



***Bureau Veritas Consumer Products Services***  
***2010 UK Seminar & Training Programme***



**BUREAU  
VERITAS**

***Move Forward with Confidence***



## **BUREAU VERITAS**

### **CONSUMER PRODUCTS SERVICES**

Bureau Veritas Consumer Products Services are passionate and committed to providing a host of world class solutions for companies looking to protect their brands, manage risk and save costs by improving their regulatory compliance, the quality of their products and the efficiency of their supply chain.

We offer a local UK and global capability for Retailers and Regulatory compliance, as well as a number of Audit and Inspection services to assist your company with ethical and sustainability improvement and assessment for a wide range of products including:

- Softlines
- Toys
- Nursery Products
- Electrical Products
- Hardlines
- Bicycles
- Lighters

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## STAYING UP-TO-DATE IN 2010 WITH BUREAU VERITAS

Bureau Veritas Consumer Products Services is introducing a series of training & seminars to help you keep up-to-date with the latest regulations and quality assurance issues affecting the manufacture, procurement and distribution of consumer products in UK and Europe.

These seminars, delivered by our team of technical experts at our Warrington laboratory (Cheshire), will help you adapt your supply chain to the latest legal, environmental and social changes affecting your sector.

Our seminars are limited to 10 delegates, providing you with an ideal environment for informal discussions and questions. You will also have the opportunity to visit our laboratory and see various product tests performed.

Our seminars are suitable for all levels within your organisation whether a retailer, supplier or importer of consumer goods, from trainee technologists to designers and buyers.

Have a look at the seminars on offer...

## 2010 SEMINAR SCHEDULE

Seminar	Dates				Duration	Speaker
General Product Safety	06/05	13/07	14/10	07/12	Half Day	Malcolm Horner
The Basics of Textile Testing	11/05	15/07	09/09	18/11	Full Day	Kay Mauchline
Design, Safety and Testing of Children's Clothing	25/05	02/09	02/11		Full Day	Kay Mauchline
Restricted & Hazardous Substances in Softlines	20/05	07/09	11/11		Half Day	Frank Lowe
Flammability in Textiles	24/06	28/09	16/11		Full Day	Frank Lowe
Understanding the REACH Directive	18/05	17/06	23/09	09/12	Half Day	Sonja Peter
The Basics of Nursery and Child Care Products Testing	29/06	19/10			Full Day	Simon Stokes/ Amir Khalid
Toy Safety & the revised Toy Safety Directive	13/05	22/07	16/09	02/12	Full Day	Malcolm Horner
The Basics of Electrical Toy Safety Testing	03/06	05/10			Full Day	Paul Harris
The Basics of Bicycle Testing	08/06	28/10			Half Day	Peter Hoyle/ Amir Khalid
The Basics of Lighter Testing	29/07	21/10			Half Day	Peter Hoyle/ Amir Khalid
Introduction to Ecodesign	27/05	14/09	30/11		Full Day	Maud Jacquot
Corporate Social Responsibility - why is it important?	08/07	23/11			Full Day	Brian Whitters

Half day sessions: 10:00 - 13:00

Full day sessions: 10:00 - 16:00 (lunch provided)

### All sessions are held in Warrington, Cheshire:

Bureau Veritas Consumer Products Services Laboratory

31 Kingsland Grange · Woolston, Warrington · Cheshire, WA1 4RW, UK

We can also deliver bespoke training sessions on request. Please contact us for availability and prices: Email: [bvsales@uk.bureauveritas.com](mailto:bvsales@uk.bureauveritas.com), Tel: +44 (0)845 459 6205

## SEMINAR: GENERAL PRODUCT SAFETY: HOW DO I MARKET A SAFE PRODUCT?

### Dates:

6th May 2010

13th July 2010

14th October 2010

7th December 2010

### Duration:

1/2 Day

### Speaker:

Malcolm Horner

### Price:

£65 + VAT per delegate

### Overview

This half-day seminar will introduce the General Product Safety Directive and explain the definition of a safe product.

You will be taken through the legal processes and the course will detail your legal requirements, the “due diligence” defence and the hazard & risk assessment methodology.

