

# Cell phone based customer feedback, service recovery ... and loyalty system for restaurants



## txtandtell for Restaurants

**txtandtell** is a low cost and easy to use real time customer feedback management service recovery and loyalty solution for restaurant operations

### What are your customers thinking....

- Get immediate feedback from your customers about their restaurant experience
- Monitor results daily to find and rectify problems with your food, staff and facilities
- Communicate with dissatisfied customers to address their complaints before they tell their friends and associates
- Let customers join a loyalty program - encourage repeat visits by sending special offers to their cell phones
- Add a mobile call-to-action to your marketing campaigns to attract new customers

