

## Online Course Catalog



**BRIDGEFRONT**

**Winter 2009**

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## BF10000 – Compliance

BF10005 – Confidentiality	0 CEU
BF10020 – Documentation	0 CEU
BF10015 – Controlling Violence in Healthcare	0 CEU
BF10010 – Confidentiality: Ethical & Legal Considerations	1.0 CEU
BF10030 – Providing Patient Education to Meet JCAHO Standards	0 CEU
BF10040 – Healthcare Fraud & Abuse Awareness <b>(NEW – Now available)</b>	0 CEU
BF10050 – Complying with the Red Flag Rules <b>(NEW - MARCH 2009)</b>	0 CEU
BF10060 – PCI Data Security Standard Compliance <b>(NEW - MARCH 2009)</b>	0 CEU

## BF11000 – Compliance – Patient Safety

BF11005 – Age-Specific Competencies	0 CEU
BF11015 – Developing Alternatives to Restraints & Seclusion	0 CEU
BF11025 – Patient Safety: Your First Concern	0 CEU
BF11030 – Recognizing Domestic Violence	0 CEU
BF11020 – Elder Abuse	0 CEU
BF11010 – Culturally Competent Care: An Overview	0 CEU

## BF13000 – Infection Control / Safety for the Health

BF13015 – Infection Control Fundamentals	0 CEU
BF13045 – Transmission-Based Precautions	0 CEU
BF13010 – Body Mechanics	0 CEU
BF13025 – Needlestick & Sharps Safety Precautions	0 CEU
BF13020 – Multidrug Resistant Pathogens	0 CEU
BF13030 – Preparing Staff & Workplace for Future Changes Associated with Latex Allergies	0 CEU
BF13040 – Tuberculosis Prevention for the Healthcare Worker	0 CEU
BF13005 – Bloodborne Infection Safety	0 CEU
BF13035 – Standard Precautions	0 CEU

## BF15000 – Facilities Safety

BF15030 – Hazard Communication	0 CEU
BF15025 – Fire Safety	0 CEU
BF15020 – Electrical Safety	0 CEU
BF15010 – Developing an Effective Evacuation Plan	0 CEU
BF15015 – Disaster Preparedness	0 CEU
BF15035 – Preventing Infant Abduction	0 CEU
BF15040 – Controlling Violence in Healthcare	0 CEU
BF15005 – Bioterrorism & Other Emergencies – Be Prepared, Be Safe	0 CEU

## BF17000 – Regulatory (Summary Version)

BF17075 – Tuberculosis Prevention for the Healthcare Worker	0 CEU
BF17010 – Bloodborne Safety	0 CEU
BF17070 – Standard Precautions	0 CEU
BF17050 – Infection Control Fundamentals	0 CEU
BF17015 – Body Mechanics	0 CEU
BF17055 – Needlestick & Sharps Safety Precautions	0 CEU
BF17035 – Documentation	0 CEU
BF17005 – Acute Pain Management in Adults	0 CEU
BF17025 – Developing Alternatives to Restraints & Seclusion	0 CEU
BF17020 – Controlling Violence in Healthcare	0 CEU
BF17045 – Fire Safety	0 CEU
BF17040 – Electrical Safety	0 CEU
BF17030 – Developing an Effective Evacuation Plan	0 CEU
BF17065 – Preparing Staff & Workplace for Future Changes Associated with Latex Allergies	0 CEU
BF17060 – Patient Safety: Your First Concern	0 CEU

