



7200 Charlotte Pike, Nashville, TN 37209

615-356-6996

- Home
- Boarding
- Services
- Pricing
- Reviews
- Other Info
- Contact Us

## Reviews



» Write a Review, Click Here!

### The Grooming is worth the drive!

01/06/2009 Posted on Pet Resorts

My groomer, Annette, works for Pet Resorts of America in Nashville, TN. Annette has been grooming my Cocker Spaniel, Boo, for about 2 years now and I wouldn't go to anyone else. As a matter of fact, I drive about 50 miles (round trip) so that Annette can groom him. There are dozens of groomers much closer, but I go to Annette because I can trust her with my beloved pet! Annette is a consummate professional. She is kind and loving to my pet, and knows the importance of providing a "positive experience" for my pet during the grooming process. Boo was a "rescue" from a bad situation before I adopted him. Annette understands his "history" and takes extra special care in working with him. She is kind and patient with him and I highly recommend her!  
Barbara S.

"GREAT PLACE TO LEAVE YOUR DOGS"  
 "HOME AWAY FROM HOME"  
 "HIGHLY RECOMMENDED"  
 "THE GROOMING IS WORTH THE DRIVE"  
 "KITTY SPOILER--HE LOVES IT!"

tell us what you think?  
 please fill out our  
 Customer Satisfaction Survey

SUBMIT A SURVEY

### My Bulldog's surrogate home for years

02/15/2009 Posted on Pet Resorts

I have been bringing my English Bulldogs (4 of them) to this place since I moved to Nashville years ago! They love the people there and ALWAYS seem happy to go there! The people that work in there really MAKE THIS PLACE and I always feel like I am taking them to a surrogate home and not "boarding them in a kennel." We find that they take great care of the dogs, feed them exactly what and how you ask, and are available for you to check in and make sure all is going well while you are gone! COULDN'T ASK FOR ANY MORE!  
Michelle R. & Gwen, Shelby, Maximus and Cooper

### Boarding Cats & Dogs

- Small Dogs
- Medium Dogs
- Large Dogs
- Multiple Dogs
- Cats
- Daycare

### Testimonials

### Contact Us

### Kitty spoiler--He loves it!

by: "Sharonw" July 26, 2009

Most cats really have a hard time when they have to adjust temporarily to staying in a different environment. The staff at Pet Resorts of America are so loving and take the time to play with and care for your cat. Every time, mine comes back home relaxed, non-traumatized and happy. Much happier than when I leave him with a pet sitter to check in on him twice a day in his own home--he just isn't left lonely at all in PR. A great investment. Doesn't get any better.

- **Pros:** Great care for all pets

### Highly recommended

by: "crgtr" July 10, 2009

We have used Pet Resorts of America quite a bit. We tried a few other kennels around town and there are some nice ones, but they are \$\$\$\$\$. Our pups always come out smelling good and happy. We have also used them with some rescue dogs. One that we have in there now was very scared and stinky. We had them bath him and I have to say, in the two weeks he's been in there, he has turned around completely. He smells good, he seems happy and he is getting along with other dogs VERY well. He used to snap at all male dogs. Now he plays well with all dogs. Anyway, if you try them, I think you'll like what you see.

- **Pros:** Great staff and rates
- **Cons:** Can't think of any cons right now

### Great place to leave your dogs

by: "cadavis1268" July 09, 2009

We have been leaving our dogs at Pet Resorts of America for several years now. We went to Alaska and were gone for ten days, this was the longest we have ever left them. They really seem to enjoy the place. I know our yellow lab loves playing with other dogs so he must get really worn out with the "play time" they offer. They both smelled fresh and clean when we picked them up. They had the bath and nail trim. The staff was very friendly and caring when they brought them out to us when we picked them up to go home. We will go back!!

- **Pros:** Clean, friendly, knowledgeable and caring staff

### Thanks for taking care of Ginger!

05/12/09 Posted on Pet Resorts

I'd like to apologize for arguing over a few dollars when I picked up Ginger. I didn't mean to be a pain. (A little of my mother came out in me...that's a scary thought!) It just seems that everyone wants your money and many companies intentionally misrepresent themselves to get every penny they can from you. And once you

to get every penny they can from you, and once you realize that you're not getting what you expected and were promised, you have to jump through hoops to get your money back.

In any case, I believe this was an honest mistake and I am happy to pay what I rightfully owe. I appreciate your willingness to please the customer; a trait uncommon in today's business world. I can tell Ginger was well taken care of and she looked great when I picked her up. That's really all that matters. Please accept my apology and the check for the balance due. I look forward to doing business with you again.

