

DATASHEET

# :: iCorps Guardian

Your complete solution for backup, storage, and restoration.

Your business is more than just a product or service. Your day-to-day operations and revenue depend on the accessibility and health of your corporate applications and systems – and the information they contain. iCorps Guardian protects your essential data, ensures the continuity of your business operations, and prepares you for quick recovery from any type of disaster.

### **Protecting Your Business**

Backups are a common method of storing your essential corporate data. They can help you recover single files that have been corrupted or accidentally deleted. And, they can help you restore your entire business environment after a disaster.

Yet, traditional methods of data backup and storage are difficult to manage and no longer are adequate in today's business world.

Tape backup is unreliable: Tapes are unstable, wear out, are affected by heat and moisture, and require human interaction to load and unload. According to The Gartner Group, 71 percent of all tape restores fail. Restoration requires a server and your original application versions and settings – a difficult thing to do if you've lost everything in a fire. Tape backup also does not provide accessible off-site data storage and protection.

Online backup solutions do not provide the efficiency and speed of local backups. And backups alone do not address a company's comprehensive business continuity needs.

The answer? iCorps Guardian – the most trusted and complete backup, storage, and restoration solution on the market.

### **Multi-tiered Business Continuity**

An increasing array of potential risks threatens your business, including natural and technology-related disasters, sabotage, and human error. It is crucial to have an end-to-end solution that is secure, reliable, and cost-efficient to protect your essential data – and your timely access to it.

iCorps Guardian is an enterprise-class, multi-tiered business continuity backup and recovery solution that allows you to select the level of protection and recovery options that fit your specific business needs:

Local Storage Our local storage component allows instant data restoration and server virtualization following a local data loss event – including accidental deletion of a file or data corruption – or a local server failure.

Remote Storage and Recovery Critical in the event of a major disaster, our remote storage and off-site recovery service enable you to restore your entire business environment quickly. Our remote storage solution saves your data, applications, and settings in primary and secondary vaults providing replication and automatic failover capabilities. Redundant storage in each of two separate facilities further protects your data from a disaster that affects a specific geographic area.

# HIGHLIGHTS

### • No Worries

iCorps manages, monitors, and maintains your backup, storage, and testing processes while you focus on your business.

### Be Prepared

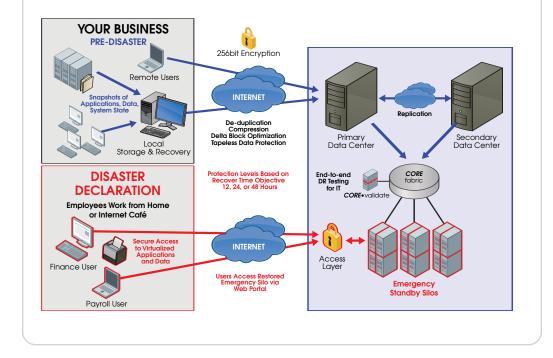
iCorps Guardian provides full data protection, longterm digital archiving, and fully tested, redundant backups and a Webaccessible technology environment in case of disaster.

### Cost-Effective

Digital environment means no physical storage requirements. No purchase or installation costs. No ongoing, incremental maintenance and support costs. Simply pay a onetime, nominal start-up cost and a flat monthly fee.

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# : iCorps Guardian: Reliable and Complete Business Continuity



Emergency Standby Silos In the event of a disaster that damages or destroys your office – such as a fire or flood – our emergency silos can have your employees up and running virtually within 24 hours. Employees have secure access to your business data and applications from any Internet connection (home, Internet café, etc.) via a secure Web portal.

With backup and storage redundancy, iCorps Guardian is the most reliable source for a partial or complete recovery of your business IT environment.

### Testing

One of the most important aspects of any backup strategy is ensuring that you can restore your critical business information and applications after a data loss event. Yet, often the value of testing is underestimated in backup plans. Our CORE-validate testing is a built-in, end-to-end process that includes automatic, ongoing critical measurement and testing techniques that validate the quality, function, and reliability of your backups. CORE-validate continuously confirms that your business is prepared at all times for quick and successful recovery from any type of disaster.

### **A Reliable Solution**

From full data protection, long-term digital archiving, and fully tested backups to a Web-accessible virtual technology environment, iCorps Guardian is your complete business continuity solution.

Improve the performance and resiliency of your IT operations and provide reliable protection for your business with iCorps Guardian. Call us for more information at 888-642-6484 or visit **www.icorps.com**.

### About iCorps

A pioneer in comprehensive IT outsourcing since 1994, iCorps Technologies is a fullservice IT department for small and midsize businesses in and around Boston and New York City. We offer the best certified expertise in every aspect of technology — all under one roof. And, we give you exactly the IT services you need available either on site or remote; as a comprehensive program or à la carte. Network integration. Business application development. Web design. Support. Preventive care. Our comprehensive services immediately broaden your IT capabilities to handle all of your technology needs. After all, technology that fits your business drives your business to be more profitable, productive, and competitive.



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