### Objectives

- Be aware of your requirements to market a “safe product” in the EU
- Understand what Due Diligence Defence means through the analysis of few case studies
- Know how to conduct an effective risk assessment process

### Who should attend?

The course is suitable for any manufacturer or importer who is either new to the marketing of consumer products or who would like a refresher on the latest requirements.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- The legal requirements:
  - Scope and responsibilities
  - How does the Directive affect you
  - Harmonised standards
- The “due diligence” defence:
  - Legal framework
  - Court precedents
  - A pragmatic approach for your business
- Hazard and risk assessment:
  - Why is it necessary?
  - Methodologies



## SEMINAR: THE BASICS OF TEXTILE TESTING

### Dates:

11th May 2010

15th July 2010

9th September 2010

18th November 2010

### Duration:

1 Day

### Speaker:

Kay Mauchline

### Price:

£140 + VAT per delegate.

For each additional

delegate from the same

company: £125 + VAT

### Overview

This one-day seminar aims to give all personnel involved in the quality and testing of textiles products a basic understanding into the reasons for, and process of, textile testing.

We will explain the terminology, help you understand how to select the correct tests, analyse the results and hence improve your product performance.

If you are involved in the manufacture, sale and/or distribution of textile products this easy to understand course tells you what tests are applicable, how they are done, and most importantly, what the results mean in reality.

### Objectives

- Understand the reasons behind textile testing
- Be aware of the most frequent tests such as: physical testing (pilling, stretch, burst, snagging and tensile properties), colourfastness testing (light, washing, water and rubbing), dimensional stability and appearance assessment, fibre composition.
- View textile testings performed in the laboratory

### Who should attend?

The seminar is suitable for all levels within your organisation, from trainee technologists through to designers and buyers, whether you are a retailer, supplier or importer of textiles.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction – Why do we need to test?
- Physical testing
- Colour fastness testing
- Fibre composition
- Laboratory Tour
- Workshop: what tests to select and what do the results mean?
- Q&A Session



## SEMINAR: DESIGN, SAFETY & TESTING OF CHILDREN'S CLOTHING

### Dates:

25th May 2010

2nd September 2010

2nd November 2010

### Duration:

1 Day

### Speaker:

Kay Mauchline

### Price:

£140 + VAT per delegate.

For each additional

delegate from the same

company: £125 + VAT

### Overview

Are you a retailer, producer or importer of children's clothing? Are you aware of the specific legal requirements involved in children's wear?

This one-day seminar aims to give all personnel involved in the quality of children's clothing a sound understanding of the complex regulations relating to the design, safety and testing of children's clothes, from the length of a sash on a party dress to the flame resistance of night clothes.

### Objectives

- Know how to interpret the various and specific regulations around children's wear
- Understand how to integrate those regulations into the design of your products

### Who should attend?

The seminar is suitable for all levels within your organisation, from trainee technologists through to designers and buyers, whether you are a retailer, supplier or importer of children's clothes.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction – Why do we need to test?
- The importance of risk assessment at initial stages
- Legislation and guidance: BS7907, EN14682, BS5722/ EN14878
- Workshop
- Q&A Session



## SEMINAR: RESTRICTED & HAZARDOUS SUBSTANCES IN SOFTLINES

### Dates:

20th May 2010

7th September 2010

11th November 2010

### Duration:

1/2 Day

### Speaker:

Frank Lowe

### Price:

£65 + VAT per delegate

### Overview

The purpose of this half-day seminar is to present an overview of current restricted and/or banned chemicals that could occur in textiles and related products such as leather goods and accessories.

The course will highlight the relevant legislation or other requirements such as industry norms. In addition, the seminar will relate the use of certain chemicals to relevant fibres and other materials, with regard to their potential likely appearance in end products within retail outlets.

### Objectives

- Understand the reasons of banning/restricting specific chemicals in softlines and accessories
- Be aware of legislation on restricting/banning certain chemicals
- A lab tour will be part of the seminar. During the tour opportunities will be available to discuss issues with technologists who operate specialist pieces of analytical equipment.