### Home away from Home

05/11/09 Posted on [City Search](#)

Our girl is always happy when I drive up there with her. I know and do not worry about her. She is 12 now and I can tell if she has not had a good experience. She would show it in a very special way to me. I thank Pet resorts for taking such good care of her when we need them. Sandy Laws Mom

- **Pros:** Knowing our baby is being taking care of
- **Cons:** Really don't have any

### Great Pet Facility

05/08/09 Posted on [City Search](#)

I recently boarded my elderly (22 yrs. old) dog and had a great experience with Pet Resorts. Due to her fragile condition, she requires special attention, and the staff was exceptional with her. We kept in contact frequently which eased my concerns. It was obvious they were genuinely interested and involved with my pet. The facility is impressive; very animal friendly. I only have positive accolades for the staff and facility.

- **Pros:** Very caring and concerned for pets

### I wouldn't go anywhere else!

04/17/09 Posted on [City Search](#)

I feel very comfortable leaving my dog and cat here. It is so much better than leaving them at the vet's kennels. The staff is kind, knowledgeable, and obviously pet lovers. The dog wags her tail when we pull in and the cat doesn't go psycho - in that cat-like way. There's plenty of room and times for doggies to play and a cat "playroom" too. Highly recommend the groomer - she knows what she is doing and is very fairly priced. We are going back next weekend.

- **Pros:** reasonable fees; great staff

### I feel comfortable leaving my pet here!

04/03/09 Posted on [City Search](#)

We leave our dog here when we go out of town and we never think twice about it! They take such good care of Brewer and he is always happy to stay there. We also take him here to get groomed. The groomer here is really great and also priced really good! I would recommend Pet Resorts to anyone!

- **Pros:** They really care about your pet and tend to their needs

### Peace of mind for leaving your pet

04/05/09 Posted on [City Search](#)

You'll have peace of mind knowing your pet will be safe and cared for until you return! Staff personable and easy to get along with

- **Pros:** great value, convenient operating times

### My dog loves this place!

04/03/09 Posted on [City Search](#)

I have used this both as a kennel and as a groomer. Everytime I drive up to the door, my dog gets excited and happily goes right in, so I know she has had a good experience there. I never worry about her when I leave her, and that means so much.

- **Pros:** Friendly people, go the extra mile service.

### A home away from home

04/03/09 Posted on [City Search](#)

I had never boarded my two dogs before. I just couldn't find any place that I felt comfortable leaving them. Every where else the cages looked so small. But at Pet Resorts of America the double cage with indoor and outdoor area looked big enough for my two (one medium sized and one large sized) dogs to be comfortable. I have boarded with Pet Resorts three times now.

The price is a little steep and the pick up charges for Sunday are a little extreme. Too bad it can't be a flat rate per hour charge or 24 hours is a day no matter what time or day the dogs are dropped off--that would make the place perfect!

- **Pros:** Large cages with indoor/outdoor access
- **Cons:** A little pricey

### Friendly, Reliable and Affordable

04/03/09 Posted on [City Search](#)

The staff at Pet Resorts of America are very friendly. They obviously love pets and it shows. We have been using their services for a year now and my dogs love to go. Their grooming department is wonderful too!! Duncan and Riley each give them 4 paws up!!

- **Pros:** Exceptional Staff, My dogs hate to come home.

**Best grooming around, I tell everyone!**  
**02/22/2009 Posted on Pet Resorts**

I have a Havaneese, which I keep long. Everywhere I go people stop me and ask how much trouble it is to keep him looking so great. My secret weapon is Annette. She is the greatest groomer ever and my dog can't wait to see her. If he hears her name, he is at the door barking. It is a great treat for him to go to the groomers, and don't worry because I know he is having a great time. Thanks to Annette he loves to be groomed and looks great. I have recommended Annette to all my friends. One friend in particular waited for a few months to take her dog. Now she calls me every time she takes her dog to Annette and thanks me for the heads up. Tanner loves Annette too. Actually, we all love her!!!

