



SAP Services: Solution Manager Implementations

EnCrisp's extensive SAP Solution Manager Expertise provides your business with a proven end to end (E2E) Solution Manager partner. Together, our SAP Solution Manager and GRC experts understand the complexities involved in implementing Solution Manager as a proactive business enabler. We also have the ability to configure Solution Manager's areas of support so that your business can take full advantage of the tools, the connection to SAP and the integrated Process Controls and Risk management driven content needed to implement, support and monitor SAP solutions for optimal performance and governance.

As business systems become more and more distributed, SAP clients need an effective tool to manage systems and implementations within their support infrastructures. EnCrisp's SAP Solution Manager Planning and Implementation services enable your enterprise to take full advantage of this SAP value-added offering. Powered by EnCrisp's EnSURE approach of integrating quality and risk management, SAP Solution Manager is a platform that provides efficiency and risk based standards, content, tools and methodologies your business needs to implement, support, operate and monitor enterprise wide SAP landscapes.



SAP Solution Manager has evolved into a reliable technology and tools platform that provides industry best practices driven application management out of the box for SAP solutions. Solution Manager is a required component for all SAP ECC 6.0 customers and beyond. As SAP-centric global specialist EnCrisp supports all Solution Manager features and components, and provides true expertise in Solution Manager integration to ensure the highest quality and guaranteed support for your business.

EnCrisp - SAP Solution Manager Benefits

- Guaranteed Success based execution – Pay for performance confidence
- Purpose built methodology blending SAP Solution Manager Expertise with GRC expertise – EnSURE 3.0
- Proven and Repeatable Project Management Techniques
- Experience within Solution Manager's Core Areas of Support
- Hardware and Database Independence
- ITIL, COSO and COBIT framework driven Objective, Candid and Constructive Feedback

About EnCrisp

- ☑ The only global firm specializing in Solution Management Lifecycle and GRC Lifecycles simultaneously listed in INC 5000 fast emerging private companies
- ☑ Purpose built with SAP Service and Solutions specializations from inception.
- ☑ Skills with over 12 years of SAP Consulting Experience
- ☑ Global specialists in SAP Solution Manager and SAP Business Objects GRC
- ☑ Finance, Audit and Deep Technical Systems Administration and programming mindset
- ☑ Extensive Relationships with Global SAP Partners
- ☑ Global reach with Washington, DC based execution worldwide and offshore Development capabilities

Clarity in Solution. Surety in Return.

EnSURE driven Solution Manager Lifecycle

EnCrisp possesses expertise in E2E (end to end) SAP Solution Manager's complete lifecycle of systems operations, support and risk management. EnSURE driven solutions enable your enterprise to take full advantage SAP value added offerings of Solution Manager and Business Objects GRC. EnCrisp solutions that are supported by EnSURE 3.0 are in five key areas of SAP solution lifecycle:

1. **SAP Implementation Quality & Governance Center of Excellence (COE)** – EnCrisp leads SAP Program and Project management leveraging EnSURE 3.0 to provide flexible Governance driven implementation roadmaps. Using Solution Manager Project Administration features and Business Objects GRC tools, customized industry vertical content and the methodology needed to implement with maximum controls and efficiency, from both technical and functional perspective.
2. **Solution Monitoring & Compliance** - The increasing number of components within the SAP landscape can be a growing challenge for any organization. By integrating GRC scenarios with Solution Monitoring features EnSURE offers configurable controls driven scenarios for monitoring business processes, systems and processes across many technology stacks such as Java, .NET, MS Office integration, ABAP, etc. Solution Manager's Solution Monitoring feature offers three configurable scenarios: Business Process Monitoring, System Monitoring and Service Level Management.
3. **Security, Operations and Services** – EnSURE enables specific environment driven safeguards with world class enterprise security architecture designs as well as operational and services alerts driven by security needs. This service offering is instituted once per implementation either as part of initial Go-Live lifecycle or as part of a Security Architecture Redesign post Go-Live. Following completion of this phase, EnCrisp guarantees maximum compliance and lowest level of risk in SAP landscapes. Solution Manager is also used as the point of access for SAP services (remote, onsite and self-service) and Best Practice documents.
4. **Support and Training** – Solution Manager's Service Desk feature is integrated in EnSURE 3.0 as a key enabler to support IT and Operations organizations managing SAP landscapes. Whether your IT group is supporting security testing, implementation testing or a post go-live situation, Service Desk complemented by "Run SAP" based is a fully integrated issue reporting, tracking and resolution system that also allows direct integration into SAP's support portal.
5. **Upgrades** - EnSURE 3.0 leverages several features of documentation and Project Administration toolkits in SAP Solution Manager for SAP clients planning or executing a system upgrade. Specific controls driven customized Upgrade scenario roadmaps provide both the content and the tools needed to manage quality, security and compliance of any technical or functional upgrade.



SOLUTION SUMMARY

EnCrisp's SAP specialists work diligently to assist your business with your Solution Manager and GRC projects within reasonable time frames and at competitive costs, thereby lowering your company's total cost of ownership (TCO) and increasing the value of your technology infrastructure. Our experienced SAP practice offers proven Solution Manager Capabilities, and our depth of knowledge coupled with our strong project management capability continues to deliver value to the marketplace.



EnCrisp® is a privately held Global leader in Enterprise Solution Lifecycle management and Governance Risk and Compliance (GRC) management solutions. As a firm specializing in the niche GRC and IT Solution Lifecycle market, EnCrisp excels in designing leading-edge solutions with a "business-driven" approach to improve IT lifecycle efficiencies, regulatory governance, environmental sustainability, security architecture design and compliance audit risk assessments. Its unique CFO/Audit and CIO driven execution have established the firm as a benchmark in the industry as a preferred partner for implementing and turning around complex initiatives combining best of both IT Governance and Performance management technologies. With its trademarked EnSURE™ methodology and GRCWeaver™ control automation content platform, EnCrisp delivers a powerful combination of thousands of best practice control automation rules and content for different industry verticals, system horizontals and IT Governance and Solution Management Lifecycle scenarios. EnCrisp is recognized as a global Microsoft BizSparks start-up member and SAP Solution manager and Governance solution provider. For more information visit www.EnCrisp.com or contact us at info@EnCrisp.com