



2007 WORKPLACE ISSUES REPORT - Summary

What are the top issues leaders face today?

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Six Seconds

In a changing business climate, what are the key challenges to organizational success?

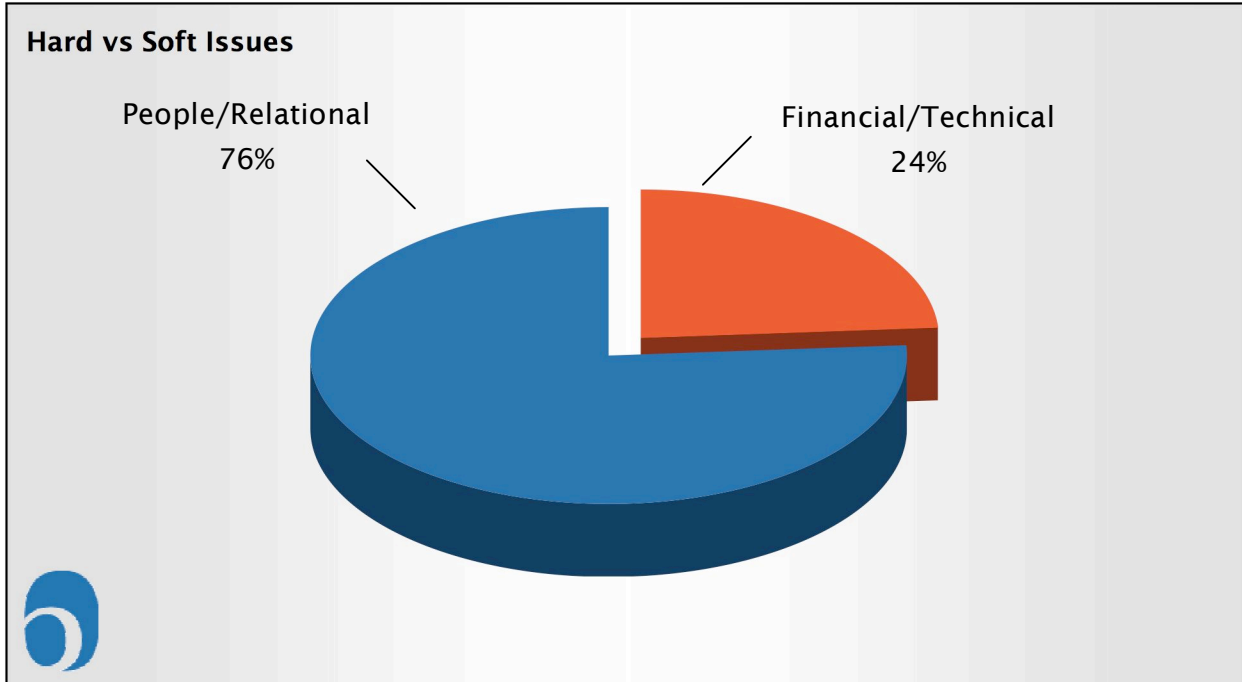
Six Seconds, an international not-for-profit organization, invited leaders to identify the key challenges in the workplace today — and particularly the “people side” of the equation. The survey explores top issues as well as employee attitudes and the role of emotional intelligence in solving those key issues.

Responses come from team leaders to executives in a broad range of industries and organizations ranging from under 20 to over 10,000 people. 135 responses were tabulated, primarily from North America but also from every other continent.

The survey finds that in 2007...

- “Soft” issues such as finding and keeping talent are over 3 times as prevalent as “hard” issues such as finance.
- Leaders are twice as concerned about leadership than all other issues combined.
- Emotional intelligence and feelings of team- and non-team-members were among the most important resources an organization has in addressing challenges and reaching goals.





In response to “What are 2-3 of the top challenges in your organization?” answers range from “gaining more market share” to “losing sight of our true mission” to “nimble adapting to change.”

When divided between “hard” issues such as finance and supply and “soft” issues such as culture and communication, the “soft stuff” appears to be three times harder.



The full report is available at no cost from Six Seconds (www.6seconds.org)
(<http://6seconds.org/modules.php?name=News&file=article&sid=286>)

The survey is online: <http://tinyurl.com/2yqo8g>

About the Authors

Joshua Freedman is COO and Melissa Bayne is Research Associate at Six Seconds, The Emotional Intelligence Network (www.6seconds.org). Six Seconds helps all people develop essential EQ skills so businesses, schools, and communities thrive. With offices in six countries and practitioners in over 50, five validated assessments, and numerous training and consulting programs, Six Seconds is the world’s preeminent resource for emotional intelligence development.

