim status checks directly from frequently used windows in the application. ediXpres can also generate comprehensive reports that identify the statuses of all open claims. Resulting status data is automatically logged into the appropriate patient record.

Accelerated Claims Submission and Tracking

Through relationships with leading clearinghouses, all claim-related information is reported to MicroMD on a continuous basis and stored in a data warehouse. For any given claim in the payer system, the ediXpres module can access claims tracking data from submission to forwarding and adjudication to payment or rejection.

Even for a small practice, manually tracking claims with multiple payers can be tedious. MicroMD's claims tracking reports retrieve the necessary data quickly and accurately. With ediXpres, claim details for all payers are available in a single source.

Convenient Patient Eligibility Verification

For an even more powerful impact on cash flow, ediXpres gives you the ability to verify patients' insurance eligibility before sending claims or before each patient's visit. In fact, you or your staff can perform batch eligibility checks based on the appointment schedule. With ediXpres, front offices run more smoothly.

The screenshot displays two windows from the MicroMD software. The left window, titled 'Appointment Schedule Report', shows a list of appointments for Wednesday, April 19, 2006. The right window, titled '271 ELIGIBILITY REPORT', provides detailed insurance information for a patient named HAMM, JOSEPH P.

Appointment Schedule Report

E	C	From	To	Chart	Name	DOB	Phone	Class	Note
1	-	KUMAR, AJIT W							
☒		09:30a	09:45a	C842	SMITH, LOUIS J	03/21/50	(330) 123-4567	FOLLOW	
☒		10:00a	10:30a	C659	POP, FRANK	02/22/27	(330) 123-4567	PHYSICA	
☒		10:45a	11:30a	C1472	HILKIRK, DONALD R	01/01/01	(330) 123-4567	ANX/DEP	
☒		01:00p	01:30p	C552	IRVINE, R. L. (RICH)	09/06/32	(330) 123-4567	DRUG RE	
☒		02:00p	02:45p	C519	HAMM, JOSEPH P	05/24/57	(330) 123-4567	LAB WOR	
☐		03:00p	03:30p	C165	DALY, MICHAEL	06/30/67	(330) 123-4567	CONSULT ADVISE ON UPCOMING	PANCREATIC SURGE

Appointment Count: 6

271 ELIGIBILITY REPORT

4/17/2006 16:03 ELIGIBILITY REPORT-(ANSI-Ver 004010X092) Page: 1 of 5

Payer ID: 00834 ANTHEM BC/BS OH
 Provider: MICROSYS MEDICAL,
 841-344.0 HAMM, JOSEPH P
 Member ID: 645133078
 Insured: HAMM, JOSEPH P
 Insured is Subscriber Relationship To Insured: Self
 Active Coverage
 Standard Plan
 Effective Date(s): 1/1/2005 - 12/31/9999
 Co-Insurance
 Durable Med Equip Benefit: 20.0% for eBenefit: 20.0% for each per Visit
 In Plan Network: Unknown
 Effective Date(s): 1/1/2005 - 12/31/9999
 Disclaimer coinsurance amount may be subject to service rendered
 Co-Payment
 Emergency Room Benefit: \$50 for each Benefit: \$50 for each per Visit
 In Plan Network: Unknown
 Effective Date(s): 1/1/2005 - 12/31/9999
 Disclaimer copay amount may be subject to service rendered
 Office Visit Network
 Office Visit Network Benefit: \$10 for each Benefit: \$10 for each per Visit
 In Plan Network: Yes
 Effective Date(s): 1/1/2005 - 12/31/9999
 Disclaimer copay amount may be subject to service rendered
 Specialist OV req except appr
 Specialist OV req except appr Benefit: \$30 for each per Visit
 In Plan Network: Unknown
 Effective Date(s): 1/1/2005 - 12/31/9999
 SPECIALIST
 Disclaimer copay amount may be subject to service rendered

Electronic Remittance Advice

With the ediXpres module, you have the power in MicroMD to retrieve electronic remittance advice directly from the clearinghouse for multiple carriers. MicroMD automatically posts the payments and generates PDF files for reference over the next month. The system stores this explanation of benefits data, available for reference or printing on demand, and adds a search capability for easier access and management.

Alert-Driven Accounts Receivable Management

The complementary arXpres module adds critical functionality. Based on the customized settings for your practice, arXpres monitors the flow of claims data. Certain events—a rejected claim, for example—trigger an alert to a staff member to investigate. arXpres prioritizes collection efforts with efficiency for maximum return to your accounts receivable.