

Backup & Recovery

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Rapidly recover entire business systems, including business data, server OS, applications, and user data to minimize the impact of failures.

Your organization's servers, systems, and data are the lifeblood of your business, and maintaining the continuity of these business systems is a complex, and full time endeavor. There are often hundreds of servers or sub-components that can fail, and many more ways that environmental and human factors can trigger such failures. Pick a business continuity solution that accommodates the majority of the needs you have identified, plus others that you are considering for the future.

Business systems have evolved into critical elements of conducting normal, day-to-day business. Backup and recovery systems for an organization should be flexible and robust enough to restore user data, entire systems, and applications quickly and accurately to prevent downtime. Avoiding common pitfalls along with careful planning, testing, and redundancy joined with the correct technology should play a critical role in your recovery from the inevitable system disaster.



Managed Services

Managed Services



Complete, turnkey IT management applications and support so that you can focus on what is most important - your business.

With managed services from CCC Technologies, we become your IT department and handle all of your technology needs so that you can focus on what's most important - your business. So much more than just a monthly maintenance plan, our managed services offer a full suite of IT applications and support including:

*Remote system & network monitoring
Help Desk with 24/7 support available
On-site repair and support as needed
Proactive maintenance
Centralized storage with data backup
Wide range of scalable applications
Secure access from anywhere
Strategic design and planning
One partner versus multiple vendors
Scheduled and on-demand reporting*

About CCC Technologies, Inc.

CCC Technologies helps businesses nationwide overcome challenges through converged communications and security solutions. Our evolution and focus on technology has allowed us to keep pace with the bleeding edge of innovation, ensuring our customers remain competitive and benefit from operational efficiencies.

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CCC Technologies, Inc.
"The Convergence Company"®



Communications

Connect anywhere, anytime, via any device, using voice, video, or the Web. Maximize productivity, efficiency, savings, and client satisfaction.



Drive Down Costs and Grow Revenue

Multi-channel self-service capabilities allow you to offer high-demand information via the Web, 3G video, or speech-access interface.

Offer More Convenient Ways To Do Business

Communicate with your customers by their chosen medium - voice, the Web, e-mail, or instant messaging - with built-in options for online collaboration with knowledgeable agents.

Gain Actionable Insights and Customer Intelligence

Reporting and analysis tools streamline management of business and customer service initiatives and easily integrate information from other sources - to give supervisors and management clear view of activity on all channels.

Create Unmatched Customer Experience

Intelligent routing tools ensure that each contact is delivered to the right place the first time using routing criteria specific to your business, making up-to-date information available to agents any time they need it.

Communications

Infrastructure

Next generation business requires a next generation network with reliable, secure, and fast access to applications with greater choice and control.

More Availability and Agility

Open infrastructure avoids proprietary features that create vendor lock-in. These solutions use less equipment but have greater functionality.

More Efficiency

Lower total cost of ownership, a single OS, and one tool for management of switching, routing, and security.



The Savings CAPEX

Our solutions are based on an open platform. This means you can leverage your existing technology and do not need to repurchase technology in which you have already invested. Furthermore, the solutions are fully integrated, so you need fewer boxes.

OPEX

The solutions use one OS, consolidating management, policy enforcement, and control functions. This significantly reduces the learning curve, requiring less training and providing additional cost savings for ongoing configuration and management. One OS also means greater familiarity and interoperability, fewer configuration errors, and less downtime.

Infrastructure

Network Security

Unified Threat Management

Protection that provides full, multi-layered security for the extended network perimeter. In-depth defense with flexible deployment and a scalable path.

Best in Class

ICSA-certified capabilities for all size enterprise networks, wired or wireless, and up to multi-gigabit throughput for antivirus gateways, IDP, VPN, and firewalls.

Transparent-Mode

Transparent-mode functionality for pairing security functionality seamlessly with existing security products.

Applications

A choice of leading edge ICSA- certified network security applications accelerated by Patent Pending CPRL technology.

Per-box Licensing

Attractive per-box licensing eliminates costly per user licensing fees and maintenance charged by other providers that can add four to five times the capital purchase price to the annual operation budget.