### Who should attend?

The seminar is suitable for all levels within your organisation, from trainee technologists through to designers and buyers, whether you are a retailer, supplier or importer of softlines. Although some chemical structures will be shown, there is no need for any delegate to have prior chemical knowledge to benefit from the event.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction
- Overview of restricted substances
- Tour of facilities including appropriate analytical equipment
- Wrap-up and Q&A



## SEMINAR: FLAMMABILITY IN TEXTILES AND RELATED MATERIALS

### Dates: Overview

24th June 2010  
28th September 2010  
16th November 2010

### Duration:

1 Day

### Speaker:

Frank Lowe

### Price:

£140 + VAT per delegate.  
For each additional  
delegate from the same  
company: £125 + VAT

The purpose of this one-day seminar is to present an overview of flammability requirements and related test methods for a variety of softline products.

Issues covered will include the UK Nightwear Regulations, the European Children's Nightwear Flammability standard and some aspects of legislation in other countries. Also flammability requirements for general apparel to CFR 1610 will be reviewed.

Flammability of materials used in the UK for furniture and furnishings will also form part of the seminar. Other flammability requirements covered will be the EN 71 Part 2 Toy Flammability Standard for Soft Stuffed Toys, Disguise Costumes, Face - Mask's and other related items.

### Who should attend?

The seminar is suitable for all levels within your organisation, from trainee technologists through to designers and buyers, whether you are a retailer, supplier or importer of softlines.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Overview of Flammability Requirements:
  - UK Nightwear Regulations & European Children's Nightwear Standard
  - Incorporation of the EU Nightwear Standard into UK Requirements
  - Comparison of the two sets of Nightwear Requirements
  - Other Garment Flammability Standards (CFR 1610 in particular)
  - UK Furniture and Furnishings Flammability
  - EN 71 Part 2 Toy Flammability Requirements
- Tour of Facility including Flammability
- Test Demonstration
- Questions/Wrap – Up



## SEMINAR: UNDERSTANDING THE REACH DIRECTIVE

### Dates: Overview

18th May 2010  
17th June 2010  
23rd September 2010  
9th December 2010

### Duration:

1/2 Day

### Speaker:

Sonja Peter

### Price:

£65 + VAT per delegate

This half-day seminar will give you an overview of the REACH (Registration, Evaluation, Authorisation and Restriction of Chemicals) Directive.

This regulation aims at protecting human health and the environment from any hazardous chemicals. The Directive affects all the manufacturers, importers, distributors and retailers of chemicals in the EU.

Our training session will help you adapt your supply chain to your new obligations.

### Objectives

- Understand the REACH Directive and its implications for your supply chain
- Be aware of the timetable of actions to be taken for the different categories of products/chemicals.
- Receive guidance on how to adapt your supply chain to your new duties

### Who should attend?

This seminar is designed for a broad range of professionals as REACH does not only affect your purchasing or legal departments but also your Quality Assurance and others departments. No pre-requisite knowledge is needed. The focus will be on the challenges of the importing companies that purchase products outside of the EU.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction – What is REACH?
- Candidate List of Substances of Very High Concern (SVHC)
- Review of the various actions and obligations such as:
  - Registering
  - Notification
  - Authorisation
- Information policy
- Transport and logistics
- Questions and answers



## SEMINAR: THE BASICS OF NURSERY AND CHILD CARE PRODUCTS TESTING

### Dates: Overview

29th June 2010  
19th October 2010

Duration:  
1 Day

Speaker:  
Simon Stokes  
Amir Khalid

Price:  
£140 + VAT per delegate.  
For each additional  
delegate from the same  
company: £125 + VAT

This one-day seminar aims to give all personnel involved in the procurement, quality, distribution and sale of nursery & child care products a basic understanding into applicable legislation, reasons for, and process of testing.

As the range of nursery products is rather broad, the course will concentrate on the products that might be described as the 'larger' child care items – pushchairs, strollers, cots & cribs.

If you are involved in the procurement, sale and/or distribution of nursery & child care products this course will explain how EU and International standards tie in with the requirements of EU & UK legislation.