**My Bulldog's surrogate home for years**  
**02/15/2009 Posted on Pet Resorts**

I have been bringing my English Bulldogs (4 of them) to this place since I moved to Nashville years ago! They love the people there and ALWAYS seem happy to go there! The people that work in there really MAKE THIS PLACE and I always feel like I am taking them to a surrogate home and not "boarding them in a kennel." We find that they take great care of the dogs, feed them exactly what and how you ask, and are available for you to check in and make sure all is going well while you are gone! COULDN'T ASK FOR ANY MORE!!  
Michelle R. & Gwen, Shelby, Maximus and Cooper

**The Grooming is worth the drive!**  
**01/06/2009 Posted on Pet Resorts**

My groomer, Annette, works for Pet Resorts of America in Nashville, TN. Annette has been grooming my Cocker Spaniel, Boo, for about 2 years now and I wouldn't go to anyone else. As a matter of fact, I drive about 50 miles (round trip) so that Annette can groom him. There are dozens of groomers much closer, but I go to Annette because I can trust her with my beloved pet! Annette is a consummate professional. She is kind and loving to my pet, and knows the importance of providing a "positive experience" for my pet during the grooming process. Boo was a "rescue" from a bad situation before I adopted him. Annette understands his "history" and takes extra special care in working with him. She is kind and patient with him and I highly recommend her!  
Barbara S.

**Great place, A bit pricey**  
**09/22/08 Posted on City Search**

Pet Resorts of America is a great place to take our dog! She is always excited to go and my husband and I feel good about leaving her there. She gets "pool time" and receives a bath and nail trimming prior to being picked up. It is a little pricey, so be prepared when the bill comes. Overall, a great place to take your pet!

**Pros:** Cares about your pet, offers several pet services

**Cons:** pricey, charges you to pick up on Sundays

**Pet Resorts makes all the difference in the world!**  
**09/8/08 Posted on Pet Resorts of America**

I just wanted to take a moment and Thank Heather for Helping me on my last visit with Snowflake in August. I was running late to the airport so I called Heather to ask if she could go on-line and print my boarding pass for me so I wouldn't miss my plane. Heather told me "no problem". It saved me so much time at the airport, I cannot tell you how much this helped me out! I really appreciate her being so kind and helpful.

I can tell a big difference when Snowflake stays at Pet Resorts of America. She comes home happy and I feel less guilty about leaving her while I am traveling on business. Heather treats snowflake as if she were her own Pet and that makes all the difference in the world to me. You have a great staff!

Thanks! Linda S

**I don't worry about leaving Sandy!**  
**09/4/08 Posted on Pet Resorts of America**

I would like to say that I never worry about Sandy when she is there. They are very good to her and I can tell because there is no stress in her face. The bath that they gave her this time, they took extra care of her to get all the loose fur off of her that makes her hot. If you are thinking of leaving your pet with Pet Resorts please don't ever think twice about it. They take care of them just as we would take care of company coming in our home. They are kind, loving and very thoughtful of our pets. I have left her 3 times now and I am sorry this is the only review I have left but, to make up for all the other times please understand this is our only child. If you trust anyone to keep your child while you are away this is the family to do so. Sandy is 11.5 years of age. Again I would like to thank all who work at Pet Resorts for all they do for Sandy during her stay. She will stay many more times.

Mrs. Pat L.

**Superior Dog Trainers!!**  
**08/22/08 Posted on Pet Resorts of America**

I recently contacted Pet Resorts to get training for my dog. I signed up for the training package which is outsourced to Nashville K9. A very professional and qualified trainer contacted me quickly and answered all my questions and promised I'd return to an obedient dog. I made the mistake with past trainers of going with the less experienced ones with no success. When people at the dog park comment on how well behave he is, I wish I could take credit but all credit is due to Ali at Nashville K9. It's so rewarding to have a well behaved dog!

**Pros:** Qualified and Professional Trainers

By: Bellegrl

### Seger gets loving care!

08/19/08 Posted on [Pet Resorts of America](#)

As longtime customers of Pet Resorts of America on Charlotte Pike, I appreciate your taking such good care of our dog Seger, and making him and us feel like he is getting professional and loving care at Pet Resorts. It is a pleasure to do business with you all and we look forward to many more visits to your facility. Seger loves it so much there! You are the BEST KENNEL in Nashville.

Thank you sooooo much.  
Beth M.

### Molly Loves Pet Resorts

07/15/08 Posted on [Pet Resorts of America](#)

After boarding our Border Collie "Molly" with Pet Resorts many times, I think I need to add a review. We travel out of town 4-5 times a year and have left Molly with you all several times. Every time we do, we can tell she absolutely love staying with you. When we pull into the parking lot, she gets so excited. We can hardly hold her back as she breaks into a sprint for the door. Every time we picked her up, she's clean and happy. She is well adjusted when we get home and doesn't seem like her routine has been disrupted at all. We just got a new puppy, so next time we leave town, we'll need a room for two!  
Many Thanks!!  
Kendall J. & Molly

### Boot camp training highly recommended!

05/30/08 Posted on [Pet Resorts of America](#)

I just wanted to let you know what a great job Nate did training Waldo. Before Waldo started his training he not only had some serious barking problems but other issues as well. Nate with his training program has helped Waldo to overcome these problems plus has trained him to heal, sit stay etc....

