

## MOBILESYNCHSUBSCRIPTIONS

The next great innovation in Public Safety Software

**MobileSynchRMS**

+

**a new computer**

+

**regional data-sharing**

+

**anytime support**

+

**immediate delivery**

+

**one LOW monthly fee**

+

**minimal start-up cost**



One of the biggest problems you typically face when adopting a new Records Management System is the expensive up-front investment. Not every department has deep pockets for technology investments and sometimes that elusive "grant money" never seems to appear in your mailbox.

Yet, you need a new RMS today.

We've heard you.

We've taken a trusted, modern, full-featured Records Management System - MobileSynchRMS - and removed the big up-front costs. That's the only thing we've removed. It still has all of the features, support, and short delivery timeline.

MobileSynchRMS may now be purchased under a subscription service instead of through traditional financing. Under this model, there are minimal up-front costs and predictable monthly subscription fees that are similar to a cell-phone plan.

### How much does it cost per machine?

A MobileSynchRMS sales representative can answer your specific pricing questions. We offer two possible tiers of service.

The software-only tier gives you unlimited access to your data through MobileSynchRMS. We will assist you with installing the software on any existing computer that meets our minimum hardware requirements.

The software-and-hardware tier includes the software pre-installed on a laptop or desktop computer, which we lease to you for the life of your contract. We also install a variety of other software tools to protect your computer and enrich your MobileSynchRMS experience.

# MobileSynchRMS

## Subscription Service

### What comes with my subscription?

- > Full-access to your data through RMS software (read, write, update, delete records)
- > Data-sharing with other MobileSynchRMS Subscribers
- > Synching server and wireless router (with 2 or more active subscriptions)
- > Online web-based training
- > Remote Installation Support
- > Software Updates and enhancements for the life of your subscription

### What other services are available?

We offer fee-based services for data-conversion, on-site training/installation, and customization.

### How long is my subscription term?

Initial subscription terms are typically 36 months. You may pay monthly, quarterly, or yearly installments for the service.

### What happens when my subscription expires?

You will continue to own access to your data in a read-only format. You will no longer be able to share data with neighboring agencies. If you leased a desktop or laptop computer with your software subscription, you may return the computer to us, or purchase it at fair market value. If we provided you with a server, you may keep that server after your first subscription term. If you re-subscribe for another term, you will continue to have all program benefits, and we will replace your leased desktop and laptop computer(s).

### What happens if I end my subscription early?

There is an early termination fee equal to \$30 x the number of months remaining in your subscription. This reflects the cost of you keeping your server. If you are leasing other equipment from us, you will return it immediately.

### What happens if my leased equipment breaks?

If your leased equipment breaks, you may return it to the MobileSynchRMS Support Team at your cost via any standard shipping method. We will immediately ship a pre-configured replacement computer to you at our cost. Typically, you will have a replacement computer within 48 hours. Once you receive your replacement computer, you may load other software onto it and continue using it for the life of your contract.

Once we receive your old computer, we will completely wipe your data from it, and send you a wipe-confirmation.

### What happens if I get a virus or experience other software or network related issues?

The MobileSynchRMS support team is not responsible for software systems on your computer beyond MobileSynchRMS. We can help provide web and phone-based diagnostic services, but any repair and recovery work remains your responsibility.



**Making Connections for Life.**

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