



Inland Empire Utilities Agency

A MUNICIPAL WATER DISTRICT

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SUPPLIER RECOGNITION PROGRAM

AWARD PRESENTATION; JUNE 17, 2009

IN MARCH OF THIS YEAR, THE AGENCY LAUNCHED THE SUPPLIER RECOGNITION PROGRAM TO RECOGNIZE ONE *OUTSTANDING SUPPLIER* FOR CALENDAR YEAR ENDING 2008. AN INVITATION WAS SENT TO ALL AGENCY STAFF, SOLICITING NOMINATIONS FOR THE TENTH ANNUAL AWARD.

EMPLOYEES SUBMITTED THEIR NOMINATIONS FOR THOSE SUPPLIERS OR CONTRACTORS THEY BELIEVE WERE SO DESERVING OF THIS RECOGNITION. LINKO DATA SYSTEMS, INC. WAS NOMINATED BY THE PRETREATMENT & SOURCE CONTROL DEPARTMENT. LINKO INSTALLED NEW SOFTWARE USED TO TRACK PERMIT COMPLIANCE, LABORATORY DATA, AND TO ENSURE ENFORCEMENT ACTION IS BOTH TIMELY AND ACCURATE.

LINKO DATA SYSTEMS HAS BEEN WORKING WITH STAFF FROM DAY ONE TO CONFIGURE THE SOFTWARE TO MEET THE AGENCY'S SPECIFIC NEEDS (INCORPORATING INFORMATION FROM THREE ORDINANCES). THIS HAS RESULTED IN SIGNIFICANT EFFICIENCIES FOR THE AGENCY, AS THE SOFTWARE AUTOMATICALLY IDENTIFIES VIOLATIONS THAT

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ARE BOTH TIME-CONSUMING AND DIFFICULT TO IDENTIFY MANUALLY. IN ADDITION, THE SOFTWARE ALLOWS THE AGENCY TO PRODUCE AUTOMATED NOTICES OF VIOLATION FOR TIMELY NOTICES.

IT SHOULD ALSO BE NOTED THAT THE AGENCY'S REPUTATION WITH OUR REGULATORY BODIES HAS BEEN ENHANCED WITH THE IMPLEMENTATION OF THIS SOFTWARE. DURING THE AGENCY'S LAST AUDIT IN JANUARY 2009, THE ENVIRONMENTAL PROTECTION AGENCY'S CONTRACTORS WERE IMPRESSED BY THE NEW SOFTWARE AND ITS CAPABILITIES.

LINKO DATA SYSTEMS' OUTSTANDING STAFF; COUPLED WITH THEIR EXCELLENT CUSTOMER SERVICE, TRAINING, AND CONTINUED SUPPORT, WARRANT THEIR RECEIVING THIS SPECIAL AWARD.

ON BEHALF OF THE BOARD OF DIRECTORS, MANAGEMENT, AND STAFF, I OFFER OUR CONGRATULATIONS TO THE LINKO DATA SYSTEMS TEAM FOR EARNING THE INLAND EMPIRE UTILITIES AGENCY'S "SUPPLIER OF THE YEAR" AWARD.