### Objectives

- Know how and why the tests are done and understand their results
- Learn how to improve your product performance and reduce your exposure to risk

### Who should attend?

The seminar is suitable for all levels within your organisation whether a retailer, manufacturer or importer of nursery products, from trainee technologists through to designers and buyers.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction
- Why do we test?
  - Legislation
  - Due diligence
  - To protect your business & reputation
- UK & EU Legislation
- Child safety - how other requirements tie in, notably chemical requirements?
- How do we test?
  - Physical testing of pushchairs, strollers, cots and safety gates
  - Tour & demonstration of the tests performed
- Questions and answers



## SEMINAR: TOY SAFETY & THE REVISED TOY SAFETY DIRECTIVE

### Dates: Overview

13th May 2010  
22nd July 2010  
16th September 2010  
2nd December 2010

Duration:  
1 Day

Speaker:  
Malcolm Horner

Price:  
£140 + VAT per delegate.  
For each additional  
delegate from the same  
company: £125 + VAT

This one-day seminar will take you through the legal minefield of toy safety.

We will explain the current requirements and take you through the main changes that will be required in order to comply with the revised European Toy Safety Directive that will be applied in July 2011.

### Objectives

- Be familiar with the processes that you have to go through in order to market a safe and legal toy.
- Understand the changes brought by the new Toy Safety Directive. How does it affect your supply chain? What are the deadlines?
- Have all your questions answered by an experienced toy expert

### Who should attend?

The course is suitable for manufacturers or importers who are either new to the toy business or who would like to know about the forthcoming changes to the European Toy Safety Directive.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Relevant legislation for toys
- The essential safety requirements
- Chemical requirements, e.g. phthalates, nickel, azo dyes
- Environmental requirements, including cadmium, RoHS, WEEE, Batteries
- Requirements for electric and battery operated toys
- CE marking
- Harmonised standards
- Overview of the EN 71 series of standards
- EC-type examinations
- Other relevant standards and EU Directives
- The technical file
- The EC declaration of conformity
- Markings and warnings



## SEMINAR: THE BASICS OF ELECTRICAL TOY SAFETY TESTING

### Dates: Overview

3rd June 2010  
5th October 2010

### Duration:

1 Day

### Speaker:

Paul Harris

### Price:

£140 + VAT per delegate.  
For each additional  
delegate from the same  
company: £125 + VAT

This one-day seminar will give you an insight into the requirements of the standard for electrical safety of toys: EN62115:2005.

The course will explain which products are covered by the regulations, how much testing is required, the requirements for markings and instructions, constructional tests, heating tests and interpretation of the results, material tests.

### Objectives

- Understand the electrical standard EN62115:2005 - Which tests are required for toys?
- Be aware of your obligations when it comes to marking, instructions, labelling etc.
- Receive guidance on how to avoid test failures

### Who should attend?

This seminar is aimed at professionals who are involved with the design, manufacture, sale, purchase or distribution of toys. It is suitable for all levels of personnel, from trainee technologists to designers or buyers.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction – Why do we need to test?
- Applicability – Which products are covered?
- Testing – How much testing is required?
- Heating tests – How are they applied? Practical demonstrations
- Results – What do they mean?
- Common failures
- Future developments:  
Upcoming amendments to the standard.
- Relationship to other Directives:  
WEEE, RoHS, Batteries
- Q&A Session



## SEMINAR: THE BASICS OF BICYCLE TESTING

### Dates: Overview

8th June 2010  
28th October 2010

### Duration:

1/2 Day

### Speaker:

Peter Hoyle

Amir Khalid

### Price:

£65 + VAT per delegate

This half-day seminar aims to give all personnel involved in the procurement, quality and testing of pedal cycles a basic understanding into applicable legislation, reasons for, and process of, cycle testing.

If you are involved in the manufacture, procurement, sale and/or distribution of pedal cycles this course will explain how UK and European standards tie in with the requirement of the basics of UK legislation. The course will explain to you what tests are applicable, explain how they are done, and importantly, what the results mean in reality.

