



British Utility Market Report

Electricity

Gas

Water and Waste

Ed 3 - 2006

The British Utility Market Report

Ed 3 2006

Introduction

- This report is a comprehensive overview of the British Utility Market
- The utility sector in Britain is dominated in 2006 by some critical questions and some dangerous unknowns

Key Findings

- Britain now has uniform power trading arrangements applying to England, Wales and Scotland
- 17% of baseload generating capacity will be decommissioned by 2010 and 36% by 2020, as coal and nuclear plants are closed down
- With the government prevaricating about energy plans, the country could be facing an energy crisis of great magnitude in the years to come
- The gravity of the potential danger should not be underestimated
- What is going to replace the base load power, provided by coal or nuclear?
- How secure is gas?
- Consolidation in the electricity market continues with many mergers and acquisitions, with increasing exchange of customer between the gas and electricity markets
- Losses in gas customers due to strong competition have been compensated by gains in the electricity market
- Britain is reaching the end of self-sufficiency in energy supplies
- Natural gas production is still strong but reserves are running down, with an R/P of 6 and the rate of new discoveries is declining
- In 2005 a major change took place in the British gas industry, with National Grid selling four of the eight Gas Distribution Networks to three new owners
- Transmission and distribution are regulated activities but for the first time gas distribution is now subject to competitive pressures which will enable the regulator to assess performance when making price determinations
- The water sector now consists of 10 water and waste companies and 12 water only companies
- While British-owned companies are still strong, foreign investors such as Veolia, RWE, Ondo and YTL have significant shares and Agbar and Macquarie Infrastructure Fund entered the market in the last year
- RWE is divesting Thames Water this year

Reasons to buy

- Gain insight into the future of UK energy, is it a potential crisis?
- Understand how to position your company in this changing market
- Look at opportunities in these uncertain times and prioritise

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Contents

I.	Executive Summary - Electricity.....	12
II.	Introduction - The Electricity Supply Industry in the United Kingdom	17
	Electricity Demand: 1970 to 2005	17
	Generating Capacity	19
	The Fuel Mix of Electricity Generation.....	19
	Decline of Coal Generation	20
	Future Supply of Electricity.....	21
	Reduction in Emissions.....	22
	Price Trends.....	23
	Productivity in the Energy Industries – Electricity, Nuclear, Gas and Coal.....	25
III.	Capital Expenditure.....	27
	Reliability of the Systems.....	27
	Performance Standards.....	28
	The Role of Ofgem in Approving Capital Expenditure	29
	Levels of Investment in Networks	29
	New Construction of Transmission Infrastructure	29
	Replacement and Maintenance of Transmission and Distribution Assets	30
	Improving Network Performance.....	31
	Transmission Maintenance Costs	32
	Capital Expenditure in Transmission.....	32
	Capital Expenditure in Distribution	34
	The Generating Plant	35
	Future Generating Capacity	37
	Coal-fired Generation.....	39
	CCTF Recommendations.....	39
	20.5 GW of Opted-in Plant	39
	11 GW of Opted-out Plant.....	40
	Britain’s Nuclear Industry.....	40
	Safety.....	41
	The Nuclear Legacy	41
	Capital Investment in Generating Capacity	42
IV.	Environmental Issues and Legislation.....	43
	LCPD - Large Combustion Plant Directive	43
	The Technology and Abatement Measures of Reducing Pollutant Specified in the LCPD.....	43
	ETS Emissions Trading Directive	45
	Carbon Sequestration.....	46
	Options for Carbon Dioxide Transport	47
	Options for Carbon Dioxide Storage.....	47
	Enhanced Oil Recovery (EOR).....	48
	Environmental Risks of Carbon Sequestration.....	48
V.	The Structure of the Electricity Industry in the United Kingdom.....	49
	The Electricity Sector in 2005	49
	Restructuring and Consolidation in the UK Electricity Industry.....	49
	The Electrical System - Five Elements.....	50
	Generation.....	50
	Transmission	51
	Distribution	51
	Supply.....	51
	Outsourced Services	52
	Electricity Trading System	52
	Scotland	52
	Northern Ireland	53
	Offshore Companies	54
	Jersey Electricity.....	54
	Guernsey Electricity.....	54
	The Manx Electricity Authority.....	54
VI.	Corporate Structure of the Power Market.....	55

