Maximize Productivity and Accuracy With Jennifer™
The Best-Selling Voice Solution For Standard RF Terminals

Voice-directed operations drive down distribution costs and help warehouses ship more perfect orders. To get the most of voice in your DC, choose the solution that is built for your users and processes. Jennifer™, the modular voice solution from Lucas, has the perfect fit you need to get better accuracy and productivity from your people, maximizing total voice ROI.

A Custom Fit at a Package Price

No two warehouses are alike, so no pre-configured voice package or WMS add-on can possibly provide the ideal fit for every DC. That's why every Jennifer™ system is assembled using pre-built, industry standard software building blocks that are designed for rapid customization and reuse.

Our assembly approach and service-oriented software architecture provides maximum flexibility to configure the system to your requirements without the cost and risk of custom development. Jennifer™ is tailored to your needs, giving you bigger gains in productivity and accuracy, and a larger ROI.

The First Voice Software Built for Standard RF Terminals

Jennifer™ is designed from the ground up to run on open, industry-standard industrial RF terminals giving you flexibility to choose the hardware that is right for you. And she easily incorporates other modes of data capture, including scanning and RFID. More DCs use Jennifer on industry-standard Motorola®, Intermec®, and LXE™ terminals than any other voice software.

The Best Voice for Workers

Jennifer™ gives workers the freedom to adjust to exceptions on the fly, and she also uses flexible voice dialogues that adapt to workers to maximize efficiency. Equally important to users, working with Jennifer™ is easy. She has the friendliest voice in the industry, not a computer-generated, synthesized drone, and she gives users additional information and instructions, as needed.

Key Benefits

- Reduce errors up to 90%
- Increase productivity 10-100%
- Reduce training time by half
- Improve fill rates and throughput
- Minimize returns and restocking
- Improve inventory accuracy
- Easily integrate with current WMS, LMS and other systems.

Jennifer™ Voice Applications

- Receiving
- Put Away
- Replenishment
- Picking
  - Piece, Case, Bulk
  - Cluster, batch, pick-and-pass, put-to-store/order
- QC/Audit
- Truck Loading
- Returns

LXE   MOTOROLA   Intermec

Flexibility, Insight and Control for Managers

Jennifer™ has an intuitive Management Services Console that gives supervisors and managers a real-time view of how work is getting done on the warehouse floor. The MSC also allows managers to configure and adapt processes without changing the application.

Managers can use the console to manage workloads and assignments, change item verification methods (voice checkstring or UPC code, scan barcodes, etc.), set audit parameters, manage and send pre-recorded alert messages, and view the progress of work in real-time. The console also provides real-time activity tracking to better measure user productivity and performance.

Freedom to Innovate and Change

Jennifer™ is the first warehouse voice solution designed from the ground up in a modular, open architecture to run on Microsoft Windows® based hardware terminals from industrial mobile device manufacturers like Motorola®, LXE and Intermec. She gives you the freedom to choose the hardware device that is right for you.

Jennifer™ works with open, multi-modal terminals from Motorola®, LXE® and Intermec™.

Richer Features For Accuracy, Productivity, Safety and More

Warehouse managers need to balance a complex set of operating metrics: inventory turns, perfect orders, worker productivity, safety. Unlike packaged voice systems and WMS voice modules, Jennifer™ enables hundreds of voice process enhancements that allow managers to optimize overall DC performance.

For example, Jennifer™ integrates equipment safety inspections in your voice processes, and offers QC/Audit capabilities that eliminate shipping errors. And since Jennifer is built for multi-modal terminals, workers can scan barcodes or key-in data when that makes more sense for your process. With Jennifer™ the choice is always yours – she gives you exactly what you need to succeed.

- Multilingual
- Count down large quantities
- Base building and jack inspection
- Voice or scan variable data
- Request productivity, or change speed and volume with voice commands
- Adapts to user speech
- Adjusts to variable background noise
- Flexible exception handling

Why Lucas? – More Voice Firsts in the Warehouse

Lucas Systems has delivered more voice solutions for distribution centers on a wider variety of mobile computers than any other company. We are the only major voice applications vendor that has always followed an open hardware approach, and we have delivered more application firsts than anyone: first to deploy on open, industry standard hardware terminals; first to provide end-to-end applications from receiving through shipping; first to provide voice-enabled equipment safety checklists, among others. Customers like CVS, OfficeMax, C&S Wholesale, and Cardinal Healthcare trust us to provide solutions that greatly improve the accuracy and efficiency of distribution center associates because we truly understand their operations. Visit us on the Web at **www.lucasware.com**.