Pocket iQ®

iQmetrix is proud to introduce **Pocket*iQ*®**, a new application that gives you access to RetailiQ on your BlackBerry® Smartphone! View real-time reports and dashboards, create activities, access customer, product and employee information and more, all on your BlackBerry®.

Ideal for:
Executives
Managers
Sales Force
Service Team

Find what you need... right at your fingertips!

Like the in-depth reporting and analytics in RetailiQ, the essential core metrix for monitoring your business are provided in PocketiQ.

Executive Dashboard:
- Gross sales today and percentage comparisons over the same day last year
- Value of shrinkage for the month and year
- Transfers that are committed, but not completed
- Number of cash outs that are not yet reconciled... and more!

Pocket Dashboard:
- Daily and MTD sales information
- Performance metrix results for all performance groups assigned through Metrix Management

Store Dashboard:
- Current gross sales for the location for the current date
- Percentage comparisons over last year with regards to today's profit, month to date sales and month to date profit

My Key Metrix:
- Personalized results for key metrix assigned through Metrix Management

Performance Metrix:
- Results for all performance groups assigned through Metrix Management

Top Locations:
- Locations ranked by profit for the day
- Summary of sales, profit and commission for the location
- Detailed breakdown of store performance
- Top locations for any past date

Top Employees:
- Employees ranked based on gross sales
- Employee details and contact information
- Top employees for any past date

Intelligent Business Solutions
for the Cellular and Telecom Industries

iQmetrix®
Intelligent Retail
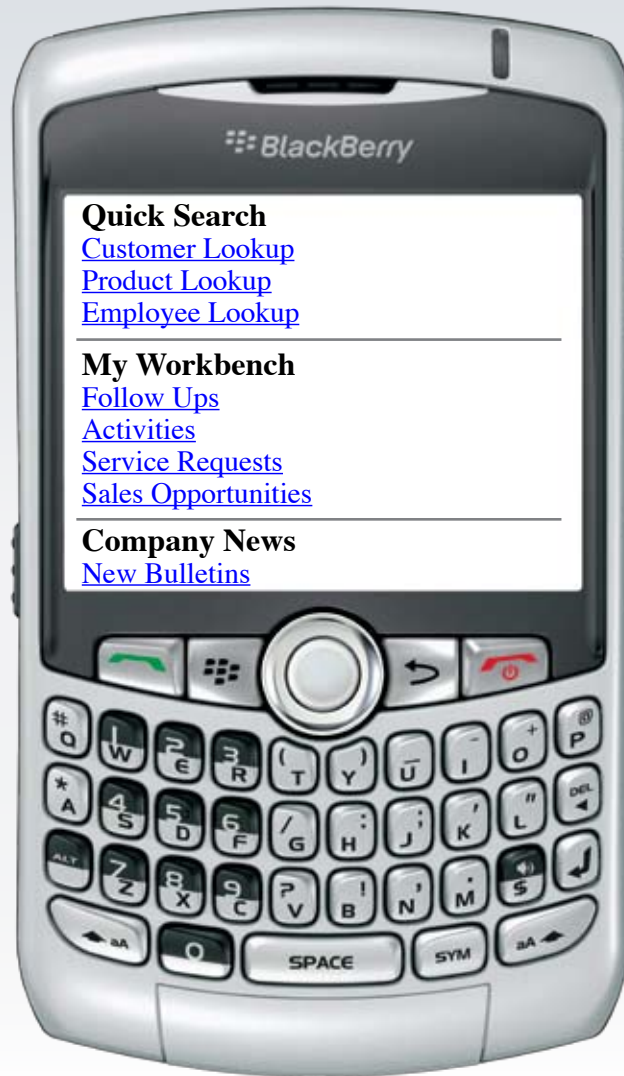
PocketiQ

My Workbench

Your workbench will display information that is specific to RetailiQ processes like follow-ups, activities, service requests and sales opportunities.

Company News

Access company information from the RetailiQ intranet.

About Me

Gain access to all of the numbers and information that mean something to you. About Me is a condensed version of iQmanager for your BlackBerry device.

Quick Search
Customer Lookup
Product Lookup
Employee Lookup

My Workbench
Follow Ups
Activities
Service Requests
Sales Opportunities

Company News
New Bulletins

Find info quickly on PocketiQ!

Three convenient search functions have been created so that you can easily access customer, product and employee information.

Customer Lookup:

If you have a mobile sales force or service team, this will undoubtedly improve their performance.

- Search the customer - view contact details and purchase history
- Create activities to immediately handle customer requests or complaints in the field
- Edit customer contact information or notes
- Update the status of a service request or sales opportunity
- Determine where a customer address is located by linking to Google Maps

Product Lookup:

With PocketiQ, the ability to view inventory availability in the field is at your fingertips.

- Search by keyword, product SKU, or barcode
- View the current selling price for the location logged in
- View quantities in stock, on order, on backorder, on RMA, in transfer and on consignment
- Check availability for other locations that have the product in stock
- View commission for the item

Employee Lookup:

Gain quick access to employee contact information.

- No need to call the store to get the number for an employee you are trying to get in touch with.
- Send an email to the employee directly from the employee details section.

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