	The Networks and Energy Companies in the UK in 2006	55
	NationalGrid	55
	CE Electric UK	55
	Central Networks	55
	EDF Energy	56
	Scottish and Southern Energy (SSE)	56
	Scottish Power Energy Networks	56
	Northern Ireland Electricity (NIE).....	56
	United Utilities	56
	Western Power Distribution	57
	Ownership Changes.....	57
	Consolidation	59
	International Mergers and Acquisitions in 2005	60
	Electricity Suppliers	61
	Electricity Suppliers' Shares of the Domestic Market.....	61
	The Electricity Suppliers' Inroads into the Gas Market.....	62
VII.	Power Plants in the UK.....	63
VIII.	Regulation and Legislation	70
	Ofgem's Governance	70
	British Electricity Trading and Transmission Arrangements (BETTA)	70
	Forwards and Futures Contract Market.....	71
	Short-term Bilateral Markets (Power Exchanges).....	72
	Balancing Mechanism.....	72
	Imbalances and Settlements	72
	Gas Market	72
	Electricity Market Opening	73
	ELEXON.....	73
	Electricity Exchanges	73
	APX Power UK	74
	IPE International Petroleum Exchange	74
	Price Control Regulation	75
	Transmission Price Control	75
	Distribution Price Control.....	76
	Customer Service – Electricity and Gas	76
IX.	Consumers.....	77
	MPANs	77
X.	Switching in the Electricity and Gas Market.....	79
	Dual Fuel, First And Second Tier Accounts	81
	E-business and Internet selling	81
	Consumer Spending Patterns.....	82
XI.	SWOT Analysis of Major Players	83
	RWE	83
	E.ON - Powergen	83
	EDF/LE Group.....	83
	SSE	84
	United Utilities	84
	BGT	84
XII.	MAP (Meter Asset Provision) and MAM (Meter Asset Management)	86
	The Future of MAPs and MAMs	86
	Electricity Metering Protocol.....	87
	Electricity Act 1989 as Amended by the Utilities Act 2000	87
	Distribution Licence.....	87
	Supply Licence	87
	ELEXON Accreditation.....	87
	Definition of MAP and MAM	87
	MAP.....	87
	MAM	88
XIII.	Wind Power in the United Kingdom	89
	Market Size.....	89
	Future Development.....	93
	Future Targets	94

Government Support	95
Development Programmes.....	95
Offshore Wind Power.....	95
R1	95
R2	97
Manufacturing Base	98
Manufacturers of Wind Turbines >50kw	98
Turbine Components	98
Small System Suppliers.....	99
XIV. Profiles of Major Players	100
E.ON UK.....	100
Previous history	100
RWE npower	101
Previous history	101
International Power	102
Previous history	102
British Energy.....	103
Previous history	103
BNFL Magnox Generation	103
Previous history	103
HV Transmission Company.....	104
Previous history	104
Scottish and Southern Energy plc (SSE).....	104
Previous history	105
Scottish Hydro Electric.....	105
Previous history	105
South Wales Electricity plc (SWALEC)	105
Previous history	106
ScottishPower Plc (SP).....	106
Previous history	106
Manweb plc	107
Previous history	107
EDF Energy	107
Previous history	107
Seaboard Plc.....	108
Previous history	108
Edison Mission Energy.....	108
Previous history	109
Southern Electric Plc	109
Previous history	109
SWEB South Western Electricity plc.....	109
Previous history	109
TXU Europe (in administration)	110
(Formerly Eastern Electricity)	110
Previous history	110
East Midlands Electricity Plc.....	110
Previous history	111
GPU Power UK.....	111
Previous history	111
Northern Electric Plc.....	111
Previous history	112
Northern Ireland Electricity	112
Previous history	112
United Utilities	112
Previous history	113
Western Power Distribution	113
Previous history (South West England).....	113
Previous history (South Wales)	113
Yorkshire Electricity Group Plc	114
Previous history	114
Jersey Electricity Co Ltd	114