## BF18000 – HIPAA Privacy & Security

BF18007 – HIPAA Privacy & Security Overview V3	0 CEU
BF18002 – HIPAA Overview + Transactions/Code Sets Standard V2	0 CEU
BF18003 – HIPAA Privacy Regulations V2	0 CEU
BF18004 – HIPAA Security Regulations V2	0 CEU
BF18005 – HIPAA Security Overview V2	0 CEU
BF18012 – HIPAA Privacy Scenarios for Physicians	0 CEU
BF18033 – HIPAA Privacy Scenarios for Dentists	0 CEU
BF18031 – HIPAA Privacy Scenarios for Office Managers V2	0 CEU
BF18032 – HIPAA Privacy Scenarios for Office Nurses & MT's	0 CEU
BF18024 – HIPAA Privacy Scenarios for Podiatrists	0 CEU
BF18060 – HIPAA Privacy Scenarios for Chiropractors V2	0 CEU
BF18027 – HIPAA Privacy Scenarios for Psychologists	0 CEU
BF18015 – HIPAA Privacy Scenarios for Medical Records Staff	0 CEU
BF18026 – HIPAA Privacy Scenarios for Psychiatrists	0 CEU
BF18030 – HIPAA Privacy Scenarios for Office Billing Staff	0 CEU
BF18021 – HIPAA Privacy Scenarios for Optometrists	0 CEU
BF18061 – HIPAA Privacy Scenarios for Chiropractic Assistants	0 CEU
BF18011 – HIPAA Privacy Scenarios for Hospital Nurses	0 CEU
BF18016 – HIPAA Privacy Scenarios for Patient Accounting Staff	0 CEU
BF18014 – HIPAA Privacy Scenarios for Hospital Senior Executives	0 CEU
BF18013 – HIPAA Privacy Scenarios for HIM Staff	0 CEU
BF18040 – HIPAA Privacy Scenarios for Case Managers V2	0 CEU
BF18041 – HIPAA Privacy Scenarios for Claims Processing Staff V2	0 CEU
BF18043 – HIPAA Privacy Scenarios for Health Plan Senior Executives	0 CEU
BF18042 – HIPAA Privacy Scenarios for Health Plan Managers	0 CEU
BF18018 – HIPAA Privacy Scenarios for Quality Oversight Staff	0 CEU
BF18051 – HIPAA Privacy Scenarios for Business Associates V2	0 CEU
BF18080 – HIPAA Requisitos para Profesionales de Atención Médica	0 CEU
BF18017 – HIPAA Privacy Scenarios for Patient Care Providers	0 CEU
BF18022 – HIPAA Privacy Scenarios for Pharmacists	0 CEU
BF18028 – HIPAA Privacy Scenarios for Retail Pharmacists	0 CEU
BF18023 – HIPAA Privacy Scenarios for Physicians (Sleep Medicine)	0 CEU
BF18025 – HIPAA Privacy Scenarios for Polysomnographic Technologists	0 CEU
BF18062 – HIPAA Privacy Scenarios for Acupuncturists	0 CEU
BF18029 – HIPAA Privacy Scenarios for Therapists	0 CEU
BF18020 – HIPAA Privacy Scenarios for Front Office Staff V2	0 CEU
BF18010 – HIPAA Security Scenarios for Clinic V2	0 CEU
BF18044 – HIPAA Security Scenarios for Health Plan Personnel V2	0 CEU
BF18091 – HIPAA Employer Privacy Center	0 CEU
BF18092 – HIPAA Employer Security Center	0 CEU
BF18081 – HIPAA Conservar Privado Y Seguridad Sobre V2	0 CEU

## BF19000 – Regulatory Spanish Version

BF19015 – Fundamentos Para el control de Infecciones (Infection Control Fundamentals)	0 CEU
BF19030 – La Confidencialidad (Confidentiality)	0 CEU
BF19035 – Mecanismos del Cuerpo (Body Mechanics)	0 CEU
BF19025 – Información Sobre Peligro; Riesgo (Hazard Communication)	0 CEU
BF19040 – Medidas de seguridad en caso de fuego (Fire Safety)	0 CEU
BF19055 – Seguridad Eléctrica (Electrical Safety)	0 CEU
BF19010 – Desarrollando un Plan Efectivo de Evacuación de Emergencia(Evacuation)	0 CEU
BF19045 – Prevención de Desastres (Disaster Preparedness)	0 CEU
BF19005 – Atención Culturalmente Competente: Un Panorama General ( )	0 CEU
BF19050 – Prevención TB para el trabajador en cuidados de la salud Resumen	0 CEU
BF19060 – Seguridad en Infecciones de Transmisión Sanguínea (Bloodborne Safety)	0 CEU

