



Managed Security Solution

With the surge in Internet threats and attacks, today's organizations are exploring new and better ways to tighten the security of their computing environments. However, businesses must also focus more and more on their core competencies in an increasingly competitive global marketplace. The solution: iCorps' Managed Security Services.

What is Managed Security?

iCorps Managed Security is a comprehensive service that covers all of your perimeter IT security needs. While you focus on your business, we secure your border by providing a state-of-the-art firewall solution that includes installation, updates and maintenance, and ongoing support.

Defense in Depth

Our Managed Security solution is based on a "Defense in Depth" model. The idea is that your network should have more than one layer for each security category. Our solution leverages award winning SonicWall technology to provide:

- Deep packet inspection
- Intrusion detection & prevention
- Gateway Anti-virus protection
- Gateway Anti-spyware protection
- Web Content Filtering
- 24x7x365 monitoring and remediation

These services provide rock solid perimeter security, while adding important layers to your overall security preparedness.

iCorps Managed Security

- Regular communication with the client regarding uptime & security issues
- Total Management—iCorps Does It All
 - Config backups
 - Rule provisioning/updating
 - Hardware updates/replacement
 - Firmware updates

- Monthly Reports Emailed to Client
 - Firewall policy review
 - Utilization
 - Spyware, SPAM & Websites Blocked
 - Summary of attacks
- Alert and Call-in Response
 - SLA's are based on issue response and remediation

Key Benefits

- Turnkey security service that provides world class protection for your business
- Fully scalable solution to meet your changing business needs
- Rapid hardware replacement
- Highly secure remote support and administration
- Always-on 24x7 security monitoring and remediation, provides around-the-clock protection and peace of mind
- Optional VPN features to support remote users or securely connect multiple sites
- Stop viruses and spyware at the border
- Content filtering helps reduce liabilities and optimizes staff productivity

HIGHLIGHTS

- **No Worries**
iCorps manages, monitors and maintains your Internet security while you focus on your business.
- **Border Security**
Keeps your network protected from viruses, spyware, and unauthorized content.
- **Cost Effective**
No purchase and installation costs. No ongoing, incremental maintenance and support costs. Simply pay a nominal one-time startup cost and a flat monthly fee.

Easy to Understand Detailed Reports

You will receive daily, weekly, and/or monthly reports. Reports cover over 24 different categories including bandwidth usage, employee internet usage, attack reports, top visited sites and much more.



Network
Bandwidth Usage



Top Network Users

Reports

- Network Bandwidth Usage
- Top Network Users
- Attack Summary Report
- Summary of Attacks
- Website Usage
- Websites Blocked



Attack
Summary Report



Summary of Attacks

**For details on all of iCorps' Preventative Maintenance and Support programs, please visit our website at www.icorps.com.*

About iCorps

A pioneer in comprehensive IT outsourcing since 1994, iCorps Technologies is a full-service IT department for small and midsize businesses in and around Boston and New York City. We offer the best certified expertise in every aspect of technology— all under one roof. And, we give you exactly the IT services you need— available either on site or remote; as a comprehensive program or à la carte. Network integration. Business application development. Web design. Support. Preventive care. Our comprehensive services immediately broaden your IT capabilities to handle all of your technology needs. After all, technology that fits your business drives your business to be more profitable, productive, and competitive.



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