Alderney Electricity Ltd	114
Manx Electricity Authority	114
XV. OFGEM – The Regulator for England, Scotland and Wales.....	116
OFREG – The Northern Ireland Regulator,	116
XVI. Appendix I- Economic and Energy Statistics.....	117
XVII. Appendix II Electricity Licences July 2006.....	118
Electricity Distribution (17).....	118
Electricity Generation (40).....	118
Electricity supply.....	119
Domestic and Non-Domestic (28).....	119
Non-Domestic (36).....	120
Electricity Transmission (3)	121
XVIII. Executive Summary - Gas	122
XIX. The United Kingdom in the European gas market.....	125
XX. UK Gas production and demand 1990 to 2006.....	126
Natural gas demand forecasts 2004 to 2010	127
XXI. Natural gas demand by sector, 1978-2002.....	129
XXII. Market structure	131
The development of the natural gas industry in North America	131
XXIII. The liberalisation of the UK natural gas market 1986-1991	133
EU Gas Directive	133
XXIV. Price trends	134
XXV. Productivity in the energy industries – electricity, nuclear, gas, coal	136
XXVI. UK market restructuring, deregulation and privatisation	137
XXVII. The UK industry structure in 2006	138
Production.....	138
Imports projects to the UK	139
Offshore pipelines.....	139
UKCS (UK Continental Shelf).....	139
Zeebrugge Interconnector.....	139
CATS.....	139
SEAL and SILK	139
Langeled pipeline to Norway.....	139
Netherlands interconnector	140
Pipeline to Ireland	140
Storage of natural gas	140
LNG terminals.....	141
Transmission and distribution pipelines within the UK.....	141
Independent Gas Transporters (IGT)	142
Balancing and control.....	143
Uniform Network Code	143
Suppliers	143
Local Distribution Zones, LDZs	143
National Grid.....	144
Scotia Gas Networks (SGN)	144
Wales and West Utilities (WWU)	144
Northern Gas Networks (NGN).....	145
Charging arrangements.....	145
Energy exchange.....	146
XXVIII. Revenue, capital expenditure and price controls in the regulated sector	147
National Grid Gas (NGG NTS) allowances.....	147
Gas distribution network (GDN) capital expenditure	148
XXIX. Market share and switching.....	150
XXX. The gas and electricity regulators.....	151
OFGEM - regulator for England, Scotland and Wales	151
Ofreg – regulator for Northern Ireland	151
XXXI. The major gas companies.....	152
National Grid plc.....	152
Financial performance	152
Centrica plc.....	153
Centrica’s businesses in the UK	153

Centrica businesses in Europe.....	154
Luminus.....	154
SPE	154
Luseo Energia.....	154
Oxxio.....	154
Centrica businesses in North America	154
Direct Energy	154
Direct Energy Business Services	155
BG Group plc	155
Exploration and Production	155
LNG	155
Transmission and distribution.....	156
Power Generation.....	156
XXXII. Gas Licensees	158
Appendix I	158
Gas Interconnector	158
Appendix II	158
Gas Shipper	158
Appendix III	166
Gas Supplier Domestic & Non-Domestic.....	166
Appendix IV.....	172
Gas Transport.....	172
Appendix V.....	173
Independent Gas Transporters	173
Appendix VI.....	174
Approved Gas Meter Installers	174
Appendix VII Gas Statistics.....	180
XXXIII. Executive Summary – Water and Waste.....	181
XXXIV. Market size - water and waste.....	184
Revenue.....	184
Water and waste	184
Price determinations 1990-2000	185
Price determinations 1990-2000	185
Capital investment	186
Customer base	186
Metering.....	186
XXXV. The players in the water and waste markets in the United Kingdom	188
Ownership of the private companies	190
Domestic mergers and acquisition	190
Foreign takeovers	191
Non-regulated business	192
XXXVI. Outline of the industry.....	194
Historical development of the industry in England and Wales	194
Regulation in England and Wales	195
Potential conflict between regulators	196
Licensing.....	197
XXXVII. Water quality.....	198
Environmental improvements.....	198
Environmental regulation	198
XXXVIII. Leakage.....	200
International comparison of water leakage	200
Economic leakage level (ELL).....	201
Leakage in the UK	201
Leakage by company	201
XXXIX. Tariff setting, bills and standards of service	203
Average household bills.....	203
Direct debit accounts	205
Standard setting	205
Customers’ interests – Customer Service Committees	205
XL. Market competition in the water and sewerage Industry	207
The Competition Act 1998	207

Contracting out.....	207
Inset appointments	208
Cross-border supplies	208
Unregulated supplies.....	208
Common carriage.....	208
Private supplies.....	209
XLI. Scotland and Northern Ireland.....	210
Regulators in Scotland	210
Northern Ireland	210
XLII. Customer opinions about the UK water service	211
Overall satisfaction with tap water supply	211
Overall satisfaction with sewerage service	211
Perceived drivers of satisfaction.....	212
Value for money of tap water supply	212
Value for money of sewerage service	213
Use of water in the home.....	213
Use made of the water environment	214
Attitudes towards the water environment	214
Attitudes towards the water industry	215
Environmental priorities	215
XLIII. EU Water and Waste Directives	217
XLIV. Financial analysis of water companies in England and Wales	218
Financial ratios	218
Capital expenditure	218
Gross capital investment by company	219
Gross capital investment by company	220
Gross capital investment.....	221
Profit and loss	222
Current cost turnover and operating profit by service	222
XLV. Company profiles	228
Company contact addresses, England and Wales	228
Water and Waste companies.....	228
Anglian Water Group Plc.....	228
Dwr Cymru (Welsh Water)	228
Northumbrian Water Ltd.....	229
Severn Trent plc	230
South West Water.....	231
Southern Water.....	232
Thames Water.....	233
Failure & undertaking	233
Infrastructure & investment	234
Bills	234
United Utilities plc	234
Wessex Water	235
Yorkshire Water Services Ltd	236
Scottish Water	237
Northern Ireland Water Service	238
Water only companies	238
Albion Water Ltd.....	238
Bournemouth & West Hampshire Water Plc	239
Bristol Water Plc.....	239
Cambridge Water Company Plc.....	239
Cholderton & District Water Company Ltd	239
Dee Valley Water Plc.....	239
Essex & Suffolk Water	239
Folkestone & Dover Water Services Ltd	239
Hartlepool Water Plc	239
Mid Kent Water Plc.....	240
Portsmouth Water Plc.....	240
South East Water Plc	240
South Staffordshire Water Plc	240

