GREAT LAKES COMPUTER

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HP EVA On-Site Jump Start

Great Lakes Computer EVA SAN Installation & Configuration Service delivers the deployment and configuration of your HP EVA disk array and its key storage virtualization features, plus set-up of the Storage Area Network (SAN) to connect EVA and servers. The Service provides a planning session, verification of the environment into which the array will be installed, installation and configuration according to the developed plan, an orientation session with operations staff and documentation of the delivered configuration.

Benefits of the Service

- A written plan combined with Great Lakes Computer EVA methodology guide every step of the engagement
- Installation and Configuration by a trained HP Certified Professional engineer
- Application of Industry and EVA Best Practices assures the best configuration
- "As installed" documentation shows exactly how the EVA and SAN were set up for later reference
- Turn-key Service takes you from "freight in the door" to "storage attached to your servers"

Service Methodology

Every EVA Installation & Configuration Service project we perform uses the same methodology to make sure we do everything the same, every time. Here's what we do:

- Preparation & Planning, resulting in a Storage LUN Design document that will be used for the rest of the engagement
- Hardware Installation per Hewlett-Packard service instructions – the same ones HP engineers use
- Storage Management set-up: Command View EVA and ISEE (EVA's "phone home" connection to HP)
- SAN Fabric Set-Up, including SAN zoning following current SAN Best Practices
- Perform array initialization and configure array (disk groups, virtual disks, hosts)
- Present Storage to your servers, according to your plan
- Documentation of the "as installed" configuration
- Hands-on training for your staff

Service Results:

When we finish, you will have:
- Your EVA is set up according to HP's instructions and best practices
- EVA is talking electronically with HP's service organization and can automatically place a service call before trouble happens.
- EVA is connected to your SAN and your servers
- Disk volumes defined by the plan are in use by your servers
- Operations staff knows how to keep it running.

Optional Services:

Great Lakes Computer EVA Installation & Configuration Service can include optional services:
- Set up HP's EVA snapshot and remote replication products
- Data migration services to move information from your existing disks to the EVA
- Set-up of the EVA iSCSI Option product.

For more information, please contact your Great Lakes Computer sales representative.