



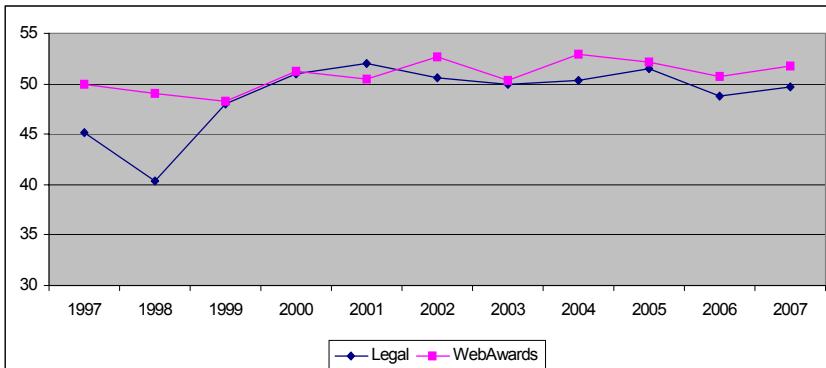
WebAward Internet Standards Assessment Report

2008 Legal Industry Benchmark Results

Average Industry Scores vs Internet Standards Assessment Report (ISAR) Index

| <u>Year</u> | <u>Legal</u> | <u>WebAwards</u> |
|-------------|--------------|------------------|
| 1997 | 45.1 | 49.9 |
| 1998 | 40.3 | 49.1 |
| 1999 | 48 | 48.2 |
| 2000 | 51 | 51.3 |
| 2001 | 52 | 50.5 |
| 2002 | 50.6 | 52.7 |
| 2003 | 50 | 50.4 |
| 2004 | 50.4 | 52.9 |
| 2005 | 51.5 | 52.2 |
| 2006 | 48.8 | 50.7 |
| 2007 | 49.7 | 51.8 |

Score out of a possible 70 points



Average Scores by Judging Criteria

| | <u>2003</u> | <u>2004</u> | <u>2005</u> | <u>2006</u> | <u>2007</u> |
|---------------|-------------|-------------|-------------|-------------|-------------|
| Design | 7.1 | 6.8 | 7.0 | 7.1 | 7.3 |
| Innovation | 6.0 | 6.3 | 6.1 | 6.2 | 6.3 |
| Content | 6.9 | 7.5 | 7.5 | 7.5 | 7.5 |
| Technology | 6.1 | 6.5 | 6.4 | 6.3 | 6.4 |
| Interactivity | 6.4 | 7.2 | 6.7 | 6.8 | 7.1 |
| Copywriting | 7.4 | 7.4 | 7.3 | 7.3 | 7.6 |
| Ease of use | 7.2 | 7.4 | 7.5 | 7.6 | 7.5 |

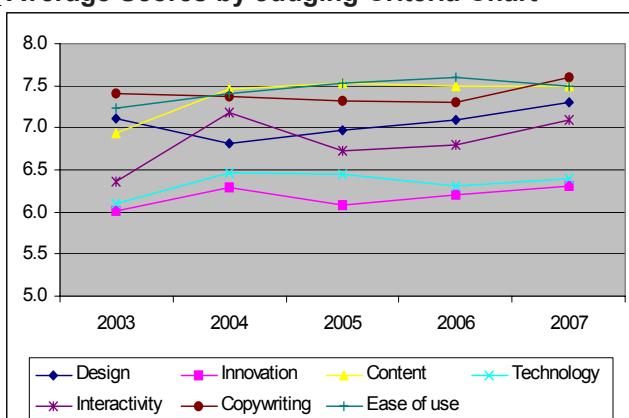
Score out of a possible 10 points

Analysis

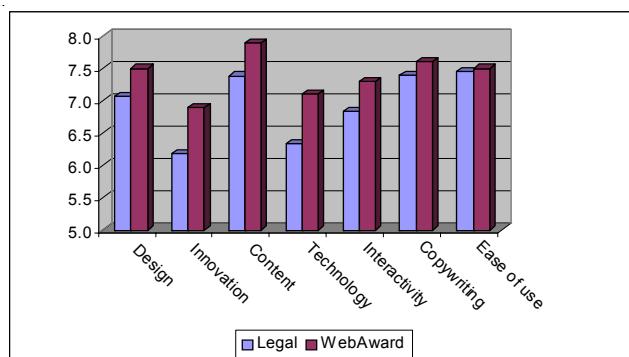
Legal Web sites are generally in line, but slightly below the overall ISAR index for web development. Legal sites score well in ease of use, content, copywriting, and design. They score lowest in technology and innovation. Legal Web sites have underperformed the 5-year criteria benchmark averages in all areas.

Lawyers are not known to be risk takers and many of their Web sites reflect that philosophy. The best legal Web sites are thought leaders for their areas of expertise using corporate blogs to write about important topics.

Average Scores by Judging Criteria Chart



Industry vs ISAR 5-Year Average By Criteria



Best of Industry Winners

| <u>Year</u> | <u>Winner</u> | <u>Web site</u> |
|-------------|----------------------------------|---------------------------------------|
| 2007 | carbonhouse, inc. | Womble Carlyle Sandridge & Rice, PLLC |
| 2006 | Thomson-FindLaw | Yanowitch Law, P.A. |
| 2005 | Frost Brown Todd LLC | Frost Brown Todd LLC |
| 2004 | Pierce Atwood | Pierce Atwood |
| 2003 | Pepper Hamilton LLP | www.pepperlaw.com |
| 2002 | Lane Powell Spears Lubersky LLP | Lanepowell.com |
| 2001 | Thompson Hine LLP, Brulant, Inc. | Thompson Hine LLP |
| 2000 | Neal J.B. Simon | USLaw.com |
| 1999 | RLA Interactive | Kinney and Lange |
| 1998 | Information Brokers Pty Ltd | NetJustice |
| 1997 | Pillsbury Madison & Sutro LLP | pillsburylaw.com |

About this Report

The Web Marketing Association has collected industry Web site development benchmark data since 1997 through its WebAward program. Multiple independent judges review and score each site from 0-10 points on each of seven criteria for a possible 70 points. Best of Industry WebAward is given to the site that scores highest in the industry. The views of this report are based on observations of aggregated industry data and do not reflect the results for any particular Web site unless noted. For complete information, go to www.webaward.org