Sutton & East Surrey Water Plc.....	240
Tendring Hundred Water Services Ltd.....	240
Three Valleys Water Plc.....	240
Islands	241
Council of the Isle Of Scilly	241
The States of Guernsey Water Board.....	241
The Jersey New Waterworks Company Limited	241
Isle of Man Water Authority.....	241

Figures

Figure II.1 The Consumption, Availability and Generation of Electricity in the UK (1970-2005, in TWh).....	17
Figure II.2 Net Imports of Electricity 1995 to 2005 (in TWh).....	18
Figure II.3 Electricity Generating Capacity 1982 to 2004 (MW).....	19
Figure II.4 Energy Sources of Electricity Generation in the Public Supply System 1980 to 2005 (in TWh).....	20
Figure II.5 Fuel Projections 2000 to 2020	22
Figure II.6 Real Price Index of Gas, Electricity, Coal, HFO/LFO, Heating Oil, RPI all items 1980-2005.....	24
Figure II.7 Price Composition of Electricity and Gas.....	25
Figure II.8 Productivity of the Electricity, Nuclear, Gas and Coal Industries in UK 1980-2003 (£ thousands per employee at 1995 prices)	26
Figure III.1 Electricity Transmission Network Capital Expenditure 1990-2005. forecast 2005/06-2007/08, expenditure allowed by Ofgem 2007/088-2011/12.....	33
Figure III.2 Electricity Distribution Network Capital Expenditure 1960-2005 (Expenditure Allowed by Ofgem 2006-2010).....	35
Figure III.3 Annual Generating Capacity Built and retired 1892-2010 (MW)	36
Figure III.4 Fuel Shares of Electricity Generation 2005-06 (only during winter)	36
Figure III.5 EP 68 Projection of the UK Generating Capacity by Individual Energy Sources	38
Figure IV.1 Carbon dioxide-Enhanced Oil Recovery with Water/Alternating Gas (WAG) Injection Sweeps Additional Oil to the Recovery Well.	48
Figure VI.1 Geographical Distribution of Networks in the UK	57
Figure VIII.1 Overview of BETTA Market Structure	71
Figure IX.1 Example of an MPAN	78
Figure X.1 Monthly Customer Transfers in the Electricity And Gas Market from April 2004 to March 2006	80
Figure X.2 Market Share Of Entrant Suppliers (Second Tier)	81
Figure XIII.1 Offshore Wind Farms in the UK 2004	96
Figure XIX.1 Production, imports, exports, consumption of natural gas in Western Europe Rcm 2005	125
Figure XX.1 Natural gas production and demand in the United Kingdom, 1965 to 2005, Bcm	126
Figure XX.2 Natural gas demand forecasts for the United Kingdom, 2004 to 2010, TWh	127
Figure XX.3 Sources off natural gas for Britain, 1990, 2006, 2010.	128
Figure XXI.1 Growth of natural gas demand by sector 1980-2005	129
Figure XXII.1 Global natural gas consumption by region, 1965-2004.....	132
Figure XXIV.1 Electricity, gas, coal, heating oil, HFO/LFO real price indeces; 1990 = 100	134
Figure XXV.1 Productivity of the electricity, nuclear, gas and coal industries in the UK, 1980-2003.....	136
Figure XXVII.1 Structure of the gas industry.....	138
Figure XXVII.2 Gas storage projects under construction or planned.....	140
Figure XXVII.3 The National gas transmission system	142
Figure XXVII.4 The LDZs.....	144
Figure XXVII.5 Areas of the regional gas distribution networks	145
Figure XXVIII.1 NGG NTS Capital expenditure allowance from 2007/08 to 2011/12	148
Figure XXVIII.2 Historical capex (including repex) by National Grid to 2005, forecast for 4 new GDNs 2007 and 2008	149