I am really pleased with what Waldo got out of the boot camp training program and would highly recommend it to anybody that is having any kind of issues with their dog. Also, the staff was great to Waldo while he is boarding there. I would be the first to recommend the training program to anybody that would ask.

Thanks again!  
Jerry Gilbreath and Waldo

### WARNING! Be Prepared.

04/21/08 Posted on [City Search](#)

Sheba and Trey jump out of the car and can't wait to get into Pet Resort. It makes me feel a little badly. They never look back once I bring them in the door. Sniff sniff. But it's a great place for your dog. Be prepared to realize that your dogs might prefer hanging out at Pet Resorts than hanging out with you!

**Pros:** My dogs love to visit Pet Resorts! Have been going 4 years now.

### Satisfying Grooming

02/21/08 Posted on [Pet Resorts of America](#)

So glad I found you! I didn't end up boarding my dog with you, but I did have her groomed on Monday Feb 11. She is a golden-doodle & can be very challenging to groom, especially since I like to keep her long. I have had her groomed at several places in the area but have never been satisfied. Your groomer Cathy, did by far the best job I have ever had done so far. Thank you sooooo much!! I will definitely be bringing Sylvia back for grooming, and have already referred you to several people for grooming. Vicki B.

### Best Groomer My Dog Ever Had!

02/19/08 Posted on [City Search](#)

I had my dog groomed on Monday Feb. 11. She is a Golden-Doodle & can be challenging to groom, especially since I like to keep her long. I have had her groomed at several places in the area, and Cathy, at your place did by far the best job. I will definitely be bringing Sylvia back for grooming, and have already referred you to several people for grooming.

**Pros:** Everything was Wonderful

### Grooming Above and Beyond!

01/26/2008 Posted on [Pet Resorts of America](#)

Cathy F. has been grooming my dog for nearly six years. I would follow her anywhere. She is patient with my neurotic terrier. I would never have considered getting a second dog if I didn't have Cathy on my team. She is gentle and concerned about both of my dogs ----- plus she does a great job keeping them clean and groomed. When I board my dogs at Pet Resorts, Cathy checks in on them to make sure all is well. She always goes above-and-beyond her job. Cathy F. is a great asset to the Pet Resort "family".  
Elizabeth B.

### Pet Resorts is Awesome!

01/07/08 Posted on [City Search](#)

PETS RESORTS IS AWESOME!!!! I HAVE BEEN BOARDING MY DOGS HERE FOR YEARS NOW AND THEY NEVER LET ME DOWN. I AM ALWAYS PLEASED WITH THE SERVICE. MY DOGS ARE ALWAYS FRESH AND HAPPY!!! I WOULD NEVER TRUST ANYONE ELSE WITH MY DOGS!!!! I HAVE TWO GOLDEN RETRIEVER'S AND THEY ARE A HANDFUL. I LOVE THEM DEARLY AND THEY LOVE TO STAY AT PET RESORTS BECAUSE THEY GET TO STAY TOGETHER!!!! I WOULD RECOMMEND PET RESORTS TO EACH AND EVERY DOG OWNER THAT I KNOW!!! STAFF

IS GREAT ALL THE WAY FROM THE FRONT DESK TO THE GROOMER!!!! THANKS SO MUCH PET RESORTS FOR YOUR KINDNESS TO ME AND MY DOGS!!!! I APPRECIATE YOU VERY MUCH!!

**Thanks for setting the bar so high for a superb kennel experience!**

10/25/2007 Posted on [City Search](#)

We just got back from our month long car trip from New York to Nashville to Abilene to New Orleans and finally back home. Fenway's stay at your facility was the best by far! He was clean, smelled great, and very happy when we picked him up after his stay with you folks. At the other facilities we boarded him he stunk of urine, his behavior was real jumpy, and he was so clingy for days after. It was very obvious he enjoyed his time with you and was very unhappy at the other kennels. We wish you all were closer - how about opening up a facility here in Up State NY? I'll be your first customer!

**Note Sunday Pickup**

07/16/07 Posted on [City Search](#)

I called to make reservations to board our two dogs and was quoted a price. I booked it for a Saturday night and was told I could pick our dogs up between 1-4:30 on Sunday. When I arrived to pick them up I was then informed I needed to pay an additional half fee because it was a Sunday pick-up. This was never explained on our phone conversation - not sure I would have boarded if this had been told in advance. The service itself was fine. They were very sweet with our dogs, and they took good care of them. It is just the poor business practice - not being upfront that really upsets me.

