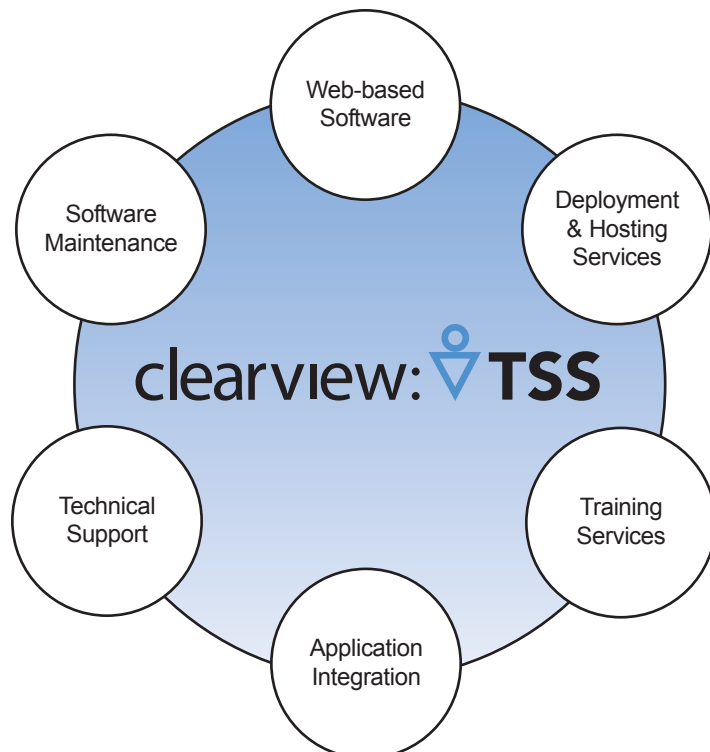


Changing the face of medical staffing.

clearview: TSS

At Clearview, our goal has been and always will be to maintain a 100% referenceable customer base. We have consistently achieved this goal by developing quality software products and by providing customers with world-class customer service and support.

This document will walk you through the end-to-end solutions and services you will receive as a valued TSS customer.



- > Nurse Profiling & Scheduling
- > Short & Long-Term Work Order Fulfillment
- > Time Card Management
- > Rates Management
- > License & Certification Management
- > Invoicing, Payroll & Check Printing
- > Access Anytime, Anywhere
- > Email & Print Messaging
- > Multi-Office Support
- > Document Management
- > Client & Temp Access
- > Management Reporting with Excel Export


Clearview
staffing software

TSS Software

A Secure & Reliable Web-Based Solution.

Client server applications are designed for companies that are interested in building an infrastructure and investing in IT resources. Today, web-based applications have been designed for companies that are not interested in hiring an IT staff or building the infrastructure, but would rather spend their time, energy and money building their business.

Web-based applications, such as TSS, are easier to deploy, manage and maintain. They also enable companies to access today's leading technologies without having to invest in expensive software, hardware and networking technologies or hire a number of dedicated IT professionals.

TSS Deployment

Rapid Software Implementation & Training Methodology.

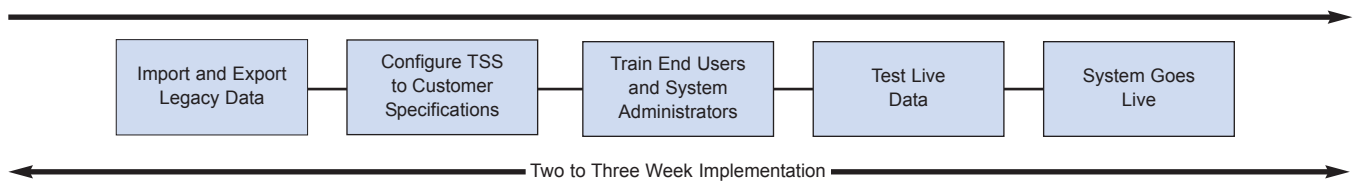
The TSS implementation and training process is designed to get your agency up and running quickly. The entire process is simple and can be completed in a little as two weeks.

Web-Based Applications	Traditional Client/Server Applications
If you have a browser, you are ready to use TSS immediately.	Requires software installations, typically on both laptops/desktops and centralized servers and requires significant time (several months) and expertise to configure.
No software or hardware to install or maintain.	Requires companies to purchase, install, and maintain a myriad of software and hardware.
Upgrades happen transparently and automatically provide all users with new features without any additional effort.	Users must go through an expensive and long upgrade process that may include purchasing new hardware and software.
Your data is securely accessible from any machine that has access to the Web, including computers located in multiple offices, your home or any other location.	Requires all users access the system from their own machines at all times.
Synchronization happens in real-time providing all users the most current data all the time.	Users must manage a local copy of the data on their laptop/desktop, and if you want to share data you have to go through a synchronization process that takes hours and IT assistance.
The application and all your data is hosted in an industrial strength data center that is supervised 24 hours a day, 365 days a year. The computers are in a physically secure location and your data is backed up every day.	True reliability requires that you build a world class, highly reliable and secure data center yourself. The financial investment to build such an environment is extremely high, forcing nearly every company to have far from reliable data centers.

The table above outlines the primary differences between web-based applications and traditional client server applications.

To ensure TSS is configured to your liking and that your historical data is accessible from the system on day one, Clearview starts the implementation process by importing your relevant business information. Once the data has been imported, we configure the system to your specifications, assess your accounting and payroll integration needs and set up your user profiles and passwords. After the system has been configured, we conduct end-user and administrator training for your entire organization. Finally, when training is complete, Clearview conducts a series of tests on the system and then TSS goes live. It's that simple.