## **BF20000 – Nursing Medical / Surgical**

BF20015 – Diabetes in Clinical Practice	1.0 CEU
BF20040 – Normal & Abnormal Breath Sounds	1.0 CEU
BF20045 – Nurses' Guide to Enteral Feeding Tubes	2.0 CEU
BF20010 – Caring for the Stoma, Caring for the Patient – Enterostomal Nursing	2.0 CEU
BF20020 – Fighting Antimicrobial-Resistant Pathogens	1.0 CEU
BF20035 – Multidrug Resistant Pathogens	2.0 CEU
BF20030 – Intracranial Hypertension	2.0 CEU
BF20025 – Head Injury	2.0 CEU
BF20050 – Spinal Cord Injury	2.0 CEU
BF20005 – Age-Specific Competencies	1.5 CEU

## **BF20100 – Nursing Wounds & Ulcers**

BF20125 – Wound Healing: The Principles of Wound Healing	1.0 CEU
BF20130 – Wound Healing: The Treatment of Secondary Healing Wounds	1.0 CEU
BF20110 – Closed Suction Wound Drainage, Wound Irrigation, & Specimen Collection	2.0 CEU
BF20115 – Pressure Ulcers in Adults – Prediction & Prevention	2.0 CEU
BF20120 – Prevention, Assessment & Treatment of Pressure Ulcers	2.0 CEU
BF20105 – Breaking the Chain of Nosocomial Infections – Surgical Wound Infections	2.0 CEU

## **BF20200 – Airway Management**

BF20215 – Tracheostomy Care, Tube Change, & Artificial Airway Cuff Management	1.0 CEU
BF20220 – Weaning & Extubation	2.0 CEU
BF20210 – Nasogastric Intubation, Balloon Gastronomy Tube Replacement	1.0 CEU
BF20205 – Airway Care – Tracheostomy Care, Tube Change, & Artificial Airway Cuff Mgt	1.0 CEU

## **BF20300 – Surgical Care**

BF20325 – Surgical Wound Care	2.0 CEU
BF20310 – Preoperative & Postoperative Care	2.0 CEU
BF20305 – Positioning the Surgical Patient	2.0 CEU
BF20320 – Surgical Skin Preparation	1.0 CEU
BF20315 – Preparing & Maintaining the Surgical Field	2.0 CEU

## **BF20400 – Infection Control**

BF20415 – Breaking the Chain of Nosocomial Infections: Urinary Tract Infections	1.0 CEU
BF20410 – Breaking the Chain of Nosocomial Infections: Pneumonia	2.0 CEU
BF20430 – Preventing Health Care-Associated Infections	1.0 CEU
BF20405 – Bloodborne Safety – Universal & Standard Precautions & Needlestick Prevention	1.0 CEU
BF20420 – Infection Control – A Training Program for Healthcare Professionals	3.0 CEU
BF20435 – Standards for Infection Control – An Update for Healthcare Workers	2.0 CEU
BF20425 – Infection Control & Standard Precautions – Guidelines for Professionals	1.0 CEU
BF20440 – The Control of Infectious Diseases	2.0 CEU

## **BF20500 – Infection Control – Diseases of Critical Concern**

BF20510 – SARS & Other Emerging Diseases	2.0 CEU
BF20515 – Tuberculosis – New Strategies for the Healthcare Worker	2.0 CEU
BF20505 – Essentials of HIV/AIDS for Healthcare Workers – General	2.0 CEU

## **BF20600 – Pain Management**

BF20605 – Acute Pain Management in Adults	0 CEU
BF20610 – Acute Pain Management in Children	0 CEU
BF20620 – Acute Pain Management – Operative or Medical Procedures & Trauma	2.0 CEU
BF20615 – Acute Pain Management in Children – Operative or Medical Procedures	2.0 CEU

## **BF21000 – Cardiovascular**

BF21015 – Heart Sounds	2.0 CEU
BF21010 – Heart Murmurs	2.0 CEU
BF21005 – Determining Electrical Axis	2.0 CEU
BF21020 – Intraventricular Conduction Disturbances	2.0 CEU
BF21025 – Ventricular Ectopy vs Aberrancy	2.0 CEU