Figure XXXIV.1 Revenue England and Wales, Scotland and Northern Ireland 1999-2005, £ 2004-05 prices	184
Figure XXXIV.2 Revenue for water and waste in England, Scotland, Wales and Northern Ireland, 2001-2005.....	185
Figure XXXIV.3 Capital investment in the water and waste industry 1981-2010	186
Figure XXXIV.4 Percentage of household connections with meters 1991-2005.....	187
Figure XXXV.1 The main plays in the UK water and waste market, £ million 2004-05	188
Figure XXXV.2 The geographical distribution of water and waste companies in Britain ..	189
Figure XXXVII.1 Environmental improvements	198
Figure XXXVIII.1 International comparison of water leakage 1999-2004	200
Figure XXXVIII.2 Industry total leakage MI/d, 1994-95 to 2003-04	201
Figure XXXVIII.3 Leakage by company, pipe leakage and distribution losses, 2003-04....	202
Figure XLII.1 Overall satisfaction with tap water supply.....	211
Figure XLII.2 Overall satisfaction with sewerage service	212
Figure XLII.3 Drivers of overall satisfaction correlation analysis	212
Figure XLII.4 Value for money of tap water.....	213
Figure XLII.5 Value for money of sewerage service	213
Figure XLII.6 Use of water in the home	214
Figure XLII.7 Use made of thee water environment.....	214
Figure XLII.8 Attitudes towards the water environment.....	215
Figure XLII.9 Agreement and disagreement with attitudinal statements	215
Figure XLII.10 General issues needing attention	216
Figure XLII.11 Environmental issues in urgent need of attention.....	216
Figure XLIII.1 Summary of the EU environmental directives	217

Tables

Table II.1 The Generation, Transformation and Consumption of Electricity 2004 and 2005 (in TWh).....	18
Table II.2 Supply from the Public Sector and Auto-producers 2004 (in TWh)	21
Table II.3 Carbon Dioxide Reductions by 2020	23
Table II.4 Real Price Fall from 1980 to 2000 and Rise from 2000-2006 in Electricity, Coal, HFO/LFO, Heating Oil, RPI all items	24
Table III.1 Revenue, Allowed Operating Costs (Opex) and Capital Expenditure (Capex) Allowances for NGET, SHEL and SHTL, 2006-07, 2007-08 and 2011-12	33
Table III.2 Status of Nuclear Sites.....	42
Table IV.1 Status of FGD Installations in the UK Coal-fired Power Stations (March 2004) .	44
Table VI.1	55
Table VI.2 Changes in Ownership.....	58
Table VI.3 Supplier Shares of the Electricity Market 1998-2006 (in %)	61
Table VI.4 British Gas domestic gas market share in March 2001	62
Table VI.5 Domestic Gas Market Shares in March 2006.....	62
Table VII.1 Power Stations in the UK, May 2006.....	63
Table IX.1 Regional Distribution of MPANs	78
Table X.1 Number of First and Second Electricity and Gas Customers in the UK (excluding Northern Ireland).....	81
Table X.2 The Average Annual Household Electricity Bill	82
Table XIII.1 Project analysis in UK, 2003-04	89
Table XIII.2 Operational grid connected wind projects in the UK 2006	89
Table XIII.3 New Onshore Wind Power Projects under Construction in 2006.....	94
Table XIII.4 The Projected Total of UK Wind Power in 2010.....	95
Table XIII.5 Offshore wind farms UK 2006	96
Table XIV.1 International Shares in the Overseas Existing or Planned Plants	102
Table XIV.2 Subsidiary Undertakings.....	102
Table XVI.1 Electricity Statistics	117
Table XVI.2 Economic Statistics	117
Table XXIII.1 In 1998, the EU enacted the Gas Directive to come into force in 2000.....	133
Table XXXI.1 Revenue and profit in the UK gas business, National Grid Gas, 2005 and 2006	152
Table XXXI.2 History of National Grid plc	153