### Objectives

- Know how and why the tests are made and understand their results
- Learn how to improve your product performance and reduce your exposure to risk

### Who should attend?

The seminar is suitable for all levels within your organisation whether a retailer, supplier or importer, from trainee technologists through to designers and buyers.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction
- Why do we test?
  - Legislation
  - Due diligence
  - To protect your business & reputation
- UK Legislation – Pedal Cycle Regulations
- The BS (British) standards for pedal cycles
- The EN (European) standards
- How do we test?
  - Physical Testing
  - Tour & demonstration of the tests performed
- Q&A Session A





## SEMINAR: THE BASICS OF LIGHTER TESTING

**Dates:**  
29th July 2010  
21st October 2010  
**Duration:**  
1/2 Day  
**Speaker:**  
Peter Hoyle  
Amir Khalid  
**Price:**  
£65 + VAT per delegate

### Overview

This half-day seminar aims to give all personnel involved in the procurement, quality, distribution and sale of lighters a basic understanding into applicable legislation, reasons for, and process of, lighter testing.

If you are involved in the procurement, sale and/or distribution of lighters this course will explain how EU and International standards tie in with the requirements of EU & UK legislation. The course will explain to you what tests are applicable, explain how they are done, and importantly, what the results mean in reality.

### Objectives

- Know how and why the tests are made and understand their results
- Learn how to improve your product performance and reduce your exposure to risk

### Who should attend?

It is suitable for all levels within your organisation whether a retailer, supplier or importer of lighters, from trainee technologists through to designers and buyers.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Introduction
- Why do we test?
  - Legislation
  - Due diligence
  - To protect your business & reputation
- Lighter types – cigarette, novelty & utility
- EU Legislation
- Child safety
- How do we test?
  - Physical Testing of lighters
  - Tour & demonstration of the tests performed
- Q&A Session



## SEMINAR: CORPORATE SOCIAL RESPONSIBILITY - WHY IS IT SO IMPORTANT?

**Dates:**  
8th July 2010  
23rd November 2010  
**Duration:**  
1 Day  
**Speaker:**  
Brian Whitters  
**Price:**  
£140 + VAT per delegate.  
For each additional  
delegate from the same  
company: £125 + VAT

### Overview

Corporate Social Responsibility (CSR) is one of the greatest challenges facing consumer products manufacturers and retailers today. Increased public awareness of environmental and human rights related issues means that there is a demand for greater accountability and a growing need for companies to identify, manage and communicate how they are addressing their environmental, social, economic and ethical impacts.

### Objectives

- Understand what is Corporate Social Responsibility, its origins and terminology
- Understand how CSR strategies can become a competitive advantage for companies
- Learn how a CSR audit is conducted

### Who should attend?

The seminar is suitable for all levels within your organisation whether a retailer, manufacturer or importer.

### Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.

### Agenda

- Ethical sourcing
- Child labour
- Workers rights exercise
- Background to Auditing. Terminology in use
- Social Compliance Standards
- Example of a retailer ethical programme
- Main Employment Practices
- Being an Auditor
- Performing an Audit in the classroom



# SEMINAR: INTRODUCTION TO ECO-DESIGN

## Dates:

27th May 2010  
14th September 2010  
30th November 2010

## Duration:

1 Day

## Speaker:

Maud Jacquot

## Price:

£140 + VAT per delegate.

For each additional  
delegate from the same  
company: £125 + VAT

## Overview

In today's environmentally conscious market, manufacturers, retailers and importers are seeing an increasing number of requests for data on their products' environmental performances. The world is going green; your customers and end-users are going green! But do you really understand the real impact of your products on the environment?

This one day seminar session will bring you a deep understanding of eco-design practices, environmental impacts, Products' Life Cycle Assessment (LCA) and embedded product carbon footprint.

## Objectives

- Become aware of your main environmental requirements such as: the WEEE (Waste Electrical and Electronic Equipment) regulations, the RoHS (Restriction of Hazardous Substances) and the EU's Eco-design for EuP/Energy Related Products Directives.
- Understand the importance and benefits of a global eco-design approach: how can eco-design increase your profitability?
- What are the commercial advantages of "being green"?
- Understand the various steps of an eco-design approach

## Who should attend?

The seminar is suitable for all levels within your organisation whether a retailer, supplier or importer of consumer products, from trainee technologists through to designers and buyers.

## Number of Participants

Our seminar can accommodate up to 10 participants. Consequently, there will be ample opportunity for informal discussion and questions.