## **BF21100 – Cardiac Monitoring**

BF21105 – Basic Cardiac Monitoring – Understanding Fundamentals	4.0 CEU
BF21110 – Basic Cardiac Monitoring – Setting Up Cardiac Monitors	2.0 CEU
BF21109 – Basic Cardiac Monitoring – Dysrhythmias of the SA Node & Atria, II	1.0 CEU
BF21106 – Basic Cardiac Monitoring -Dysrhythmias of the AV Node & Ventricles, I	2.0 CEU
BF21107 – Basic Cardiac Monitoring -Dysrhythmias of the AV Node & Ventricles, II	2.0 CEU
BF21108 – Basic Cardiac Monitoring -Dysrhythmias of the SA Node & Atria, I	2.0 CEU

## **BF21200 – Cardiovascular Medications**

BF21205 – Heart Medications: Anatomy Review & Angina	1.0 CEU
BF21225 – Heart Medications: Heart Failure Medications & Cholesterol-Lowering	1.0 CEU
BF21215 – Heart Medications: Antiarrhythmic Agents, Part II	1.0 CEU
BF21210 – Heart Medications: Antiarrhythmic Agents, Part I	1.0 CEU
BF21220 – Heart Medications – Blood Pressure Medications & Anticoagulants	1.0 CEU

## **BF22000 – Perinatal / Neonatal**

BF22010 – Caring for the Antepartum Patient	1.0 CEU
BF22020 – Electronic Fetal Monitoring	1.0 CEU
BF22025 – Labor & Pain Control	1.0 CEU
BF22005 – Assisted Delivery & Cesarean Section	1.0 CEU
BF22030 – Newborn Stabilization & Care	1.0 CEU
BF22015 – Caring for the Postpartum Patient	1.0 CEU
BF22035 – Preventing Infant Abduction	2.0 CEU

## **BF22100 – Pediatrics**

BF22125 – Recognizing & Reporting Child Abuse & Neglect	0 CEU
BF22105 – Medicating Children – Preventing Medication Errors & Considerations	1.0 CEU
BF22115 – Physical Assessment Child, Part 1 – Checking Vitals & Body Functions	1.0 CEU
BF22120 – Physical Assessment of a Child, Part 2 – Evaluating the Body Functions	1.0 CEU
BF22110 – Neurological Assessment of the Pediatric Patient	1.0 CEU

## **BF23000 – Mental Health**

BF23015 – Antipsychotic Agents	1.0 CEU
BF23020 – Mood Stabilizing Agents	1.0 CEU
BF23010 – Antidepressant Agents	1.0 CEU
BF23005 – Antianxiety Agents	1.0 CEU

## **BF24000 – Nutrition**

BF24010 – Nutrition & Pulmonary Therapy	2.0 CEU
BF24015 – Nutrition Screening – Identifying the Hidden Signs of Nutritional Risk	2.0 CEU
BF24005 – Critical Control – Nutrition & Care for Renal Failure Patients	2.0 CEU

## **BF30000 – Long Term Care – Medical/Surgical**

BF30010 – Meeting Oxygenation, Fluid & Electrolyte Needs	2.0 CEU
BF30005 – Meeting Mobility, Sexual & Nutritional Needs	2.0 CEU
BF30025 – Resident Assessment – Physical, Cognitive & Sensory Functioning	3.0 CEU
BF30040 – Urinary Incontinence in Adults	2.0 CEU



