Culture and Language Training for a Multicultural Workplace

Being able to communicate effectively across cultures is a must-have skill in today's multicultural workplace. CAL Learning has helped hundreds of executives, managers and employees to communicate effectively and deal appropriately with colleagues and customers from different backgrounds. **These goals directly relate to bottom line issues** such as productivity, motivation, employee retention, and customer satisfaction.

CULTURE TRAINING

Adopt greater flexibility in communicating with members of different cultures to get the results you want.

CAL Learning programs combine practical skills and intercultural theory through interactive training. As a result of training, you can expect to see greater team cohesion and effectiveness, improved customer service, and reduced culture-based conflicts.

LANGUAGE COURSES

Just knowing vocabulary and grammar isn't enough, especially in business.

Our classes help you develop the language skills to interact successfully within the social norms and customs of the target language. Our programs will have you communicating quickly, with natural, practical language that you can apply immediately.

Small class size gives you maximum opportunity to participate and more individualized feedback from the instructor. Group or private instruction. Beginner to Advanced. PROGRAMS IN:

- Diversity and Intercultural Training
- Cultural Competency Training for Managers
- Cultural Competency Training for Healthcare Professionals
- Destination and Repatriation Training
- Combined Culture and Language Programs

CLASSES IN:

- Business English
- Accent Reduction
- English for IT Professionals
- World Languages
- Workplace Communication Skills

ALL LANGUAGE PROGRAMS INCLUDE:

- Highly qualified instructors
- Textbooks, reference manuals, and/or CDs
- Customized training materials that are job oriented and performance based
- Pre- and post-assessments for each trainee



All training is customized to the needs of the participants and is delivered on site at a time that works best for you. To learn more about onsite culture and language programs, contact us through the means listed below.