## Agenda

- Definition of eco-design and its benefits.  
Examples of "eco-designed" products
- The current environmental context:  
regulation constraints, increasing customers' demand for greener products, competitive advantages of the eco-design approach.
- What are the potential barriers to the implementation of the eco-design approach?
- Exercise: environmental diagnostic/life cycle assessment of existing products
- Implementation of an eco-design approach through:  
Research the potential improvement solutions for a defined range of products
- Identification of the environmental issues to be included at each step of the design process
- Identification of the role and missions of each member of a project team along the eco-design process
- Presentation of some eco-tools and several types of environmental communication modes (eco-labels, eco-profiles, ...)
- Q&A Session





## WHY CHOOSE BUREAU VERITAS?

With nearly two centuries of experience behind us, we've had plenty of time to develop best practice criteria and systems for buyers, brands and manufacturers. And, with more than 850 offices and laboratories distributed over 140 countries, more than 40,000 staff (more than 7,500 dedicated towards consumer products) around the world and accreditations from the world's largest international bodies, we've got the resources to support your business.

Our comprehensive range of risk management partnership solutions is aimed at positioning your company as a market leader in quality, safety and environmental management and corporate social responsibility.

Our solutions work together to help you minimise the risk of recalls and returns, protecting your brand equity.

- Inspections
- Factory Assessments
- Testing
- Social Audits
- Training
- Compliance Assistance
- Certification

## SPEAKERS' BIOGRAPHIES

### **Brian Whitters**

Brian Whitters, Director of Supply Chain Solutions at Bureau Veritas Consumer Products Services UK, is responsible for the services related to supply chain including social compliance and sustainability, through the design and generation of solutions to clients' needs. Brian has worked with a prestigious list of clients in Europe and the USA.

In addition, Brian Whitters was involved in the development of alternative approaches to social compliance through the use of root cause analysis, remediation and capacity building. Whitters founded Auchinglen Consultants Ltd in 1997, where he served as Managing Director. Prior to this, he was stationed in China, Thailand and Korea in a technical and sourcing role.

### **Peter Hoyle**

Peter Hoyle is a metallurgist by profession and has been employed in consumer products testing for the last 14 years. Prior to joining Bureau Veritas, he worked for the MOD & BAE in the defence/aerospace industries as a Technologist & Development Engineer followed by three years in Production/Technical Management. For the last few years, he has been involved in BV's Hardlines testing activities and currently is in day to day control of the testing of Hardlines (furniture, cycles, lighters) and Nursery Products (pushchairs, cots, safety gates).

### **Sonja Peter**

Sonja Peter holds a degree in economical engineering. Before joining Bureau Veritas, Sonja was Head of Environmental Management for a chain of DIY stores where she was responsible for the implementation of any new regulations such as the REACH Directive. Sonja is currently Regulatory Expert at Bureau Veritas Consumer Products Services. She is based in Hamburg, Germany.

## SPEAKERS' BIOGRAPHIES

### Malcolm Horner

Malcolm Horner has over 30 years of experience of working for consumer products testing organisations. Malcolm sits on the BSI Toy Safety Committee and is the chairman of the mechanical & physical working group. He also represents BSI on the CEN European Toy Safety Committee. Malcolm is currently the chairman of the UK Toys Notified Body Group. His current position is that of Technical Consultant within Bureau Veritas Consumer Products Services UK Ltd and is based at our Warrington offices and laboratories. His role involves offering consultancy to our clients as well as to our laboratories, both in the UK and overseas.

### Kay Mauchline

Kay Mauchline - BSC (Hons) and HND in textile technology - currently holds the role of Technical Consultant for Softlines within Bureau Veritas Consumer Products Services UK providing technical support both within the Bureau Veritas internal network and Bureau Veritas clients base.

Kay, who specialises in clothing and children's wear, has gained a sound experience in textile manufacturing but has also worked in retail as a textile technologist. Due to roles in different areas of the sector, she brings an empathic approach to problem solving and can explain the details in an everyday manner for all to understand.

### Maud Jacquot

Maud Jacquot is a senior sustainable development consultant for Bureau Veritas CODDE. Maud holds an engineering degree in industrial organisation from Grenoble INP. Whilst working for Hewlett Packard, she gained experience in international outsourcing projects management, knowledge transfers and I.T capability deployments. After professional retraining, Maud obtained a postgraduate diploma in Management and Economics – specialised in Sustainable Development. At Bureau Veritas, Maud is now helping companies with their eco-design processes, product life cycle assessments and environmental labelling policies.

