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## Illinois Courthouse Finds Security with AVG Anti-Virus

*After competing security software failed, the courthouse's confidence in technology was restored by switching to AVG Network Edition.*

**CLAREMONT, NC—October 9<sup>th</sup>, 2008** — Like many small government organizations, the Mercer County Courthouse of Aleda, Illinois has limited resources and staff. So it comes as no surprise that one of its' staff members, Jeff Benson, frequently finds himself running the organizations network in addition to his other duties.

"My knowledge about technology is not extensive, but I know more than my coworkers so I've been in charge of our IT purchases and decision making for 12 years. I am the one our staff turns to when they encounter issues with software or workstations," Benson said.

Benson reflected back to 2001, when the courthouse first implemented connectivity to the internet. He quickly realized the critical need for a security solution to keep out hackers, viruses and other threats without sacrificing performance or breaking the bank.

"For a while we ran Trend Micro and were pleased, at first, with its performance," Benson recalled. "When we went wireless this year, we needed to upgrade to the new version of that product. It was then that we noticed Trend Micro eating up way too much of our systems' resources and slowing everything down dramatically."

Benson said that the final straw was in the early summer of 2008 when a virus threat seeped through and threatened their infrastructure.

"A virus took over some of our computers," Benson said. "To make it worse, the only way I could figure out how to get rid of it was to purchase software that ran \$120 a pop! I realized then that if a virus ever threatened us again, we would have to spend more taxpayer dollars to clean up the mess. So this incident, coupled with all the other issues, forced us to look for a replacement."

### **AVG: Compatible, Safe, Secure**

Benson reached out to his most valued source for advice, the organizations Internet Service Provider (ISP).

"Our ISP recommended that we check out AVG Network Edition as a replacement for Trend Micro," Benson said. "They promised that AVG would not hog all our systems' resources and it was affordable."

After conducting further research, he installed a Trial Version of AVG Network Edition on a few workstations as a test run.

"I was amazed with the performance of the AVG product," Benson recalled. "It was so unobtrusive that I forgot it was there. Even better, it caught all sorts of nasty viruses that Trend never did."



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## **Walling Data: Prompt, Thorough, Domestic Technical Support**

Following the installation of the Free Trial, Benson convinced the County that AVG was the best fit for their organization. He said, "AVG did the job right protecting our network without taking time away from daily work, so the county quickly approved the purchase. I hopped online and found lots of referrals to an AVG Distributor, Walling Data," Benson said. "I contacted them and proceeded with ordering the licenses we needed."

[Walling Data](#) is the longest-standing and highest-volume distributor of AVG Technologies solutions in North America, and the only distributor to offer all of its' customer's free, unlimited, U.S.-based pre- and post-sales support.

"Walling was so easy to work with. They were responsive and helpful during the entire sales and installation process. Reliable service like that is hard to find. I'm thankful that they helped speed up the process so that I could get back to work!"

Benson says "It has been smooth sailing ever since" and is happy with the decision to switch to AVG Network Edition.

"What I like best about AVG is that I don't see it!" Benson said. "You don't have to babysit it all the time like we did with Trend Micro. The updates are constant and if there is a threat to our network, it is handled by AVG immediately and automatically. I can't ask for much more than that!"

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## **About Walling Data Systems**

Founded in 1994 in North Carolina, Walling Data Systems is a Value-Added Technology Distributor and IT Solution Provider offering innovative high-value solutions to everyday computer security problems for corporate, education, and home technology users. Walling Data was named an Authorized AVG Distributor in 2004 and is the only source for unlimited toll-free phone and "We-Do-It-For-You" remote control support for their AVG customers in the United States and Canada, one reason why thousands of customers each month choose Walling as their supplier of choice for AVG products. More information at <http://www.avg-antivirus.net>.

## **About AVG**

Founded in 1991 and with offices in the US and Europe, AVG is a leading international developer of Internet threat protection solutions for consumers and SMBs. AVG is one of the fastest growing companies in the industry with more than 70 million active users around the world. The company employs some of the world's leading experts in Internet security, specifically in the areas of threat research, analysis and detection. AVG's award-winning products are distributed globally through resellers and over the Internet as well as via third parties through Software Developer's Kits (SDK).

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