DCS Hosted Solutions

Hosted IT Answers by Distributed Compliance Solutions

What is DCS?

DCS (Distributed Compliance Solutions) presents a **"solution of partnerships"** to provide hosted, turn-key compliance solutions.

DCS is designed specifically for small and medium businesses who need to meet regulatory requirements, but lack the IT infrastructure or resources to purchase and maintain the necessary systems and tools, in-house.

The solution has three major components:
- The best of breed ECM platform
- A qualified ECM technician assigned specifically to a given account to maintain consistency
- A fully audited and secure hosting facility

DCS is the premier compliance hosting company of staff, technology and business processes for the small to medium size biotechnology, life science and health organizations. DCS is making it easier for business to focus on their goals, collaborate with their partners and bring products and services to market earlier.

Why DCS?

Over the past few years, many enterprises have been looking towards solutions enabling them to operate in a fiscally conservative fashion. Recent events have accelerated the trend towards spartanly staffed IT with stringent capital budgets that limit the ability to bring new systems and tools in-house and/or the maintenance of these platforms. This has increased demand for our hosted compliance solutions.

Hosted servers at DCS are pre-configured for a business process based on best practices. With a few minor settings in the configurations, e.g.-to accommodate log-in credentials and establishing your secure connection with the hosted system, you can start placing your content under control with-in weeks.

Benefit from our extensive experience with Enterprise Content Management systems. Our services staff is lead by consultants who have helped deploy systems since 1998 in 15 countries and in 4 languages in tier one regulated enterprises. Combined this with a team approach and diversity, we make it possible to deploy and configure a validated/hardened hosted system based on best practices, with test reports supplied and end user training provided. Content backup is provided, as well as platform maintenance and change control.

Distributed Compliance Solutions host servers and software already configured with best practices business process. After a Configuration Workshop you will be ready to work with ECM products in our secure collaborative environment.

DCS Services

In the initial stages of drug development, life science and biotechnology companies need to focus their talents, time and financial resources on research and development. And yet, there is an obvious need for collaboration with outside vendors and partners while controlling content and protecting IP.
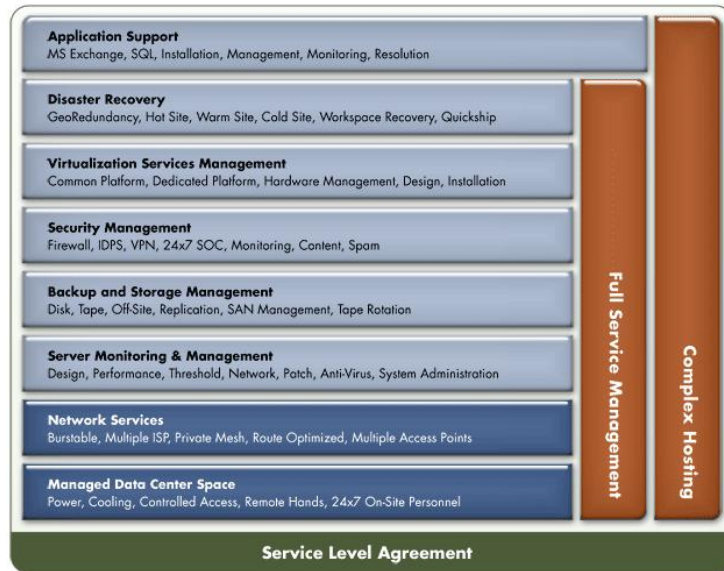
DCS provides the solution with a price structure that reduces IT costs dramatically over purchasing and maintaining the necessary IT structure in-house.

Managed Data Center services provided by Peak 10 of Richmond

Application Support
MS Exchange, SQL, Installation, Management, Monitoring, Resolution

Disaster Recovery
GeoRedundancy, Hot Site, Warm Site, Cold Site, Workspace Recovery, Quickship

Virtualization Services Management
Common Platform, Dedicated Platform, Hardware Management, Design, Installation

Security Management
Firewall, IDPS, VPN, 24x7 SOC, Monitoring, Content, Spam

Backup and Storage Management
Disk, Tape, Off-Site, Replication, SAN Management, Tape Rotation

Server Monitoring & Management
Design, Performance, Threshold, Network, Patch, Anti-Virus, System Administration

Network Services
Burstable, Multiple ISP, Private Mesh, Route Optimized, Multiple Access Points

Managed Data Center Space
Power, Cooling, Controlled Access, Remote Hands, 24x7 On-Site Personnel

Full Service Management

Complex Hosting

Service Level Agreement

DCS and our Hosting Site

Our hosting partner, Peak 10, provides 'state of the art' facilities. Each site provides highly skilled technical personnel, 24x7x365 and are engineered with multiple levels of security, uninterruptible power, redundant HVAC systems and fire suppression. Data backup solutions are included and disaster recovery services are available, including auto hot-site failover. All this, means around-the-clock monitoring and management of your critical content.

Regulatory Compliance

The sites are SAS70 Type II compliant. SAS 70, is an auditing statement issued by the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA). SAS 70 defines the professional standards used by a service auditor to assess the internal controls of a service organization and issue a service auditor's report. A Type II service auditor's report includes the service auditor's opinion on the fairness of the presentation of the service organization's description of controls that have been placed in operation and the suitability of the design of the controls along with the auditor's opinion on whether the specific controls were operating effectively during the period under review. V0409

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