Table XXXI.3 Centrica plc revenue and profit, 2005 and 2006	155
Table XXXI.4 BG Group Revenue and profit, 2003, 2004, 2005.....	157
Table XXXII.1 Gas Statistics	180
Table XXXIV.1 The water and waste market in the United Kingdom by region, 1999-2005, £ million, £ 2004-05 prices	184
Table XXXIV.2 Total market size for England and Wales water and waste, £ million	185
Table XXXIV.3 Price determinations by Ofwat in England and Wales, 2000-2005.....	185
Table XXXIV.4 Price determinations by Ofwat in England and Wales, 2006-2010.....	185
Table XXXV.1 The water and waste companies by revenue, 2004-05, £ million	188
Table XXXV.2 Consolidation of the water and waste industry in England and Wales, between 1989 and 2005.....	190
Table XXXV.3 Revenue of the UK water and waste companies, 2000-01 to 2004-05	192
Table XXXIX.1 Average household bills for water and sewerage 2006-07	204
Table XLIV.1 Financial Indicators – Private water and waste companies	218
Table XLIV.2 Gross capital investment 2001-02 to 2004-05, £ millions	219
Table XLIV.3 Gross capital investment 2001-02 to 2004-05 by purpose, £ millions	219
Table XLIV.4 Total new fixed assets formation 2001-02 to 2004-05, £ millions England and Wales.....	219
Table XLIV.5 Infrastructural renewals 2001-02 to 2004-05, £ millions England and Wales.....	220
Table XLIV.6 Total capital investment, England and Wales, 2001-02 to 2004-05.....	221
Table XLIV.7 Current turnover and current cost operating profit, 2001-02 to 2004-05, England and Wales	222
Table XLIV.8 Current cost turnover and operating profit by service and company 2001-02 to 2004-05, England and Wales	223
Table XLIV.9 Cash flow statement 2001-02 to 2004-05, England and Wales.....	225
Table XLIV.10 Balance sheet at 31 March, 2001-02 to 2004-05, England and Wales.....	226
Table XLIV.11 Net debt and gearing by company at 31 March, England and Wales	226
Table XLV.1 Anglian Water Group Plc.....	228
Table XLV.2 Dwr Cymru (Welsh Water).....	229
Table XLV.3 Northumbrian Water Ltd.....	230
Table XLV.4 Severn Trent plc.....	231
Table XLV.5 South West Water	232
Table XLV.6 Southern Water	232
Table XLV.7 Thames Water	234
Table XLV.8 United Utilities plc.....	235
Table XLV.9 Wessex Water.....	236
Table XLV.10 Yorkshire Water	236
Table XLV.11 Scottish Water.....	237
Table XLV.12 Northern Ireland Water Service	238

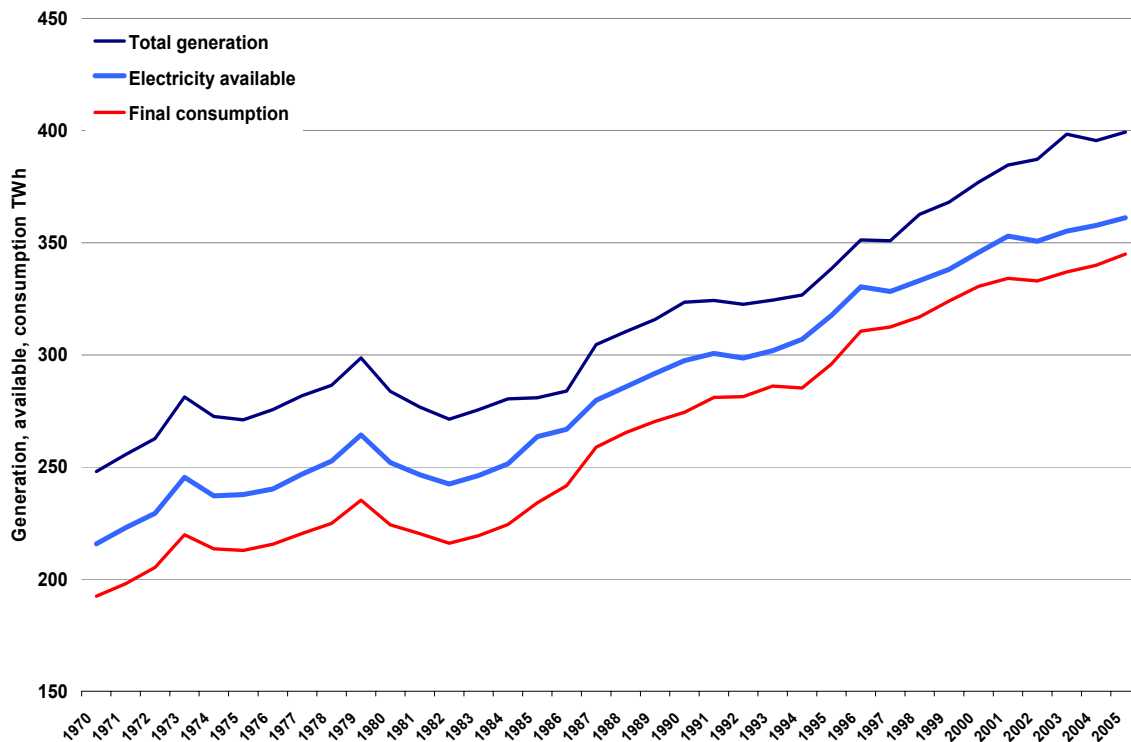
II. Introduction - The Electricity Supply Industry in the United Kingdom

Electricity Demand: 1970 to 2005

The total electricity generated in the UK including self-production was 399 TWh in 2005, with an annual growth rate of 1.7% over the last 10 years. In 2005, 360 TWh of electricity was generated by the major power producers of the electrical supply industry (ESI) and 37 TWh by auto-producers, and 2 TWh being purchased from other sources. Net imports were about 8 TWh and the final supply available was 407 TWh. After own use of 31 TWh in the generating industry and losses of 30 TWh, final consumption was 345 TWh.

