



Always on guard.



Commercial Security Services





Covenant Security Services is pleased to provide you with information about our capabilities to provide the best in commercial security service to Fortune 500 and selected clients nationwide.

We are providing this information in the hopes that you will consider Covenant Security Services for your guard, surveillance, and visitor access needs. As part of the Covenant family of companies, we are taking the best in government security, combined with more than 50 years of senior management commercial experience to provide high quality, affordable, and trustworthy security services.

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Thank you for taking the time to review this brochure to learn more about Covenant Security Services. If you care about creating a safe culture for all of your employees, we would enjoy the opportunity to show you how Covenant can make that happen.

Sincerely,

A handwritten signature in black ink that reads "Gregory M. Iannuzzi". The signature is fluid and cursive.

Gregory M. Iannuzzi  
President  
Covenant Security Services, LLC



# The Best in Commercial Security

- World-Class safety record
- Excellent employee benefits including “*Best in Industry*” medical, dental and 401(k) plans
- Low employee turnover rates of approximately 20% per year compared to an industry average of well over 100%
- **CITP® Interactive Training Simulator** allowing for immediate feedback, maximum retention, and the ability to write scenario’s specifically for each client.
- Employee Development and Succession Planning Programs such as **Covenant University** which turns today’s security officers into tomorrow’s leaders
- Impressive customer references from clients in critical infrastructure environments who will attest to our ability to enhance security programs
- American-owned, financially stable with long term bank relationships
- Our project-based approach and our large client niche allow us to offer very competitive billing rates.

C U S T O M E R - F O C U S E D   A N D   R E S P O N S I V E

# The Best in Commercial Security

## COVENANT'S PROFESSIONAL SECURITY OFFICERS



CSS understands that the only way to sustain growth and maintain our customer base is to provide specialized, cost effective, premium services which have been developed by an experienced management team, featuring personalized contract service, customer focus and institutional flexibility.

Covenant specializes in providing a superior force of proud professionals who are stakeholders in the client's mission, with skill sets and training which have been customized to each of our customers' unique security missions. Our security force services include: unarmed and armed security officers, receptionists, local and remote surveillance, and foot patrols. We also staff control centers, mail rooms, shipping and receiving docks, as well as shuttle services.

## EMERGENCY RESPONSE

Covenant is aware of your company's need for your security provider to have the ability to respond to fluctuating manpower requirements. Covenant Security Services has the "in-house" resources. We employ over 2800 security personnel who are cross-trained and flexible.

We handle the majority of site level extra service requests by utilizing our part-time employees and in some cases, "floaters" who are cross-trained among different client sites. We have also handled emergency condition requests by activating our in-house "Special Response Team". The SRT is a cadre of highly trained individuals who are employees or who have exclusive consultant agreement relationships to Covenant.



## CONSULTING SERVICES



Covenant has a variety of consulting platforms including:

- Bomb Threat Management
- Critical Incident Management
- Response to an Active Shooter
- Vulnerability Assessments / Risk Assessments
- Explosive detection teams

## SAFETY

Safety is a fundamental value of Covenant Security Services. The highest degree of importance is placed on the safety and the well-being of employees. Safety programs are compatible with clients' programs and in compliance with federal directives, regulations, and procedures. It is with the complete commitment of the entire organization that Covenant develops, implements, and sustains a safety program for security operations.



# The Covenant Total Training Solution

The purpose of our training program is to provide current, useful, and progressive training curricula that provide attendees with the knowledge and skills necessary to perform all aspects of their assigned duties, reinforce previous training, and reflect expanded responsibility that comes with longevity of service.

Covenant's Vice President of Training, Jim McGinty, will conduct an in-depth evaluation of all site training requirements and diagnose any hurdles that need to be overcome. He will then prescribe treatments and advanced training.

## THE COVENANT INTERACTIVE TRAINING PROGRAM (CITP)

Covenant will utilize its state of the art interactive training program with topical modules designed especially for you. The CITP uses simulator technology that previously has only been used in law enforcement training facilities. It is designed to meet post-9/11 security challenges especially in critical infrastructure environments.

