

My Online Tech Support™

MyOnlineTechSupport.com

Company's New Business Model Makes Home Owners More Secure

Across the planet, like transporters, beaming into the homes of their customers, technicians from My Online Tech Support™ are changing the way we have our computers serviced.

Scottsdale, AZ (PRWEB) February 7, 2007 -- Due to the prevalence of broadband Internet, computer technicians are now able to enter the homes of end users via the Internet. It's virtual reality; no one physically enters the home, no one breaches the Homeowner's security.

Onsite technical service calls to the home can lead to crimes such as home invasions, thefts, and worse. Many service companies hire young people who might be indiscreet about sharing information...telling the wrong person about the house they were at—you know, the one with the \$50,000.00 entertainment system....bad things can happen.

Matt Stobs, CEO and Founder of My Online Tech Support began as a single proprietor providing onsite computer service. When his business grew, Stobs says, "I was faced with the fact that I could no longer service my onsite customers by myself and needed to hire. I was quite concerned about my customers' security, so I decided to take advantage of innovative technologies to ensure the safety and quality of service my customers would be receiving."

This was the catalyst behind My Online Tech Support's new business model. Customer service representatives come to end users virtually. "Think of it as transporting," says Stobs. "It might seem a little Star Trekkie, but it's safe, works well, is convenient and economical for our customers, and treads lightly on our environment." What more could you ask for?

"The services at My Online Tech Support are incredible." Says Steve Sokol, owner of Apex National Decorators. "I'm on vacation with my family, a thousand miles from home, and my laptop starts acting strange. We call one of the technicians at My Online Tech Support and he connects to our laptop through the Internet, has everything back to normal in about five minutes."

For additional information on the news that is the subject of this release, contact Tiffany Lee or visit www.MyOnlineTechSupport.com.

About My Online Tech Support:

My Online Tech Support is based in Scottsdale, Arizona and all operations are located in the United States. The Company resides on the Internet at www.MyOnlineTechSupport.com and provides computer repair and technical support via the Internet. Their services are considered Tier-1, defined as timely service provided by a highly qualified expert. This combined with remote support, results in the fastest time to resolution in the industry. No longer do you have to wait days for a computer service technician to come to your home or business to fix a problem.

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