



News Release

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JobOps Announces New Field Service & Dispatch Packaged Solution for Sage MAS 90 and MAS 200; Powered By JobOps Program Launched

Minneapolis, MN, October 15, 2007—JobOps, a Job Management Software solution developed for Sage MAS 90 and Sage MAS 200 ERP systems, announced today that it has launched a specific solution for Field Service & Dispatch that will allow customers to get seamless integration with Sage MAS 90 and MAS 200 ERP for managing field services. JobOps is also launching the Powered by JobOps Program that helps customers' leverage their investment in these systems by adding tools like e-business integration, product configuration and enhanced scheduling.

"JobOps is expanding its market by offering a specific solution for small to medium sized businesses that need automated field service and dispatch," said Randy Stone, JobOps Director of Sales and Business Development. "Our solution is integrated with Sage MAS 90 and 200 so organizations can better connect the field with their back office financial operations. The benefits of this are increased overall customer satisfaction and the ability to reduce redundant systems and costs. The solution will be marketed by our Solution Provider network in the U.S. in addition to our flagship JobOps Job Management Solution."

Field Service & Dispatch powered by JobOps features a real-time dispatch board that lets users visualize the available resources to proactively manage field service delivery. Organizations can use this tool to quickly see key performance indicators, and act on exceptions to reduce costs, manage service effectiveness, and customer satisfaction.

Key Features and Benefits Include:

- Real-time data and reporting
- Elimination of invoice errors that facilitates quicker billing and payment of services
- Schedule and dispatch technicians for service calls
- Accurately schedule tasks and components needed for repair calls
- Capture real-time costs for profitability on a job-by-job basis
- Drag 'n drop dispatch board
- Track costs against contracts
- Seamless Sage MAS 90 and 200 and Microsoft Outlook integration

Powered by JobOps Program

The Powered by JobOps Program features several add-on modules and tools including: Product Configurator, Time Tracker, Enhanced Scheduling and Sage e-Business Integration. Each of the add-on solutions can be purchased for JobOps to extend its capabilities across a wide range of applications and industries. Visit the JobOps Web site to learn more about each solution at www.jobops.com.

About JobOps and Synergistic Software

JobOps is a suite of integrated modules for the award-winning Sage MAS 90 ERP and Sage MAS 200 ERP systems and is published by Synergistic Software Solutions, LLC, a wholly-owned subsidiary of BDO Seidman, LLP. More than 500 customers, representing over 5,000 end-users have selected JobOps to power their custom job management operations and workflow. Synergistic Software Solutions is a provider of Sage MAS 90 and MAS 200 accounting and business solutions for small and mid-sized businesses. The company is based in Minneapolis, Minnesota and has a network of JobOps Solution Providers throughout the U.S. For more information visit the JobOps Web site at www.jobops.com or call 612.367.7300 or 800.815.8483.

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