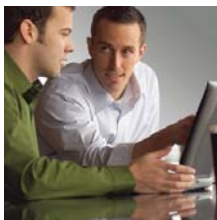
The CITP enables security personnel to interact with a variety of real life scenarios that are industry and site specific, thus providing the security force with maximum understanding, confidence, enhanced skill sets, and professionalism. This instructor-led training is performance-based and provides for instant review and correction as well as complete documentation of individual and group results.



All personnel receive up to date training that is relevant for response and safety to their respective security positions.

- Customer Relations
- Report Writing
- Reporting Techniques
- Vehicle Safety
- Terrorism Introduction
- Explosive Recognition
- First Aid
- Observation Skills
- Introduction to MARSEC
- TWIC Identification
- CFATS

## PLATFORM TRAINING/PORTAL TRAINING



Security Officer Sustainment Training will be conducted utilizing platform training and can also be provided with the use of a secure portal into Covenant's IT network. The secure portal can track and document who is being trained and what modules have been successfully completed.

Some of the training modules that will be used for platform training and have been placed in the portal include: Bomb Threat Management, Critical Incident Response, and Workplace Violence. Future module topics now in development include: customer service, protecting client's intellectual property, and verbal judo.

## COVENANT UNIVERSITY

Covenant University is a tool used to empower supervisors, managers, and executives through both on-line time effective courses and in-class instructor-led courses. The online portion of Covenant University is set up to allow an employee to learn at their own pace and choose the courses within the level that is pertinent to his/her position. The progress will be tracked regularly and the employee's outcomes are easily measured. In addition to increasing the skill sets of Covenant's supervisory team, Covenant University is also a means to recognize and reward those who accomplish various levels.



## COVENANT FARMS



*Covenant Farms Canine Training Center* is located just outside of the National Capital Region in Northern Virginia. We can provide a diverse menu of services to our customers spanning the entire spectrum of canine capabilities. Canines are imported from select European vendors and imprinted at our Covenant Farms. The facility can house and train student trainers and handlers on site.

All of our handlers are trained at the *Covenant Farms Canine Training Center*. In addition to the basic canine training the curriculum includes such topics as: canine first aid, liability issues, ethics, and certification programs. Our explosive detector teams are certified biannually and conform to standards based on ATF odor proficiency requirements. Our handlers undergo a rigorous background screening and have either military or law enforcement canine training and experience. We can customize capabilities to meet your requirements.



### OUR SERVICES ...

- Single/dual purpose canines
- Patrol-security/tactical
- Patrol-law enforcement
- Explosives detector narcotic/drug detector
- Cadaver detector
- On leash/off leash
- Handler, canine, teams, trainers/kennel masters training