The volume of consumption rose rapidly at 7.1% in 1973, but following the increase in oil price in 1974, growth fell to a negative contraction of -3.1% in 1974. With the increase in oil price increase in oil price in 1979, growth dropped from 4.35% to -5.0% in 1980 and continued to decline for another two years till 1982. In the last 20 years, growth has oscillated between a peak of 2.2% in 1996 to a fall of -0.7% in 2004.

Figure II.1 The Consumption, Availability and Generation of Electricity in the UK (1970-2005, in TWh)



Source: DTI

Domestic consumption made up 58% of total gas usage and 34% of the overall electricity used.

After the near absence of growth in 2002, electricity demand by final consumers grew by 1¼ per cent in 2003, and only ¾% in 2004 (although this rises to just above the 1½% per year trend rate of growth when allowance is made for the change to reporting on a calendar year basis in 2004). In 2005, the break up of the electricity demand was — domestic sector (29%), industry (28%), and commerce, public administration, transport and agriculture (28%). Fuel industries accounted for 7.50% and the transmission and distribution losses accounted for the remaining 7.50%.

VIII. Regulation and Legislation

Ofgem is the regulator for the gas and electricity industries in the UK. Its main role is to protect and advance the interests of the consumers by promoting competition wherever possible, and through regulation only where necessary. Application of this principle has resulted in numerous benefits for all the gas and electricity customers. Ofgem functions on the basis of two priorities:

- ★ Promoting effective competition, wherever appropriate
- ★ Regulating the monopoly companies that operate the gas pipes and electricity wires

In addition, Ofgem has the following responsibilities:

- ★ To help secure the energy supplies in the UK by promoting competition in the gas and electricity markets, and regulating them to ensure adequate investment in the networks
- ★ To help gas and electricity markets as well as the industry in achieving environmental improvements as efficiently as possible
- ★ To keep into consideration the needs of the vulnerable customers, particularly the older people who suffer from any disability and low income earners

Ofgem's Governance

Ofgem operates under the direction and governance of the Gas and Electricity Markets Authority. This authority makes all the major decisions and lays down policy priorities for Ofgem. Its role in the management of Ofgem is set out in its rules of procedure.

Ofgem's powers are provided for under the Gas Act 1986, the Electricity Act 1989 and amended by the Utilities Act 2000. It also has enforcement powers under the Competition Act 1998. It is funded by the energy companies who have the license to run the gas and electricity infrastructure in the UK.

British Electricity Trading and Transmission Arrangements (BETTA)

Revisions of the trading arrangements resulted in the introduction of the New Electricity Trading Arrangements (NETA) in March 2001, which is operated by ELEXON, the Balancing and Settlement Code Company. These are now become superseded and are replaced by the British Electricity Trading and Transmission Arrangements (BETTA), which apply to England, Scotland and Wales.

Until April 2005, the electricity wholesale market in Scotland operated under different arrangements from those in England and Wales. But, BETTA introduced a single wholesale electricity market for the Great Britain with a single transmission system operation (National Grid), which works independent of electricity generation and supply. England, Scotland and Wales now operate on the same electricity trading arrangements. Prior to BETTA, the transmission system in Scotland was operated by the Scottish Power and Scottish and Southern Energy, who were the major electricity generating and supplying companies. BETTA is essentially an extension of the previous arrangements, NETA, which existed in England, Wales and Scotland. BETTA is designed to promote competition and provides number of benefits, particularly for Scottish consumers and generators. The legislation which underpinned BETTA was delivered in the Energy Act 2004

Under the new arrangements, the electricity generators sell majority of their output (over 90%) to the electricity suppliers in bilateral contracts. The generators self despatch their plant rather than being centrally despatched by the System Operator, which was done by National Grid.

The new wholesale market operates in three stages, plus a new settlement process. Generators and suppliers are allowed to use power exchanges (trading arenas in which electricity is bought and sold) to trade electricity; currently this accounts for approximately 7 % of the traded electricity. The suppliers then sell the electricity in the retail market to the customers. Traders also buy and sell electricity among generators and suppliers. Parties trading electricity negotiate a price for the electricity in half-hourly blocks.

