IPAPI International Process and Performance Institute

Cost

Individual membeship in IPAPI is just \$100 USD per year.

Corporate memberships are also available. If you would like to discuss corporate membership please contact us through our contact form at www.ipapi.org/pg/contact.

Discounts

Members receive a 10% discount on all IPAPI products and services including training courses.

Supporting IPAPI

IPAPI is a non-for-profit organization (formed in Texas, USA). Your membership dues are an important part of helping us

Social Networking

Our members-only social networking services are developed on elgg 1.0 - offering a host of the lastest and best technologies to help our members interact, connect , learn and grow our community's knowledge and skill.

Special Interest Groups (SIGS)

Members can participate in and have access to the latest insights being developed in our Special Interest Groups.

The IPAPI Wiki

The IPAPI wiki is a developing resource for anyone interesting in approaching process from the perspective of the CEM Method. Members can cobtribute to the wiki, view and participate in discussion and get updates on the lstest wiki changes.

Membership Benefits

Membership with the International Process and Performance Institute grants you a weath of opportunities to build your community profile, gain new insights, and build the next evolution of process insights – all while supporting our organization.

Membership Benefits

Discounts:

Members receive a 10% discount on all individual products and services offered by IPAPI including Open Courses, Online Training, Certification, publications and multimedia resources.

Social Networking:

The social networking features of IPAPI are exclusive benefits for our members and include:

Your Profile

Create and maintain a profile so that others can know more about you.

SIGs (Special Interest Groups)

Join SIGs to help us develop the next generation of thought leadership in the arena of Process.

Discussion Forums

Read discussions of interest, join the conversations in the forums and create discussion topics to help us expand members' horizons and gain insight on issues from many different perspectives.

Groups

Join affinity groups, build relationships, even create your own affinity groups.

Get Connected

Make two-way connections to expand your personal network within the IPAPI community.

❖ IPAPI Wiki

Contribute to the IPAPU Wiki, get involved in wiki discussions, and get the latest wiki updates

Customer Expectation Management:
 Receive your digital copy of the book
 Customer Expectation Management
 by Terry Schurter

International Process and Performance Institute

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