## COVENANT TRAINING CENTER (CTC)

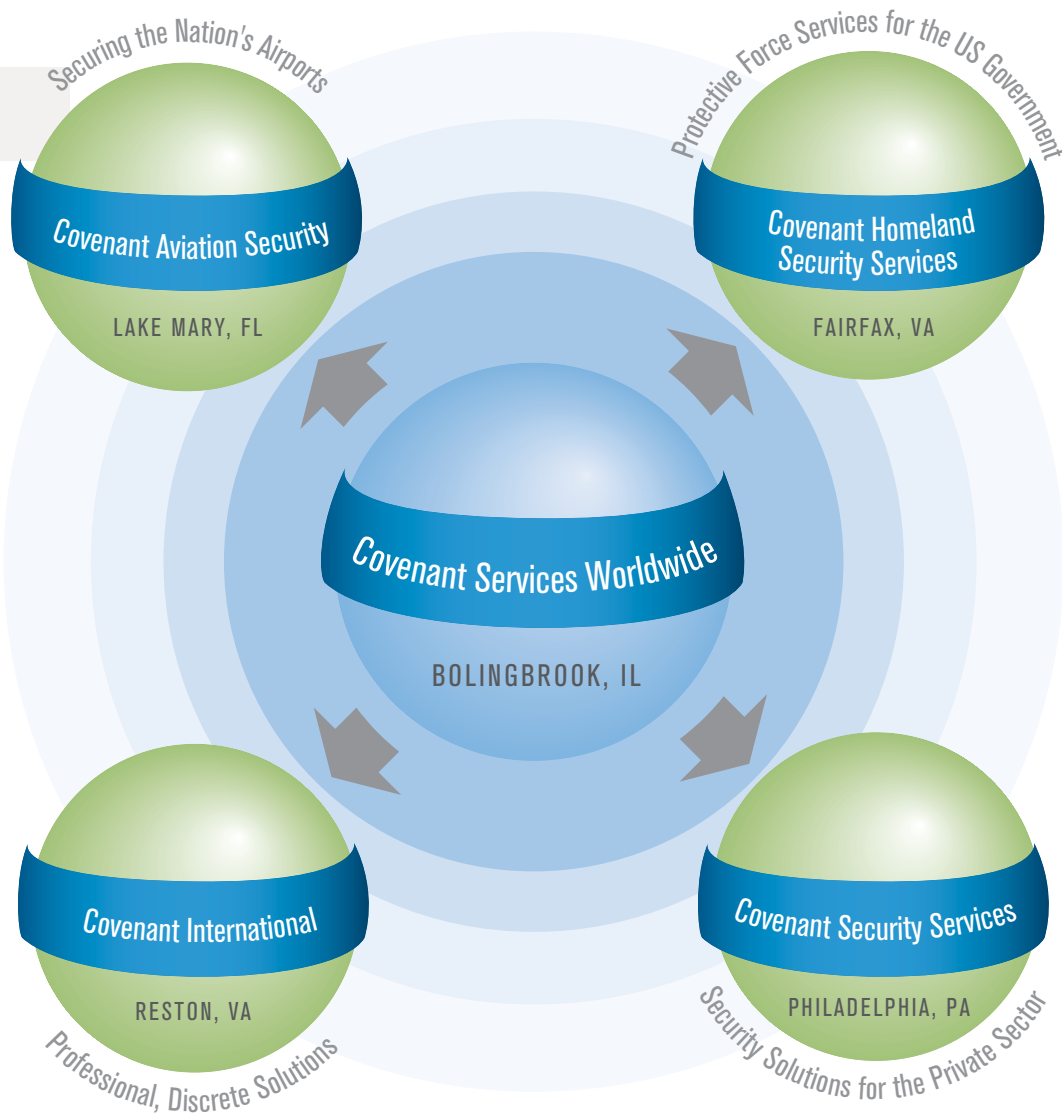
This former U.S. Navy Surface Warfare munitions manufacturing plant facility, encompasses over 2000 acres of hostile environment, providing a wide-range of highly effective, realistic and safe training experiences.

Our unique facility replicates a realistic rural/urban environment with over 140 buildings and structures, including 11 buildings ranging from 4,000 to 66,000 square feet and including multi-room, multi-floor structures all capable of scenario-based training and multiple flat ranges from 5 yards to 750 yards surrounded by thousands of usable acres of Texas ranchland (FARP, LZ/DZ, infil/exfi, etc.). All of our structures are capable of *UTM®*, *Simunition®*, *SRTA "Blue Bolt,"* or live fire (bullet trap) configurations. CTC offers discrete and secure training for a range of military, law enforcement, homeland defense and corporate training activities. CTC is enclosed by a barbwire fence and has a controlled access powered gate, with additional security available.



### LOCATION

Location - CTC is located in McGregor, TX, an easy 20-minute drive from Waco, TX (population approx. 200,000 metro area). Waco is a friendly city with modern services and accommodations, to include the regional airport. Waco Regional Airport is serviced several times daily by both *American* and *Continental Airlines*, each less than an hour's flight from Houston or Dallas Fort Worth International airports. McGregor offers all the modern city conveniences within 10 minutes of CTC, including dining, shopping, grocery, laundry and lodging.



## Covenant Companies

Covenant was founded in 1992 to provide its flagship service, provision of highly trained and motivated protective security forces, to local Illinois government and commercial customers. First year sales were under \$1 million dollars. Building on our reputation for first-in-class delivery of services and cost effective contract administration, Covenant has enjoyed over ten years of continuous growth, extending its core competencies while maintaining an unparalleled commitment to depth of performance. Covenant ranks in the top 10 of all security companies, and higher yet among American-owned agencies. Covenant is a 100% American-owned company, committed to ensuring that America's assets are protected by America's best.



## COVENANT

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