

Map Maintenance

Services Overview

Enhancing public safety through pinpoint map accuracy

First responders need pinpoint accuracy of maps when responding to emergencies. When people's lives are on the line, precision is critical. But keeping maps updated in a GIS system is easier said than done. Maps change every day. Each time a new house is built, a mobile home is moved, or a road is altered, this impacts the speed that fire, police, and medical teams can arrive on the scene to bring critical assistance.

Saving valuable Agency time

Many public safety answering points (PSAPs) download free maps, but find they provide questionable accuracy. Even slight map flaws can result in emergency personnel being directed to the wrong side of a highway or intersection, delaying response time. Unfortunately most agencies don't have the resources to regularly update maps themselves. Map manipulation takes an inordinate amount of time, and the associated map plotting software is often cumbersome — costing time and money the PSAP can ill afford.

InterAct Public Safety may take on the arduous tasks of continually updating maps with convenient service plans. As the only full public safety suite with its own in-house mapping department, InterAct provides maintenance updates for any ESRI-based software applications and other well known formats.

This frees the agency from having to expend valuable resources with timely updates, and gives communities an opportunity to continually improve map precision over time.



Benefits:

- Improves emergency personnel response times
- Ensures confidence in GIS system with regular map updates
- Significantly reduces costs by saving valuable agency time

Mapping Maintenance Service Offerings

PSAPs can choose to either use InterAct's provided intuitive mapping software themselves, or leave the task of mapping to InterAct, freeing them to focus on their core public safety mission. There are three flexible map maintenance packages to choose from.

- > **Platinum** includes 120 hours of GIS services. \$11,400.
- > **Gold** includes 80 hours of GIS services. \$8,800
- > **Silver** includes 40 hours of GIS services \$5,000

GIS services can be used as needed at the customer's discretion within one year from date of purchase. Packages for GIS map data maintenance include: GPS data implementation, address geocoding, existing data manipulation, master street address guide validation, error reporting, training, and remote dispatch station updating. Maintenance hours do not include field work (although this may be purchased additionally). Customers may upgrade service levels at any time to scale to growing needs, and can also choose to purchase a mapping grade GPS unit.

Key Features of InterAct Mapping Service Program:

- > Regular mapping updates
- > Utilization of intuitive software application and update routines
- > Easy training sessions available
- > Updates for ESRI-based applications and other well known formats