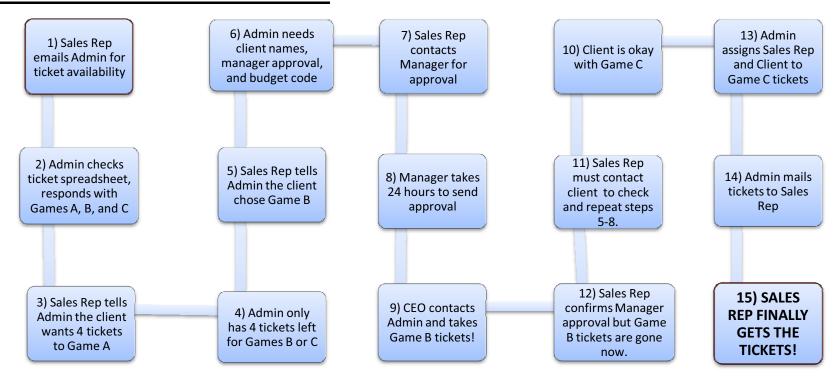
Why Spotlight? "We Already Have A Process"



TYPICAL COMPANY TICKET PROCESS



COMPANY TICKET PROCESS with SPOTLIGHT

1. Sales Rep logs into Spotlight and searches tickets

2. Sales Rep submits ticket request, enters client information

3. Admin/Manager receives and approves request

4. SALES REP RECEIVES THE TICKETS!