

Life is short... Why spend so much of it working?

Working too long increases stress. And your burdens get heavier the longer you carry them. Dealing with customers hour after hour can discourage the best of us.

Why not work smarter and work less? With MailTank, you can be more productive -- without sacrificing quality or the need to serve your customers well. ➡

Work less, without sacrifice? Can it be true? It can if you ride the MailTank.

MailTank's singular **MailTemplate** function lets you combine form responses with personal ones. You can customize a template - tailoring it to each specific question or customer in half the time it takes to draft a new response for each incoming question.

Our **Rapid Reply™** system lets you answer multiple messages at the same time with a single template reply. And before too long, you'll have a library of responses to each frequently asked question. You can easily tweak your answer to make your customer feel connected - the way they never will with a one size fits all reply. ➡

The screenshot shows the MailTank web interface. At the top, there's a navigation bar with 'Mailtank' on the left and 'Help', 'Control Panel', 'My Settings', and 'Logout' on the right. Below this is a secondary navigation bar with tabs for 'Queue', 'Messages', 'Contacts', and 'Templates'. A 'Create message' button and a search bar are also present. The main content area is divided into a left sidebar and a main message list. The sidebar contains sections for 'Users' (demo@mactank.com, demo1@mactank.com, demo2@mactank.com), 'Servers' (Web Server, Mail Server, Client Server), 'Links' (MacTank, Fedex, Apple Support), and 'Policies' (Terms of Use, Privacy, Send Feedback). The main message list is organized into categories: Alerts (1), Assigned (1), Owned (1), Pending (4), and Opened (3). Each category contains a list of messages with details like sender, subject, and time received.

And using our brand new **Type2Find** feature, you'll move through responses even faster than you can pick a template from the list. Type a few letters and then watch as the MailTank cunningly displays the relevant templates to send to your customer. Just click on the one you want to send and let it fly. *It's that easy.*

Surf to <http://www.mailtank.com> now and get ready to move into a new era of improved customer service. You can **sign up online or call 877-622-8265**. We can answer all of your questions and sign you up right over the phone. **Life is short. Let's roll.**

- ✓ No software to install
- ✓ Works with all current browsers
- ✓ Used by groups or individuals
- ✓ Accessible from popular handheld devices
- ✓ No changes to your existing mail structure or mail sever required



www.mailtank.com - 877-622-8265 - support@mailtank.com - powered by MacTank

Next month: eDiscovery - how MailTank helps you beat the rap