

Education Overview

Promoting Safety at College Campuses



Making Connections for Life.

University security personnel play an integral role in optimizing the quality of life for students, faculty, and staff. They are the first line of defense in ensuring campus safety, yet all too often they are stymied by limited resources. InterAct Public Safety System suite of surveillance, dispatch, and crisis management applications provide security personnel with the tools to maintain a safe and secure environment.

InterAct's TrueSentry combines remote video monitoring, video analytics, and alert motion sensors to deliver unprecedented threat detection. It is the only intelligent video surveillance system with a complete alarm monitoring and crime prevention solution that can integrate with an emergency crisis management and alert notification system. TrueSentry's unique, cutting-edge solutions ensure immediate recognition, notification, and rapid response by appropriate personnel entrusted with safeguarding campuses.

Once a threat is identified, InterAct's computer-aided dispatch, E911, geographic information systems, records management systems and mobile and data sharing technologies enable swift, efficient emergency response and improved decision making in crisis situations.



InterAct Public Safety Systems suite of products enable police and security personnel to:

- > Monitor more areas on campus using less manpower
- > Eliminate costly false alarms
- > Improve response time to investigations
- > Access mission-critical data in real time
- > Gain real-time understanding of crimes in process
- > Minimize officer downtime
- > Respond to crisis situations
- > Better coordinate and manage information for mission-critical operations

Monitor campus without additional manpower

Many campuses have invested in surveillance cameras to monitor activity, but these systems require significant staff resources. Moreover, consistently watching more than a few cameras simultaneously is a daunting task that typically results in reactive, rather than proactive usage of surveillance as a safety tool.

InterAct's TrueSentry ActiveAlert video content analysis software monitors real-time surveillance camera footage, providing immediate alerts of suspicious events or activities in user-defined areas. It uses artificial intelligence to learn the normal behavior patterns of people in specific areas, picking up on dubious activities, such as a person lurking in a "dead" area or two people coming together for a certain period of time. If any of these uncharacteristic behaviors occur, the system can simultaneously alert the central dispatch center and officers so they can respond appropriately.

The software automatically monitors for 35 different types of suspicious activity, and can be customized further to add additional criteria, such as alerting a security guard if a person enters an area after a certain hour. It also filters out activity such as background noises or a dog running through the camera's field of vision so as not to cause a false alarm.

Eliminate costly false alarms

InterAct's TrueSentry security management systems can be easily integrated with access control systems and other devices such as temperature alerts. This integration gives security officers early warnings about potential problems. If an unauthorized person tries to enter a building, or if there is a tremendous temperature spike in the building, an alert is automatically sent to a TrueSentry surveillance camera, giving security personnel a live view of the questionable activity. This eliminates many false alarms.

Instead of sending officers to the scene of every alarm, dispatchers can quickly assess the situation by viewing live camera footage and determine if officers are needed at the scene. This type of oversight is particularly critical during violent situations. In a hostage situation, officers can access a live view of what's going on inside of a building before closing in on the suspect.

InterAct's TrueSentry works with both analog and digital cameras. This hybrid capability enables universities to retain their investment in legacy analog cameras and still benefit from the technological advances of digital video systems.

Improve response time to investigations

InterAct's Computer Aided Dispatch (CAD) system is a flexible telecommunicator aid designed to ensure the accuracy and efficiency of dispatching operations. This state-of-the-art technology assists with receiving and managing emergency calls and dispatching them to the appropriate public safety personnel and reducing or eliminating the need for redundant entries. It records incident details and updates, prioritizes events, and identifies the most appropriate units to respond to each incident. Dispatchers can work quickly and efficiently, without worrying about data loss, corruption, or disruption.

Incident data can be immediately accessed for analysis through a variety of pre-configured reports, so that command staff can better manage resources and improve overall productivity. The system offers numerous time-saving features, including:

- > Master street address guide and geographic reference functions to quickly validate locations including details such as specific floors and rooms in buildings
- > Automatic vehicle location for tracking vehicles and mobile units
- > Automatic monitoring of events and units to track the progress of responding units
- > Automatic unit recommendation to suggest the best units to respond
- > Mapping function to alert dispatchers of road obstructions and best detours to get officers to the scene



- > Immediate access to the most up-to-date emergency response plans and standard operating procedures.
- > Instant notification to officers via mobile units or radio of procedural changes due to emergency situations
- > Integration with local, state, and federal government databases, such as courts, NCIC, etc.
- > Command Line functions minimize mouse clicks so dispatchers can get their job done in seconds (example: log a pursuit faster, swap units in route)

Additionally, InterAct's CAD system pinpoints the specific location of callers - a critical factor in responding to public safety issues. Unlike traditional 911 trunking systems, which would only identify which dorm building a caller is in, InterAct can integrate with local ALI databases so that dispatchers can identify the caller's specific room and floor number, helping officers or emergency responders get to the scene faster.

