

RES-Q[®] Healthcare Systems, Inc.

Fast Facts

RES-Q: Overview

Since 1979, with a singular specialization, RES-Q[®] Healthcare Systems (Calabasas, Calif.) has pursued one mission: advancing scheduling software for hospitals. RES-Q[®] Labor Resource Management produces clinically sound, skill-matched, financially optimized, and productive staffing in fair schedules that account for staff preferences. RES-Q delivers measurable results that hospitals can count on: faster scheduling, reduced overtime, decreased use of costly outside agency staff, greater consistency in the application of equitable scheduling rules, and improved employee satisfaction. RES-Q[®] Perioperative Resource Management checks and verifies surgeon needs and preferences, personnel and equipment requirements, supply lists and inventory and operating room availability to produce surgery schedules that enhance patient safety and maximize resource productivity. RES-Q's senior management team, with an average of 15 years with the company and decades of front-line experience in hospital administration, helps hospitals set their schedules for today and set course for success tomorrow.

RES-Q: By the Numbers

Year Founded: 1979

• Years in Operation: 27 years under the same management

Average Tenure of Senior Managers: 15 years

• **Main Applications**: Two, Labor Resource Management and Perioperative Resource Management

• Number of Installations: 190

Customer Retention Rate: 97 percent

Customers for More than Ten Years: 70 percent

RES-Q: Senior Management Team (Years with the Company)

Michael Meisel, President and Chief Executive Officer (27 years)
Doug Stone, Manager, Product Support (23 years)
Jeanne Maxwell, Manager, Client Support (20 years)
Sharie Lieberg, R.N., Manager, Surgery Systems (14 years)
Bill Widger, Manager, Product Development (13 years)
Larry Horowitz, Senior Software Developer (10 years)
Lore Clem, R.N., Surgery Systems Designer (6 years)
Greg Close, Sales Representative (8 years)

RES-Q: National Headquarters

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