

## MXSWEEP

**DEVELOPER'S STATEMENT:** MXSweep specialises in Hosted Email Protection Services for Business Email. Our Pre-emptive Email Filtering Service combines multiple engines to protect businesses from all email threats including spam, viruses and phishing.

<b>Manufacturer</b>	MXSweep
<b>Contact details</b>	www.mxsweep.com

**M**XSweep provides a hosted service aimed at organisations ranging in size between small business and larger enterprises, who are looking to outsource protection against spam. As it is a managed service there is no need for hardware or software installations, increasing the speed in which an organisation can begin benefiting from protection and freeing the System Administrator to focus on other security matters. This is an ideal situation for smaller companies who may be looking to avoid the added cost of hardware or a further drain on perhaps already stretched manpower.

To enable a trouble-free transfer to the hosted service, the team at MXSweep have developed a fast and efficient setup process, the first stage of which is the provision of an online signup form. This form asks the Administrator to enter details about the company and a technical contact. Below this are a series of questions relating to technical information about the mail servers, such as addresses and any mail software being used.

Using this information, engineers at MXSweep then create the account and provide the Administrator with logon credentials and information about further customization. Among this information is a user guide that is customized to match the mail server currently being used by the company; this provides great help in configuring the service to best suit the company's needs.

Access to the service is provided through two separate web interfaces running over a secure connection, one provides a Helpdesk function while the other acts as a reporting tool. Logging into the Helpdesk interface allows the Administrator to view two points of functionality: the Junk Box is for information relating to detected malicious or unwanted mail, the other is User Management. The first of these provides the ability to search through various blocked messages including spam, phishing, and virus-infected emails. User Management allows an Administrator to view and edit further information for each user account, such as reporting options and blacklists.

MXSweep offers protection against spam through the use of several leading antispam industry technologies, including checks for user authentication, sender reputation, and content filtering. Using a layered approach to spam filtering means that a spam message must successfully avoid a series of scans and checks before it is able to reach the user's mailbox. Also, like



most managed services, MXSweep assume responsibility for updating the service, ensuring that even the most recent of spam patterns and families are checked for.

Messages that are detected as spam by MXSweep are immediately blocked, avoiding the scenario of detected spam messages ever having an impact on the stability of the mail server. However, to remove the risk of potentially important information being missed, a web interface is available, which shows the user a list of all previously blocked messages. Using this method, spam messages are safely quarantined and accessible from a web interface.

Adjusting the options for the detection of spam is carried out via the User Management section of the Helpdesk interface. Also available are the settings relating to how aggressively MXSweep should check for spam. By default each user is set to default Group settings, but an Administrator can select an aggressiveness level between one and five for individual users, allowing for quick and easy configuration to best suit the needs of the company, or individual employee.

Reporting for MXSweep is handled by the second of the two web interfaces, from which the Administrator may view a breakdown of all traffic, including information gathered between various dates and relating to individual user addresses. The data displayed in the reports is well presented through a series of charts and accurately portrays the requested information.



*MX Sweep has been awarded the Anti-Spam Premium Checkmark Certification.*

### THE VERDICT

MXSweep offers a multi-layered and easily configurable, hosted approach to spam detection. Using multiple leading technologies from the antispam industry, coupled with an intuitive and informative web based interface, it provides any company with the power to protect its users from spam threats with total confidence.