The CAD system also includes an automatic timer based on incidents so that dispatchers are reminded to check back with officers responding to activity via radio or touch screens. This is an important tool for ensuring officer safety.

Gain real-time understanding of crimes in process

Using InterAct's Mobile CAD system, CrimeAgent, officers in the field can wirelessly connect to the CAD system to view real-time incident critical information.

Access mission-critical data in real time

When it comes to law enforcement, information is power. InterAct's Records Management Solutions (RMS) also enables dispatchers to quickly extract, filter, and share information from multiple sources. The RMS combines intuitive navigation with sophisticated search capabilities. Using this tool, officers gain access to valuable information for investigations and crime analysis, such as incidents, arrests, aliases, firearm permits, cautionary codes, and more.

It provides a centralized storage repository with producing, sharing, and managing operational reports and records, eliminating a significant administrative burden. This flexible suite offers powerful reporting capabilities, including pre-defined and customizable reports, such as Uniform Crime Reports, National Incident-Based Reporting System Reports, and Clery Act Reports.

Gain real-time understanding of crimes in process

Using InterAct's Mobile CAD system, CrimeAgent, officers in the field can wirelessly connect to the CAD system to view real-time incident critical information. By tightly integrating its CAD and RMS systems, InterAct enables dispatchers to more easily conduct queries such as outstanding warrants without having to go to a different terminal. They can instantly relay this information to the responding officers so they know what to expect when they arrive on the scene.

Minimize officer downtime

Typically, university and college police and security personnel must spend an inordinate amount of time completing incident reports. With InterAct's mobile field reporting system, officers can complete reports right in their squad cars. Instead of radioing to the dispatch center, or manually writing reports, officers use a private, secure network to wirelessly connect to the command center, transmitting encrypted reports via directly to the RMS for approval by the shift commander. This not only eliminates unnecessary downtime, it keeps the radio channel open for emergency situations. In addition, prompt completion of incident reports helps universities and colleges ensure timely submissions of incidents to local, state, and federal law enforcement agencies and comply with Clery NIBRS, and UCR reporting guidelines and requirements.

Respond to crisis situations

In a crisis, every second makes the difference between success and failure. InterAct's Crisis Management System, MissionMode, helps campus security respond to crisis situations. The software effectively mobilizes response teams and keeps operations running until the situation is resolved. Dispatchers use MissionMode to send alerts via phone, SMS, pager, fax, and email to personnel who may not be tied to their radio network. This is an ideal medium for notifying professors and students about building closures, security advisories, or other time-sensitive information.

Using MissionMode, dispatchers can access a Web-based, virtual Situation Center where all personnel can get up to speed on the incident, gain access to required process documentation, and collaborate towards a speedier resolution. Specially programmed secure camera phones can also be linked to MissionMode, enabling those in the field to dispatch photos and other information back to the Situation Center without risk of leaks to the media. Within the Situation Center, teams can share documents, images, video, and other files for more informed decision making.



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Ensuring Safety at College Campuses



InterAct's Suite of Campus Security Solutions includes:

- > **Computer Aided Dispatch (CAD)** - A flexible telecommunicator aid that assists with receiving and managing emergency calls and dispatching the appropriate public safety personnel.
- > **Geographical Information System (GIS)** - A dynamic map display that identifies caller locations, incidents, units, landmarks and any other geo-based items that can be displayed on a map.
- > **Records Management System** - An intuitive application that allows agencies to quickly extract, filter, and share information from multiple sources, and better manage their internal information processes
- > **ALI Database** - A database of your local population so that incoming calls can be pinpointed to exact locations based on the caller's phone number.
- > **CrimeAgent** - A mobile tool that enables law enforcement officers to access, share, and analyze mission-critical information and get a complete view of a situation by wirelessly accessing criminal database information from their laptops, PDAs, or Web-enabled cell phones.
- > **Automatic Vehicle Location (AVL)** - A time saving tool that enhances safety by tracking vehicles and mobile units.
- > **TrueSentry** - An advanced surveillance and security management platform that offers effective threat detection and proactively pushes this information out to response teams.
- > **MissionMode** - An intuitive alert notification and crisis management system that helps effectively mobilize people and coordinate a response.



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