## SPEAKERS' BIOGRAPHIES

### Paul Harris

Paul Harris has twenty years of experience in the test and certification industry mostly gained with Bureau Veritas and its predecessor company. Having trained as an electrical and electronics engineer, he has a background in general electrical engineering and experience of the retail sector. Paul is currently Section Head of the Electrical Testing Department with responsibilities for the day to day control of the testing of a wide variety of electrical items, a key activity of which is performance/benchmark testing and documentation reviews, together with technical advice and guidance.

### Frank Lowe

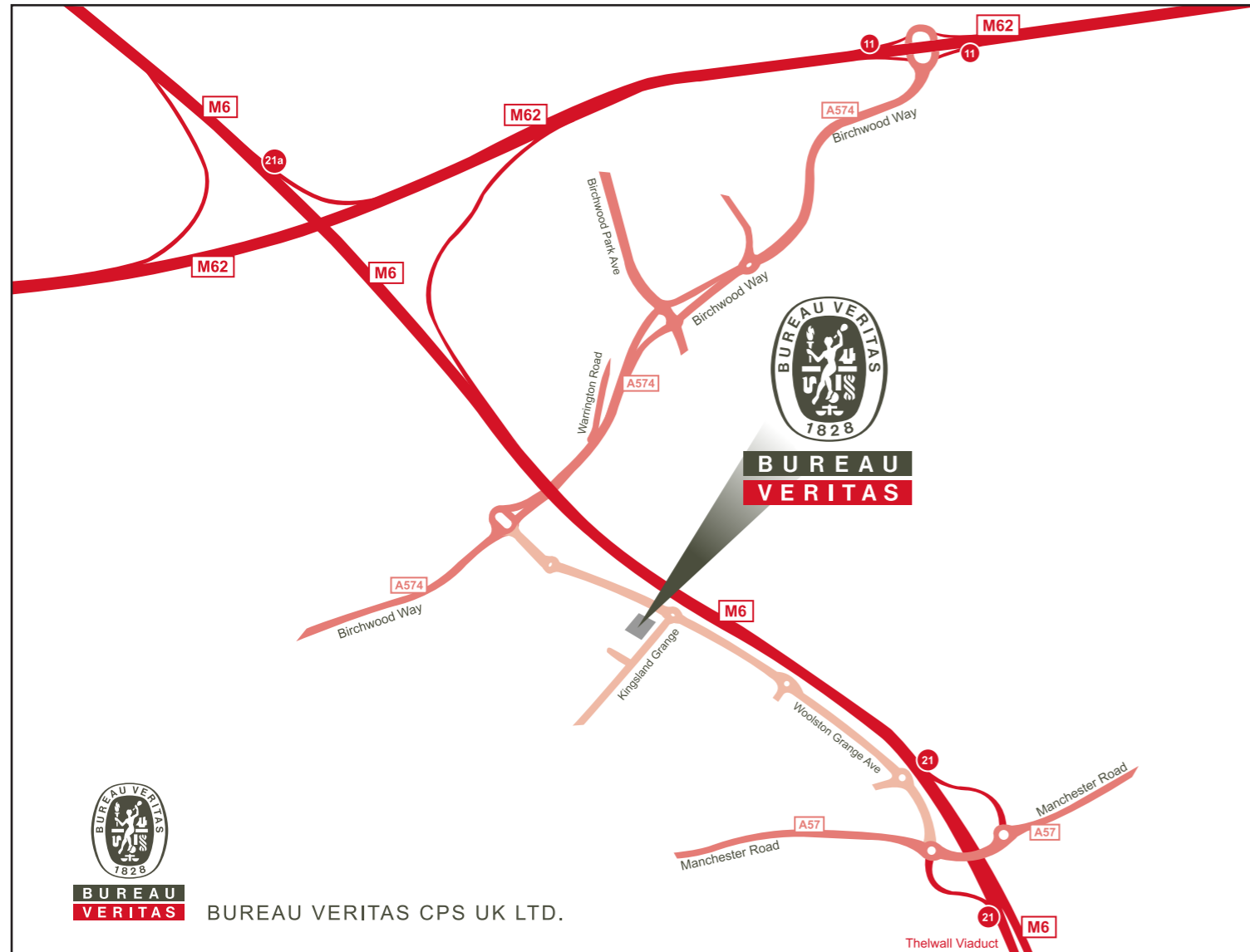
Frank Lowe graduated in 1971 from the University of Bradford with an Honours Degree in Textile Science. His current role in Bureau Veritas is European Technical Services Consultant. One of the major aspects of this role involves explaining and interpreting European Requirements and Directives for the benefit of other parts of BV such as laboratories in Asia and the USA. This role also involves advising clients when they may be struggling to establish what kind of testing is required for their products.

