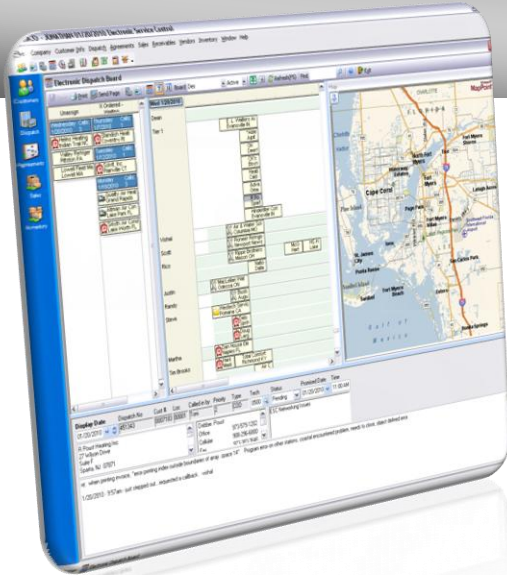


# Support Testimonials



"I wanted to thank you for all of your help! You definitely know what you're doing and I really appreciate your patience with an ESC newbie!"

—Alden Stenberg, Bay Geeks LLC

"We really appreciate the time and attention you have given to us. Not all computer companies I've worked with have been so responsive."

—Tom Hughes, Weather Control Inc.

"You guys are the best and I mean that. I take every opportunity I can to brag about your company and what it has done for us. Thanks for the great support from you and your team."

—Dave E. Mellis, E.D.S. Pumps & Water Treatment Ltd.

"I want to thank you for all of your time and effort helping me and FM Generator move to the latest version of ESC. I really do appreciate it. Your knowledge of ESC and the programs on our server and how they all interact is valuable to us and we are grateful. Merging our databases has made dispatching here much more effective and the new version coming in as well has made for big changes here. Thank you again for your service."

—Becky King, FM Generator



"I appreciate your help and your staff's help. It was a very trying time for us and I'm sure it was for your team, as well. We are all very grateful for the hard work that was required for dESCO to accomplish this task! Please extend our appreciation to all the members of the team who worked on this successful resolution! Again, thank you for all the help we received from the dESCO team!"

—Deb Kueck, Beerman Heating & Cooling, Inc.

"I just wanted to thank the folks at dESCO for making the webinars available on the website for the employees that have to man the phone while others are participating. We look forward to future training. I hope to sometime to be able to attend one of the two days live event functions in the future."

—Carla Crafton, Crafton's Heating and Cooling, Inc.

"I just wanted to let you know I appreciate all of your hard work and effort in giving us your training class. You have helped me see so many things that I was missing with the software and I can't wait until we can implement all of the things that we learned these last two days."

—Todd Ernest, Climate Pros Inc

"I would like to take the time to send my thank you to your support team. I had a storm and lightning knocked our server out. Scott called me right after I put my request in, and had the problem fixed the first time! He was kind, courteous and knows his stuff. He is true asset to your company."

—Tammie Bradley, Bradley Heating & Air

"I am sure you are proud of all your Tech. Support team, but I wanted to let you know how much I appreciated Enrico. It seems that in this day and time we are all so quick to call and complain when something goes wrong. Sadly, we neglect to call and say "thank you" when things go right. I know how good it feels to me, as an owner of a business, to hear from a customer about what a good job our techs did. Again, thanks to dESCO and a big THANKS to Enrico Chatman!"

—Janette Caldwell, Arkansas Onsite Service, Inc.