BF30015 – Meeting the Challenge of Diabetes in Long-Term Care	2.0 CEU
BF30030 – Guidance for Long Term Care Facilities – Pressure Ulcers & Tag F314 Compliance	2.0 CEU
BF30035 – Guidance for Long Term Care Facilities – Urinary Incontinence & Tag F315 Compliance	2.0 CEU
BF30020 – Prevention, Assessment & Treatment of Pressure Ulcers in Long-Term Care	2.0 CEU
<b>BF30100 – Long Term Care – Resident Safety</b>	
BF30135 – The Confused Resident – Strategies for Quality Care	2.0 CEU
BF30120 – Recognizing Elder Abuse – Working Together to Keep Residents Safe	1.0 CEU
BF30115 – Preventing Unsafe Wandering & Elopement	1.0 CEU
BF30110 – Preventing Health Care-Associated Infections in Long Term Care	1.0 CEU
BF30130 – Resident Safety – Your First Concern (NPSG 2006)	2.0 CEU
BF30105 – Preventing Falls – Keeping Residents Safe	1.0 CEU
<b>BF30200 – Long Term Care – The Growing Population</b>	
BF30220 – Depression & the Elderly	2.0 CEU
BF30225 – Meeting Mental Health Needs	2.0 CEU
BF30230 – Resident Rights – The Art of Caring	2.0 CEU
BF30210 – Continuous Quality Improvement In Long Term Care	2.0 CEU
BF30205 – Aging – The Natural Process	1.0 CEU
BF30215 – Culturally Competent Care – An Overview	1.0 CEU
<b>BF30300 – Long Term Care – Infection Control</b>	
BF30305 – Bloodborne Safety – Universal & Std Precautions & Needlestick Prevention	1.0 CEU
<b>BF40000 – Nursing Administration</b>	
BF40005 – Advance Directives Guidelines for Healthcare Providers	1.0 CEU
BF40025 – From Media to Medicine	1.0 CEU
BF40030 – Hazard Communication for the Medical Office	1.0 CEU
BF40020 – Continuous Quality Improvement in Healthcare	2.0 CEU
BF40010 – Confidentiality – Legal & Ethical Concerns in Healthcare	1.0 CEU
BF40015 – Confidentiality – Who Needs to Know	2.0 CEU
<b>BF40100 – Nursing Administration – Communications</b>	
BF40125 – Communications – The Process	2.0 CEU
BF40115 – Communications – Nurse-Patient Relationships	2.0 CEU
BF40110 – Communications – Manager Relationships	2.0 CEU
BF40120 – Communications – Peer Relationships	2.0 CEU
BF40130 – Documenting Care – The Charting Process	1.0 CEU
BF40105 – Communication Skills	1.0 CEU
<b>BF40200 – Nursing Administration – Personnel Manager</b>	
BF40215 – Lifting Safely to Prevent Injury	1.0 CEU
BF40205 – Generations In The Workplace	1.0 CEU
BF40225 – Nursing Negligence – Protect Yourself, Protect Your Patients	2.0 CEU
BF40220 – Needle Stick Prevention	1.0 CEU
BF40210 – Infection Control – A Training Program for Healthcare Professionals	3.0 CEU
BF40230 – Preparing Staff & Workplace for Future Changes Associated with Latex Allergies	1.0 CEU
<b>BF40300 – Nursing Administration – Patient Safety</b>	
BF40305 – Patient Rights	2.0 CEU
BF40320 – Preventing Medication Errors: A Prescription for Patient Safety	1.5 CEU
BF40315 – Preventing Falls – Keeping Patients Safe	1.0 CEU
BF40325 – Protecting Patients From Medical Errors	1.0 CEU
BF40310 – Patient Safety – Your First Concern (NPSG 2006)	1.0 CEU
BF40330 – Recognizing & Reporting Child Abuse & Neglect	1.0 CEU
BF40335 – Recognizing Domestic Violence	1.0 CEU

## **BF40400 – Terrorism**

BF40405 – Getting Ready for Terrorism – Biological, Chemical, & Radiological Weapons	2.0 CEU
BF40410 – Responding to Biological, Chemical, & Radiological Agents of Terror	2.0 CEU

## **BF50000 – Healthcare Manager – Practical Training**

BF50035 – Sexual Harassment in the Workplace	2.0 CEU
BF50015 – Conflict Management	2.0 CEU
BF50025 – Problem Solving	1.0 CEU
BF50010 – Coaching Novice Managers in the Progressive Disciplinary Action Process	1.0 CEU
BF50030 – Project Management	1.0 CEU
BF50005 – Benchmarking	2.0 CEU
BF50020 – How to Select the Best Healthcare Consultant for Your Needs	2.0 CEU
BF50035 – Sexual Harassment in the Workplace	2.0 CEU
BF50050 – Total Quality Management	2.0 CEU
BF50040 – The Manager As Facilitator	2.0 CEU
BF50045 – Time Management	2.0 CEU

## **BF50100 – Healthcare Manager – Writing Skills**

BF50105 – Developing a Business Plan	2.0 CEU
BF50130 – Tapping Into Grant Funds – Writing the Proposal	2.0 CEU
BF50135 – Writing for Publication	2.0 CEU
BF50110 – Developing & Implementing an Effective Marketing Communications Plan	2.0 CEU
BF50120 – Effective Writing in the Workplace – Giving Your Words Power & Precision	2.0 CEU
BF50125 – How To Write a Targeted Resume	2.0 CEU
BF50140 – Writing Job Descriptions	2.0 CEU
BF50115 – Developing Policy & Procedure Documents	2.0 CEU

