

A Business Partner Solution for the Cross Industry Sector

Hot Backup Ensuring Repository Synchronicity and Integrity

CYA Technologies, an enChoice® company

CYA SmartRecovery™

Technology Description

CYA SmartRecovery gives IBM FileNet P8 users confidence in the integrity of their information assets by performing hot, synchronized backups that preserve the relationships between content and its associated metadata (audit trails, digital signatures, workflows, etc.). It safeguards organizations against information loss and corruption caused by logical failures, enabling one, several, or thousands of objects to be quickly restored back into the repository in their original state without taking FileNet P8 offline.

Furthermore, it complements existing backup solutions by enabling companies to significantly improve recovery time objectives (RTOs), and achieve recovery point objectives (RPOs) of 15 minutes in the event of a disaster.

Features & Benefits

- Enables organizations to perform a system backup using existing technologies (i.e. CDP, snapshots) without taking FileNet P8 offline, and without experiencing synchronization issues between content and metadata.
- Helps meet stringent service level agreements by enabling companies to meet or exceed Recovery Time Objectives, and achieve Recovery Point Objectives of 15 minutes.
- Mitigates compliance risk and eDiscovery costs by ensuring that authentic information can be rapidly produced with minimal resources.

Value Proposition

The information within FileNet P8 can be extremely complex, containing content and metadata that are highly linked. It's imperative to safeguard this information to ensure business continuity and comply with regulatory mandates and litigation processes requiring information availability, integrity and authenticity. CYA SmartRecovery ensures the complete protection of your FileNet P8 investment, facilitates compliance, and insures your company against the risks of FileNet P8 information loss and corruption.



IBM Segment

- Enterprise Content Management

Business Function

- Backup/Recovery

Target Industry

- Cross Industry



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CYA SmartRecovery's application-aware technology preserves the relationships between content and metadata during the hot backup process so that objects that have been lost or corrupted due to programmatic and user errors, viruses, malfeasance, and other logical failures can be recovered back to their original states at the incident level without a full system restore or any impact on knowledge workers. Its Data Integrity Module ensures repository integrity by automatically identifying inconsistencies so they may be proactively rectified before the information is needed for an audit or other general business demand.

When combined with your traditional backup and recovery solution, CYA SmartRecovery empowers you to achieve complete protection against ALL causes of FileNet P8 information loss while maximizing application uptime, mitigating compliance risk, and ensuring the accuracy and accessibility of your FileNet P8 information.

Company Description

CYA Technologies provides the only end-to-end portfolio of solutions that optimize ECM application efficiency, facilitate compliance, and insure companies against the risks of ECM information loss. CYA solutions protect thousands of repositories at more than 275 global organizations including British Petroleum, Gruenthal, McKinsey & Company, Schering-Plough, and the U.S. Army.



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