

The single largest factor that  
differentiates your business from  
the rest is your  
**KNOWLEDGE**

**cyn.in**  <sup>TM</sup>



cyn.in helps you  
create, manage,  
distribute and apply  
that knowledge with  
10x efficiency

# 85% OF ALL BUSINESS INFORMATION IS UNSTRUCTURED

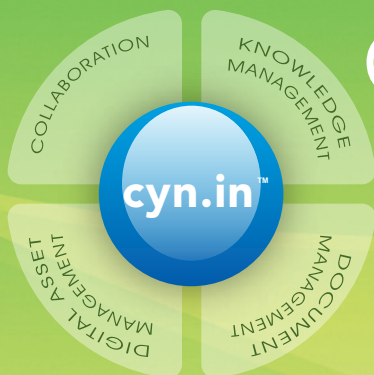
Billions of dollars are invested annually in the management of structured data, using technologies like ERP, MIS, etc. However this information comprises of just 15% of the enterprise information landscape.

The Gartner group estimates over 85% of all business information in an organization exists as unstructured information - commonly appearing in e-mails, memos, notes from call centers & support operations, news, chats, reports, letters, surveys, marketing material, research documents and presentations.

*90% of all unstructured information remains unmanaged.*

Unstructured content is growing rapidly within your organization, doubling every year, by some estimates. A large enterprise is likely to comprise of thousands of users generating tens of millions of files.

Knowledge workers spend anywhere from 30%-40% of their time every year managing documents. Businesses spend an estimated \$750 billion annually due to time spent by workers seeking information necessary for them to do their jobs.



## CONNECT YOUR PEOPLE Leverage your information

**cyn.in™ is a Collaborative Knowledge Management System** that enables teams to seamlessly work together on files, documents and content in a secure central environment.

### BENEFITS TO YOUR BUSINESS

cyn.in enables your enterprise to setup rich collaboration spaces for your employees, business partners, customers and your entire value network. cyn.in manages, secures, tracks and organically structures your content base of files, documents, digital media and any free form content. cyn.in's flexible content workflows, rules and granular security works in compliance with your existing business processes and collaboration methodologies.

- Increase your collective knowledge capital
- Garner & secure your organizational Information
- Reduce costs by increasing content reuse
- Unite geographically separate teams
- Reduce information support costs.
- Tailor your system to fit specific business scenarios.
- Involve your customers, suppliers and partners.
- Leverage existing investments on productivity software
- Integrate & extend using open standards; no lock-ins
- Achieve compliance

### BENEFITS TO YOUR USERS

cyn.in empowers your users to fluidly create digital content and share it with peers. cyn.in's live search, categorization and interlinking features help users to find relevant content at blazing speeds. Centrally managed and version controlled content lets your users focus on collaboratively getting things done and stop worrying about accidental modifications, disk failures and data loss.

- Find files instantly with live search
- Control your content with rules
- Protect & secure your sensitive data
- Coauthor content with peers remotely
- Create content once; re purpose always
- Find people with relevant information
- Take the hassle out of common tasks.
- Securely access all your files any time, from any place.
- Break Platform barriers
- Completely customize your cyn.in environment





Users



Departments

### APPLICATIONS

- Enterprise Wikis for knowledge management
- Document flow, tracking and revision management
- Intranet / Extranet publishing and collaboration
- Team Collaboration workspaces
- Multi-user, multi audience blogging
- Secure virtual discussion rooms
- Shared digital asset repositories



External Users



Partners



Customers

## Key Features

### Unified collaboration engine

Content-wide discussion system  
 User / Groups based sharing  
 Automatic locking / unlocking of contents  
 User level working copies

### Centralized content management

Configurable content types  
 N-level Workflows  
 Content Rule Engine  
 System-wide tagging

### Integrated search engine

Full text Indexing of files  
 Live Search  
 Criteria based smart spaces  
 Filter based advanced search

### Fine grained security & access control

Workflow based macro level security  
 Role based security policies  
 Content level access control

### Easy User Interface

Standards compliant accessibility  
 Fast AJAX based UI  
 Powerful WYSIWYG content editor  
 Customizable user dashboards

### Open & extensible framework

LDAP / Active Directory Authentication  
 XML based architecture & design  
 Open standards based APIs  
 Open source codebase

### Robust platform

Virtual Appliance with integrated OS  
 Integrated Application & OODB server  
 Easy installation and setup  
 Clustering support





[www.cyn.in](http://www.cyn.in)



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