X. Switching in the Electricity and Gas Market

Ofgem, the UK regulator, ensures that the competition remains effective and vigorous across all the segments of the domestic energy market. Although, energy suppliers have raised their prices significantly to recover higher wholesale energy costs, there remain wide variations between the prices they charge. The most expensive suppliers are charging over £100 more on an average than the cheapest for dual fuel supply. Customers on all payment methods, including pre-payment meters, can make significant savings from switching.

Ofgem published the Domestic Retail Market Report in March 2006, which stated that in March 2006, nearly 900,000 customers changed electricity or gas supplier, while more than 200,000 switched supplier in March 2005. This figure is the highest in the last four years.

The announcement of price increase over the 2005-06 winter was followed by a jump in the number of consumers switching supplier in March 2006. This increase in switching rates is consistent with survey findings that price is the most popular reason to change energy supplier.

Over 500,000 residential electricity consumers and 350,000 residential gas consumers changed their supplier in March 2006. This means that in a month, about two percent of the residential customer base for each fuel switched supplier. The number of residential energy customers switching supplier in March 2006 was the highest in comparison to the last four years. The number of completed switches was around 200,000 higher than the total recorded in March 2005.

Over the period to March 2006, and in response to rising energy prices, suppliers have begun to offer a wider range of fixed and capped price tariffs. These are aimed at domestic customers who want protection from further increase in price.

Wholesale energy costs are the largest component of the final bill for both gas and electricity. Wholesale prices continued to rise during winter 2005-06. Forward annual wholesale gas and electricity prices in Q1 2006 were 10-15% higher than those reported in Q3 2005.

The increase in wholesale price reflects the rise in oil, carbon, coal and in particular gas prices. There were testing conditions in the market during the winter of 2005/06. In addition to North Sea gas supplies declining faster than expected, the closure of the Rough gas storage facility in February led to a loss of 10% in gas supplies. Ofgem asked the European Commission to investigate instances in which the interconnector flows did not relate to price differences between the UK and European markets. Ofgem estimates that this could have added around £1 billion to British wholesale gas prices. There have also been short-term problems in the offshore production and unused capacity at Isle of Grain LNG terminal.

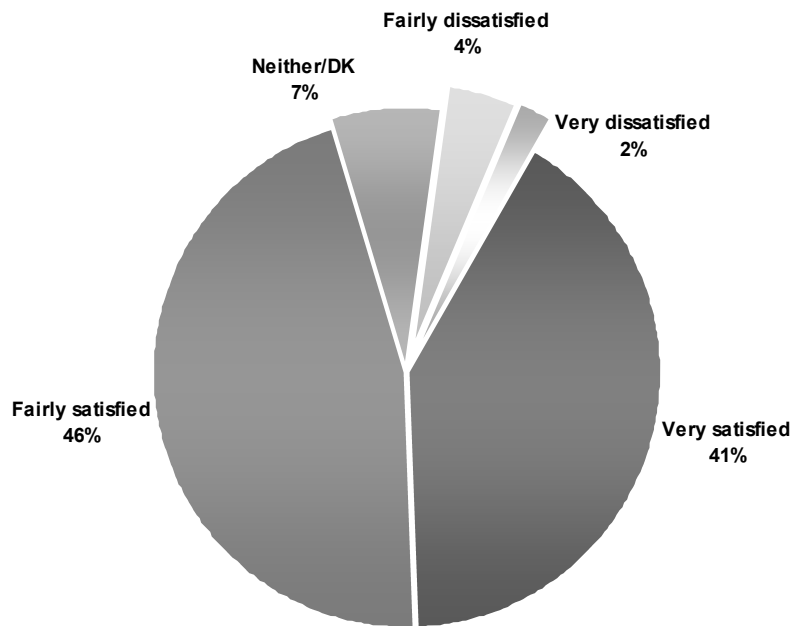
XLII. Customer opinions about the UK water service

MORI, a UK market research company, conducts regular surveys for the regulator to monitor customer satisfaction with the water services in the UK. The following are digests of the important results for the most recent round of the survey, based on a sample of 2,076, indicating an overall high level of satisfaction.

Overall satisfaction with tap water supply

Satisfaction with the tap water supply service is widespread throughout England and Wales. Nearly nine in ten respondents (87%) are satisfied, almost equally divided between those who are 'very' (41%) and 'fairly' (46%) satisfied.

Figure XLII.1 Overall satisfaction with tap water supply



Source: MORI

Overall satisfaction with sewerage service

Satisfaction with sewerage services is not quite as widespread, nor quite as high, as satisfaction with the water supply service. This is partly because twice as many respondents (13%) do not have an opinion about their sewerage service. Overall, eight in ten are satisfied, with more saying they are 'fairly' (47%) than 'very' (33%) satisfied.

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