TSS Implementation Cycle



Web-Based Applications compared to Traditional Client/Server Applications

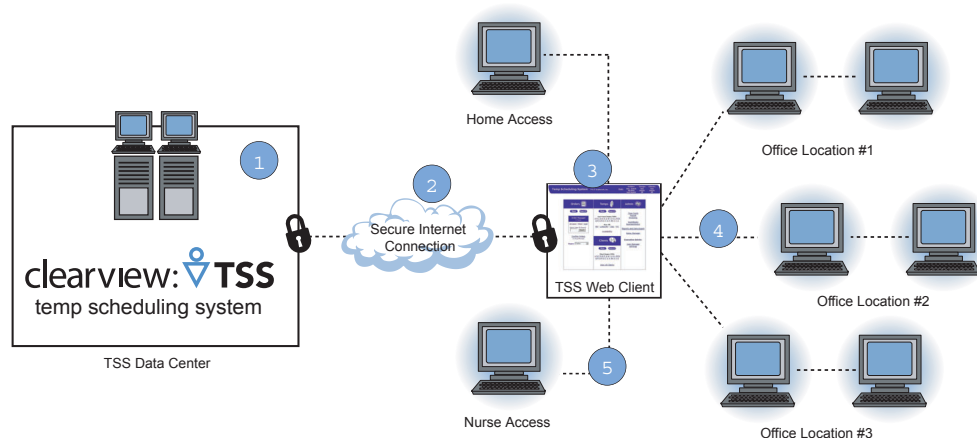
TSS Hosting Services

Providing Secure, 24 x 7 Access and Availability.

Clearview has the infrastructure in place and the expertise in-house necessary to manage your solution 24 hours a day seven days a week. There is no need to install software or servers in your office. You do not need to hire internal IT staff to manage, troubleshoot or maintain servers, network connections, routers etc. We secure your data and handle all technical related issues so you can grow your business and leverage TSS to increase revenues.

The TSS System Architecture

Because TSS is a web-based application, the system is hosted in a remote data center, which removes the cost and complexity associated with deploying traditional client server applications.



- 1 The TSS application and database is stored within a secure, world-class datacenter.
- 2 To access TSS all you need is a connection to the Internet.
- 3 You connect to TSS by simply launching your Internet browser (Microsoft Internet Explorer or Netscape Navigator), entering your secure Internet address and typing in your personalized user ID and password.
- 4 Connect to TSS from multiple offices, your home... any remote location with an Internet connection. Remote access is extremely beneficial for conducting on-call business after hours.
- 5 You can even provide nurses with access to TSS so they can update their availability calendars and view their work schedules.

End-User & Administrator Training

Customized Classes Available Over the Internet or On-Site.

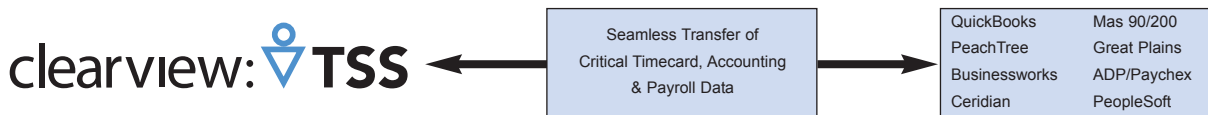
Clearview training classes can be taken over the Internet using a web-based instruction method or in a traditional classroom setting at your office. TSS instructors teach end-users and administrators how to create client profiles, nurse profiles, establish and maintain rate groups as well as customize and generate management reports.

During the training process, instructors also walk users through important processes such as completing and confirming work orders, searching for available and qualified nurses, entering timecards, processing payroll and generating invoices. With training, you and your entire staff will be up and running on TSS in a matter of hours.

Application Integration Services

Connectivity to Leading Accounting and Payroll Solutions.

TSS has been designed to seamlessly transfer data back and forth between today's leading accounting and payroll applications. This integration enables agencies to further automate and streamline the entire staffing process by eliminating the need to manually re-enter data and synchronize multiple systems. Integrated systems provide a greater return on investment because they further reduce the time and resources necessary to enter and share data across critical areas of your business.



- TSS integrates with leading accounting systems
- Maintenance and technical support
- Instant access to professional technology experts

Clearview's technical support and software maintenance agreements ensure each and every customer has instant access to technical resources and the latest release of TSS at all times. Technical support and maintenance agreements can be purchased on an annual basis and support is available from 8 a.m. to 5 p.m. (Central Time) Monday through Friday.

Each annual technical support plan includes:

- Unlimited phone support from Clearview technical support engineers
- Web-based, self-directed help via FAQs and knowledgebase searches
- eMail access to Clearview technical support engineers for Q & A

Annual software maintenance agreements ensure customers automatically receive every software update and major software upgrade released throughout the year. Once an update or upgrade has been made to the software, it is instantly pushed out to all maintenance customers the next time they login to TSS. With software maintenance, you can be confident that you are always accessing the latest, most advanced and thoroughly tested version of TSS.

TSS technical support and software maintenance enables you to outsource technical issues that allow you to stay focused on growing your business.

Enterprise level hosting services.

Clearview's datacenter and hosting partner is Neospire. Neospire is a leader in Internet hosting services. Neospire's state-of-the art network connects its data center directly to the Internet backbone with multiple, high-speed OC-3 and OC-12 lines. Neospire's data center provides the secure environment necessary to keep TSS up and running 24 hours a day, 7 days a week.

The data center facilities have been custom-engineered with raised floors, HVAC temperature control systems with separate cooling zones, and seismically-braced server racks. In addition, Neospire offers a wide range of physical security features including state-of-the-art smoke detection and fire suppression systems, motion sensors, 24x7 secured access, video camera surveillance and a security alarm system.



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