



Targeting safety and risk management



Curt Lewis & Associates LLC in conjunction with Beyond Risk Management Ltd. are pleased to host

“Quality Assurance and Auditing A Practical Approach”

a course designed for the American aviation industry.

Within the next few years the FAA will introduce requirements for a full Safety Management Systems, a cornerstone of which is Quality Assurance, you can get ahead of the curve and save time and money by learning the potential pitfalls and challenges associated to its implementation. The Canadian aviation industry has experienced many of the same challenges likely to be faced by the US aviation industry. To better prepare you and your organization to meet these challenges we are pleased to bring to you the Canadian experience with regulated Safety Management Systems and Quality Assurance and Auditing adapted to the US needs.

SEATS ARE LIMITED - to ensure good discussion and time to question in a workshop environment class size is intentionally intimate. Register early to avoid disappointment.

Dates – December 7 & 8, 2009

Schedule

Day One (Monday)

0730–0800 hrs. Registration & continental breakfast

0800 – 1200 hrs. Session #1

1200 – 1245 hrs. Lunch

1245 – 1700 hrs. Session#2

Day Two (Tuesday) 0730 – 0800 hrs. Continental breakfast

0800 – 1200 hrs. Session #3

1200 – 1245 hrs. Lunch

1245 – 1630 hrs. Session #4

1630–1700 hrs. Closing remarks & presentation of certificates

Location – The sessions will be held at the Radisson Hotel Phoenix Airport North – you may book directly with the hotel to reserve the special course rate of \$89.00 per night plus taxes 602-220-4400 or 1-800-395-7046 (http://www.radisson.com/phoenixaz_airportnorth)

Overview – Improve processes in any or all departments of your organization by learning and applying the fundamentals of a Practical Quality Assurance Program within your organization. Get past the barriers of independent departments to an integrated system. This exclusive two-day course gives you both the understanding and the tools to assist you in preparing for change in your organization.

Who should attend - Any individuals who will be actively involved in the organization's Safety Management System (safety program). Any individual who will be actively involved in quality within the organization. Individuals with previous experience and those with no knowledge in quality or in auditing will find this course useful for the formation or expansion of quality programs within their organizations.

Important Details - Although this course is structured to exceed the requirements of a Quality Assurance and Auditing program within SMS in aviation the content is global in nature, participants from other nations and industries will find the material both useful and beneficial.

What you get - Participants will receive a consolidated reference binder of class material as well as an electronic version of forms and guidance material to assist in setting a comprehensive Quality Assurance and Auditing program within their organization. Upon successful completion of the course a certificate will be issued.

Subjects that will be reviewed are:

- History of Quality Assurance
- Quality Assurance and Auditing Definitions
- System Requirements
- Quality Assurance & Auditing Tools
- Rules, Laws, and Expectations
- Best Practices
- Putting Theory into Practice
- Conclusion

NOTE: You will understand how to gather and graph data in meaningful ways at the end of this course - a skill critical to statistical analysis and to quality assurance programming

Logistics - Tea/coffee/juice/water will be provided in the classroom at all times, continental breakfast and lunch on both days is included. (The Radisson Hotel is holding special room rate for attendees of \$89.00 per night – contact hotel directly to make reservations, be sure to tell them you are attending this course)

Cost - \$1,150.00 US funds per person (NOTE – special discount, register three people from one organization and get the fourth attendee as our guest) NOTE - when attending the preceding Safety Management System Course (Friday and Saturday December 4 & 5) there is a special discount - the two courses for \$2,000.00 \$300.00 savings!

Facilitators - Captain Elaine Parker and Captain Wayne Walsh



Hosted by Curt Lewis and Associates

**– Seating Restricted for better workshop discussion –
– Registration is limited – Register now –**

Register on line at: www.regonline.ca/QAPhoenix

[If registering for both courses use discount code “SMSPhoenix” when registering for the QA course – then go to www.regonline.ca/SMSPhoenix to register for course and use the discount code “QAPhoenix”]

For further information or questions: email – brml@uniserve.com

Or call: Brendan Kapuscinski 403-804-9745