

Mike Delpha Launches Quality Consulting Services Business

Quality Consultant Mike Delpha, establishes a new independent Quality Consulting Services business, Delpha Quality Consulting, based near Philadelphia, PA. Delpha Quality Consulting offers Quality Management Systems (QMS) consulting, ISO quality audits, ISO manuals/documentation and ISO training. Visit Delpha Quality Consulting on the web at www.DelphaQualityConsulting.com.

Audubon, PA ([PRWEB](#)) December 9, 2008 – Mike Delpha announces the establishment of a new independent Quality Consulting Services business, Delpha Quality Consulting, based near Philadelphia, Pa. Delpha has consulted, trained and audited in the Quality Assurance field for 17 years and held numerous managerial and leadership positions in business for over 35 years.

Delpha Quality Consulting's core business is the establishment, implementation and continual improvement of [Quality Management Systems \(QMS\)](#) for businesses and organizations based on a variety of ISO based internationally recognized quality management standards.

According to Mike Delpha, "Delpha Quality Consulting is a service-based ISO 9001 consultancy that helps organizations improve processes, people, culture, customer focus, and operational performance while maximizing productivity and bottom line results."



The overriding goals of quality consulting services are to demystify the standards requirements in order to add value to its clients through increased effectiveness, efficiency and less cost. Delpha Quality Consulting focuses on results-oriented lean quality consulting, efficient [ISO quality audits](#), [lean ISO manuals](#) and documentation and stimulating [ISO training](#).

Benefits of Working with Delpha Quality Consulting

Delpha notes that the benefits of working with his company include:

- Marketing advantage and potential increased business – ensure that you will be positioned to take advantage of all marketing possibilities
- Improved utilization of time and increased efficiency – work with your people to identify opportunities to remove waste in the operation during QMS development and implementation
- Increased customer satisfaction – make certain that the QMS processes consistently and completely reflect and drive organizational customer focus and satisfaction
- Consistent quality and timely delivery – concentrate on control and repeatability in every QMS process

- Valid test data that the customers can trust – ensure that your process and product measurements will be robust and credible
- Responsibilities of personnel clearly defined – apply lean document development techniques that ensure employees and staff are crystal clear about their responsibilities as well as those of others in the operation
- Documented system provides useful reference – position the organization to always be able to refer to easily understandable and user friendly documentation when questions arise
- Lower reject rates, rework, and warranty costs – challenge your organization at every turn to evaluate and incorporate appropriate processing methods, monitoring routines and employee training
- Improved control during periods of change or growth – work with you to clearly and easily define and document the sequence and interaction of processes so that your organization can more readily cope with organizational changes

About Delpha Quality Consulting

Delpha Quality Consulting is based in Audubon, PA, a Philadelphia suburb. Quality consulting services can be provided for companies anywhere in the USA and Canada.

For more information or to request a quote please contact Mike Delpha or visit www.DelphaQualityConsulting.com.

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