## **BF60000 – Mastering Managed Care**

BF60050 – Understanding Managed Care	2.0 CEU
BF60020 – Managing Managed Care – Community Case Management	1.0 CEU
BF60010 – How to Establish a Health Plan Services Department	1.0 CEU
BF60030 – Negotiating a Managed Care Contract	1.0 CEU
BF60015 – Implementation of a Hospital Managed Care Contract	1.0 CEU
BF60025 – Medicare & Medicare Managed Care – Understanding Provider Implications	1.0 CEU
BF60005 – Evaluating & Responding to Centers of Excellence Requests for Proposal	1.0 CEU
BF60045 – Understanding & Managing Costs	1.0 CEU
BF60035 – Physician Payment Methods Under Managed Care	1.0 CEU
BF60040 – Straightening Relationships with Third Party Payers Through Site Visits	1.0 CEU

## **BF70000 – State Specific Mandatory Education**

BF70040 – New York – Recognizing & Reporting Child Abuse & Neglect	1.0 CEU
BF70060 – Washington State – Essentials of HIV/AIDS for Healthcare Workers	2.0 CEU
BF70020 – Florida – Essentials of HIV/AIDS for Healthcare Workers	2.0 CEU
BF70030 – Kentucky – Essentials of HIV/AIDS for Healthcare Workers	2.0 CEU
BF70035 – Kentucky – Recognizing Domestic Violence	1.0 CEU
BF70025 – Florida – Recognizing Domestic Violence	1.0 CEU
BF70055 – Texas – Hepatitis C	1.0 CEU
BF70015 – Florida – End-of-Life Care	2.0 CEU
BF70005 – Florida – Advance Directives: Guidelines for Healthcare Providers	1.0 CEU
BF70010 – Florida – Elder Abuse	2.0 CEU
BF70045 – New York – Infection Control: Training For Healthcare Professionals	4.0 CEU
BF70050 – Ohio – Nurse Practice Act	0 CEU



## **BF80100 – Introduction to Revenue Cycle**

BF80101 – Introduction to the Revenue Cycle	0.50 CEU
BF80102 – Introduction to Revenue Cycle Terminology	0.50 CEU
BF80103 – Payer Identification	0.25 CEU
BF80104 – Registration's Link to the UB-04	0.75 CEU
BF80105 – Bill Submission Tools	0.25 CEU
BF80106 – Coding Basics	0.50 CEU
BF80107 – Understanding Reimbursement	0.50 CEU
BF80108 – Compliance... The Buzz	0.25 CEU
BF80109 – Denial Management 101	0.25 CEU

## **BF80200 – Patient Access**

BF80201 – Who are Our Customers	0.25 CEU
BF80202 – How Patients Access Care	0.25 CEU
BF80203 – Intake... what is it all about	0.25 CEU

## **BF80300 – Medical Terminology Basics (NEW MARCH 2009)**

BF80301 – Word Building <b>(NEW MARCH 2009)</b>	0.50 CEU
BF80302 – Body Systems <b>(NEW MARCH 2009)</b>	1.00 CEU
BF80303 – Procedures, Symptoms, and Acronyms <b>(NEW MARCH 2009)</b>	0.50 CEU

## **BF80400 – Demographics**

BF80401 – The Match Game	0.50 CEU
BF80402 – The Key Players	0.25 CEU
BF80403 – Getting to Know You	0.50 CEU
BF80404 – All About the Key Players	0.25 CEU
BF80405 – Demographics – Oops!	0.25 CEU

## **BF80500 – The Encounter**

BF80501 – Just What the Doctor Ordered	0.50 CEU
BF80502 – Encounter Information of Another Kind	0.75 CEU
BF80503 – The Encounter – Oops!	0.25 CEU

