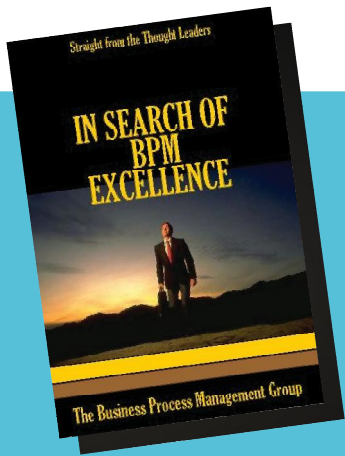


# Business Process Management Conference Europe 2006

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## Conference Chair & Keynotes



Mark McGregor  
Director & Chief Coach  
BPM Group



Steve Towers  
CEO & founder  
BPM Group



Peter Fingar  
CEO  
Greystone Group



Peter Blatter  
COO, Citibank  
Germany

### Conference Case Studies include:

- BMW
- Bank of Ireland
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# Agenda

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Monday 18 September 2006 - TUTORIALS			
08:00 - 09:00 AM	Registration		
09:00 - 12:30	The Evolution of Process - Workflow & beyond! Jon Pyke, Chairman WfMC	Enabling Technologies of Process Change, Terry Schurter, Chief Analyst BPMG	Role Activity Diagrams (RADS) Martyn Ould, Venice Consulting & BCS
13:45 - 17:15	Mapping & Modeling for the 21st Century Mark McGregor & Steve Towers BPMG	P-TRIZ The Process of Process Innovation Howard Smith & Mark Burnett, CSC Europe	Advanced BPM and BPMN Concepts Jog Raj, Telelogic
Breaks: 10:30-11:00 (Tea & Coffee), 12:30-13:45 (Lunch), 15:15-15:45 (Tea & Coffee), 17:15-18:30 (Drinks Reception)			
17:15 - 18:30	DRINKS RECEPTION & SPONSOR EXHIBITS WITH NETWORKING		
Tuesday 19 September 2006 - CONFERENCE DAY 1 & EXHIBITS			
08:00 - 09:00	Registration		
09:00 - 09:15	Chairs Welcome Conference Day 1: Mark McGregor, BPM Group		
09:15 - 09:45	CEO ADDRESS: The Dawning of the Age of the Customer	Steve Towers, BPM Group	
09:45 - 10:30	KEYNOTE: Extreme Competition	Peter Fingar, Greystone Group - World renowned author and thought leader - THE new Peter Drucker comes to London	
10:30 - 10:50	Networking, Breaks and Exhibits		
10:50 - 11:30	BPM - A Practical Guide Rashid Khan, Author Ultimus	BPM A Rigorous Approach Martyn Ould, Author Venice Consulting	Mastering Your Organisations Processes Jon Pyke, Author WfMC, Chairman
11:35 - 12:15	Howard Smith, Author & Chief Innovation Officer CSC Europe	The future of BPM, BPMN, BPEL Keith Harrison-Broninski Human Interaction Systems	Effective Process Management Dirk de Wit BPM Forum - Belgium
12:15 - 13:45	Lunch, Networking, Breaks and Exhibits		
13:45 - 14:30	John Sutherland Director of Retail Nationwide	BPM & Quality John Kelly, Editor European Quality Journal	Ulrich Nawrath BMW
14:35 - 15:20	CASESTUDY KEYNOTE: Citibank, BPM and the Future	Peter Blatter, Chief Operating Officer - Citibank Germany	
15:20 - 15:40	Networking, Breaks and Exhibits		
15:40 - 16:15	BPM and the Future, Robin Bloor, Chief Analyst - Bloor Research		
16:15 - 17:00	Panel Discussion (Hosted by Jon Pyke, Chair of WfMC)		
17:00 - 18:00	The Global Awards for Excellence in BPM & Workflow - in Association with the WfMC		
18:00 - 19:00	Drinks Reception and Exhibits		
Wednesday 20 September 2006 - CONFERENCE DAY 2 & EXHIBITS			
08:00 - 08:50	Networking Breakfast		
09:00 - 09:10	Chairs Welcome Conference Day 2 - Roger Tregear, Principal, BPMG Australasia		
09:15 - 10:00	Dr. Neil Thompson, Microgen		
10:00 - 10:30	Keynote Address, Mark McGregor, BPM Group		
10:30 - 10:50	Networking, Breaks and Exhibits		
10:50 - 11:30	Ian Gotts Nimbus Partners	Martin Owen Question-Oriented Enterprise Architecture Telelogic	Matthew Brown Proforma EMEA
11:30 - 12:15	Jeff Kristick TIBCO	Andrew Bromley BEA Systems	Straight-Through processing success Jason Chubb Friends Provident
12:15 - 13:45	Lunch, Networking, Breaks and Exhibits		
13:45 - 14:30	Imre Hegedus Chair of BPMG Australasian Chapter Melbourne, Australia	David Deeks Professor of Information Systems Sunderland University	How do you ensure 'they' get it? Petra Int' Veld Brown St Regis Company
14:35 - 15:20	Michael Koegler Austrian Airlines	Maurice Chadwick Bank of Ireland	John Corr AOL
15:20 - 15:40	Networking, Breaks and Exhibits		
15:40 - 16:10	Terry Schurter, Chief Analyst, BPM Group - BPM - Bringing it all together, People, Processes, Strategy & Systems		
16:15 - 17:00	Panel Discussion & Closing Remarks - Panel (Hosted by MarkMcGregor - Maurice Chadwick, David Deeks, Jon Pyke, Steve Towers)		Followed by Books Giveaway & Signing