**Pros:** sweet with dogs

**Cons:** not quoting price accurately - misled

**Response from this business:**

Sunday Pick-up

Posted on 08/28/2007

Sorry for the confusion over the Sunday pick-up. Most places are either closed or charge a whole day. We tried to make it simple. Check-out is 1PM every day (even Sunday) after 1PM there is a half-day charge. This info is on our website and there is a big sign at the front desk in case we forget to tell you when you call. Glad your pets enjoyed the service!

**Excellent care and service.**

06/26/2007 Posted on [City Search](#)

I was able to board my two dogs together in the same kennel so they wouldn't be separated. Both of them are older rescue dogs (one 9 yrs old and one 14); I was nervous because they were never boarded before, and I had to be gone 5 days. The staff took such good care of them; they did not look stressed when I picked them up nor did they smell bad or have any smell at all. They were able to eat their own food as well. The staff was very understanding and caring!!! I definitely will use them going forward.

**The best groomer around**

05/11/2007 Posted on [City Search](#)

Cathy, the groomer at Pet Resorts of America, is one of the best in the city. Perhaps most importantly, she has a way with animals and is able to keep the most nervous dog calm and happy. She is fast, but she never cuts corners. She always consults with you to figure out exactly what you want, and if she brings your dog out and can tell you're not happy with something, she talks to you about it and if needed, takes the dog back and fixes it. Her cuts are sensational, and she takes care of the extras, too. My dog has NEVER had a knick or cut from Cathy, which is more than I can say for the groomers at a certain nationwide pet store chain (which also, by the way, charges exactly TWICE for a groom than they do at Pet Resorts). Cathy is so sensational that I followed her from her previous employer, extending my drive by 8 miles -- not a small thing when gas is near \$3 a gallon! It is absolutely worth it because she's that good. Thanks, Cathy!

**GREAT KENNEL/GROOMING**

03/28/2007 Posted on [City Search](#)

The dogs enjoy the indoor/outdoor kennels, and the kennel is kept very clean. The groomer does an excellent job on all breeds of dogs. Highly recommended!!!

**Best Kennel in Nashville!**

03/28/2007 Posted on [City Search](#)

This is the absolute best place I have taken my dogs and cats to. The staff is very caring. The kennels are large and very clean. My dogs seem to like being at Pet Resorts more than they like being at home. My cats are very skittish but seem to be very comfortable at Pet Resorts. I highly recommend it to anyone!

**Great place!**

03/23/2007 Posted on [City Search](#)

Our dog Cali loves going to Pet Resorts of America! The atmosphere is nice and the people are very friendly. Everytime we bring her home she's tired from all the excitement she has at Pet Resorts!

**Great place to keep dogs while on vacation**

03/21/2007 Posted on [City Search](#)

We have 2 labs and we have left the dogs there 3 times. All 3 times we were on vacation for a week. We know the dogs will be well taken care of while we are away. The area is clean and the staff is really great and friendly. The dogs have a good time when they are there. They both got baths and they looked great when we picked them up last time. For anyone who has a dog this is a great place to leave your pet.

Copyright © 2009, Pet Resorts of America, LLC., All Rights Reserved.  
7200 Charlotte Pike, Nashville, TN 37209 tel: 615-356-6996 fax: 866-785-9470



[HOME](#) | [FACILITY](#) | [PHOTO GALLERY](#) | [SERVICES](#) | [BOARDING](#) | [BATHING](#) | [GROOMING](#) | [TRAINING](#) | [LINKS](#)  
| [REVIEWS](#) | [DOWNLOADS](#) | [CONTACT US](#) | [HOURS](#) | [DIRECTIONS](#)

We proudly serve Franklin, Brentwood, and the greater Nashville, TN (METRO) area Pet Resorts of America also serves the following cities, Franklin TN, 37067, 37064, Brentwood, TN 37201, Fairview, Springfield, Bellevue, Murfreesboro, Goodlettsville, Hendersonville, Gallatin, Oak Hill, Green Hills, Belle Meade, and Forest Hills, Tennessee. We are located in Davidson County but also serve: Williamson County, Dickson County, Robertson County, Sumner County, Wilson County, Rutherford County, Montgomery County, Maury County, and Cheatham County. Pet Resorts of America has the largest indoor-outdoor dog kennel runs for boarding in Franklin, Brentwood and Nashville.