Frank has a long history of Quality/Technical Management/Research and Development in laboratories and production companies for both Fabrics and Plastics. Prior to joining BV/AMTAC, he worked for 15 years in Raychem Corporation (Swindon, Wiltshire). Whilst in Raychem, he worked for, and eventually led, a research team that won a Queens Award for Technology in 1993 relating to radiation cross – linked polymeric materials for use in underground telephone cables. Frank was awarded a Fellowship of the Textile Institute in 1996 for his contributions to Textile Research.

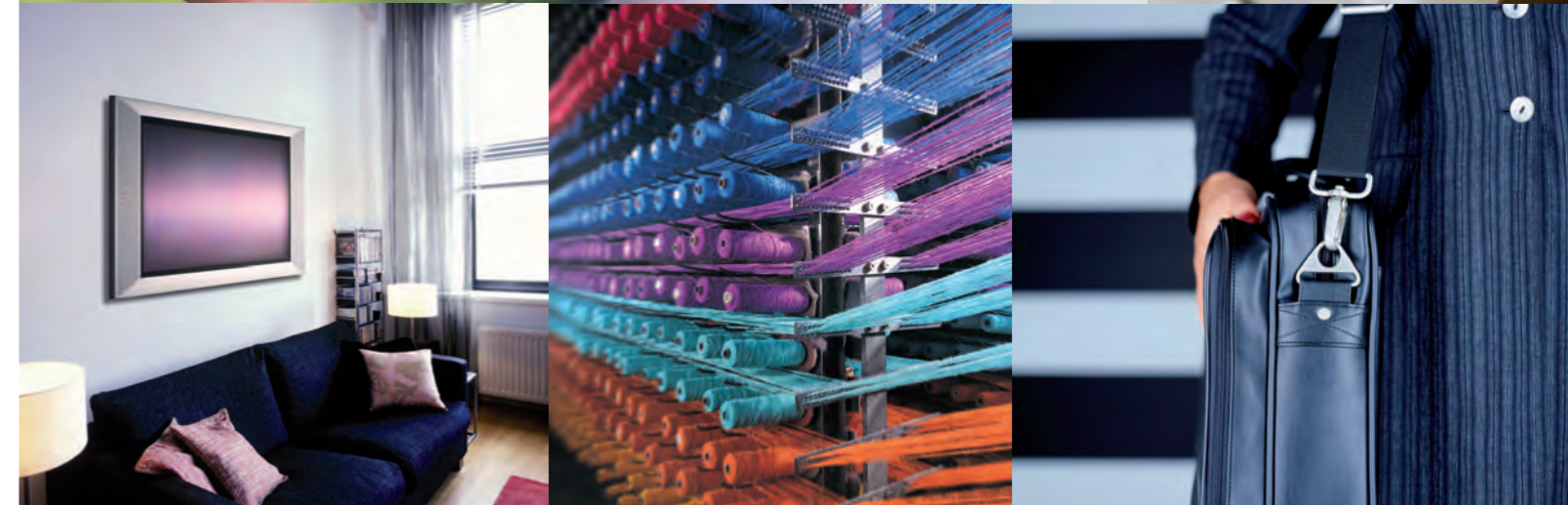
### Simon Stokes

Simon Stokes is a specialist in toys and nursery products testing, having worked for Bureau Veritas and its predecessor company for the last 16 years. Simon is currently Assistant Section Head of Toys Department at Bureau Veritas CPS in Warrington.

## HOW TO FIND US



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