## **BF80600 – Health Insurance**

BF80601 – Let's Play Cards	1.00 CEU
BF80602 – Medicare – World of Medicare	1.25 CEU
BF80603 – Medicare – Front Office & Medicare	1.25 CEU
BF80608 - Introduction to Medicare Advantage Plans <b>(NEW SPRING 2009)</b>	0.50 CEU
BF80604 – Introduction to Medicaid	0.50 CEU
BF80605 – TRICARE & CHAMPVA	1.25 CEU
BF80606 – Health Insurance – Other Plans	1.00 CEU
BF80607 – Health Insurance – Oops!	0.25 CEU

## **BF80700 – Verification**

BF80701 – Verification Defined	0.75 CEU
BF80702 – The Verification Flow	1.00 CEU
BF80703 – Verification – Oops!	0.25 CEU

## **BF80800 – Coordination of Benefits**

BF80801 – What is Coordination of Benefits?	0.25 CEU
BF80802 – Determining Coordination of Benefits	1.00 CEU
BF80803 – Medicare Secondary Payer Introduction	1.25 CEU
BF80804 – MSP Determination Process	0.50 CEU
BF80805 – MSP Documentation	0.25 CEU

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BF80806 – Workers' Compensation Assignment	1.00 CEU
BF80807 – Auto Insurance Assignment	1.00 CEU
BF80808 – Residential Accident Assignment	0.75 CEU
BF80809 – Public Location Accident	0.50 CEU
BF80810 – Entity Request Determination Process	0.50 CEU
BF80811 – Multiple Plan COB Determination Process	0.75 CEU
BF80812 – Coordination of Benefits – Oops!	0.25 CEU

### **BF80900 – What Do I Owe?**

BF80901 – The Balancing Act	0.75 CEU
BF80902 – Collection Touch	0.75 CEU
BF80903 – Payment Solutions	0.50 CEU
BF80904 – Communicating for Collection	0.75 CEU
BF80905 – Collection Correspondence Cycle	0.75 CEU
BF80906 – What Do I Owe – Oops!	0.25 CEU

### **BF81000 – Anatomy of a UB-04**

BF81501 – The New World: UB-04 Preparation	0.75 CEU
BF81001 – Direct From the Horse's Mouth	0.50 CEU
BF81002 – All About Me	2.00 CEU
BF81003 – Once Upon a Time	2.00 CEU
BF81004 – Show Me the Money	1.25 CEU
BF81005 – One of a Kind	0.75 CEU
BF81006 – All in the Family	0.75 CEU

### **BF81200 – Validating a Bill**

BF81201 – Building a Bill	0.50 CEU
BF81202 – Inpatient Basic	1.50 CEU
BF81203 – Inpatient Acute	1.00 CEU
BF81204 – Inpatient Combined Admit	0.50 CEU
BF81205 – Inpatient Mental Health	0.50 CEU
BF81206 – Inpatient Rehabilitation	0.50 CEU
BF81207 – Inpatient Mom & Baby	0.75 CEU
BF81208 – Outpatient Basic	1.50 CEU
BF81209 – Outpatient Emergency	0.75 CEU
BF81210 – Outpatient Observation	0.50 CEU
BF81211 – Outpatient Surgery/Procedure	0.50 CEU
BF81212 – Outpatient Other	0.50 CEU
BF81213 – Outpatient Therapy	0.50 CEU

### **BF81300 – Third Party Follow-Up Techniques**

BF81301 – Life of a Bill	0.25 CEU
BF81302 – Follow-Up in a Nutshell – Part I	0.75 CEU
BF81303 – Follow-Up in a Nutshell – Part II	1.00 CEU
BF81304 – The Nuts & Bolts of Payments	0.75 CEU
BF81305 – Medicare Follow-up	1.25 CEU
BF81306 – Medicare Denials	0.25 CEU
BF81307 – Medicare Remittance Advice	0.25 CEU
BF81308 – Medicaid – Michigan Follow-Up	1.25 CEU
BF81309 – Blue Cross – General Follow-Up	0.50 CEU
BF81310 – Blue Cross – Michigan Follow-Up	1.25 CEU
BF81311 – Blue Cross Michigan web-DENIS	0.25 CEU
BF81312 – Blue Cross Michigan COB	0.25 CEU
BF81313 – Commercial & Other Payer Follow-Up	0.75 CEU

### **BF81400 – 1500 Claim & Billing**

BF81401 - Anatomy of a 1500 (NEW SPRING 2009)	0.75 CEU
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