Digital Design Group, Inc.
False Alarm Data Management System
Product Description

"This system has more than accomplished its goal of managing permits, contacts, revenues and dispatches in an efficient and productive manner." Records Manager, Snowmass Village CO Police Department

FADMS is used by Police Departments in Arizona, California, Colorado, Massachusetts and Texas

Digital Design Group is a professional software development firm founded in 1981. Our False Alarm Data Management System is an affordable, powerful and easy-to-use system to administer and enforce false alarm reduction ordinances. FADMS was developed using the skills and experience acquired in 25 years of developing award-winning government data management systems.

Contacts
Phone: (303) 860-0600
e-mail: info@ddginc.com
Website: www.ddginc.com

Digital Design Group, Inc.
720 South 41st Street
Boulder, CO 80305

Alarm Permits
- Maintains a database of all Alarm Sites and Permits including officer safety conditions and an unlimited number of phone contacts per site.
- Readily finds and displays information on Alarm Sites by Permit Number, Street Address, Business Name, Permittee, or CAD ID.
- Automatically computes permit renewal fees and prints Annual Permit Renewal Notices & Invoices.
- Automated notices and delinquent letters for non-permitted alarm sites and expired permits.
- Allows for placing locations on "deny response" status.
- Allows for waiving permit fees for seniors, government agencies, domestic violence, and other reasons.
- Web-based inquiry of emergency contacts by patrol officers with mobile wireless laptops.

Dispatches
- Tracks detailed information on all dispatches including the cause of each false alarm.
- Automatically computes the number of past false alarm dispatches to a location, and using the terms of the local alarm ordinance, determines whether a false alarm dispatch fee is due and the dollar amount of the fee.
- Invoices chargeable false alarm dispatches and tracks receivables until they are paid.
- Readily displays detailed information on all past dispatches to an alarm site.
- The FADMS CAD Dispatch Module imports CAD dispatch records, eliminating the need to reenter dispatch data stored in the CAD database.
- Hardcopy reports of dispatches by Alarm Site, Alarm Company, or District.
- Statistical reports of dispatches by Alarm Company, Permittee and Cause of False Alarm.

Revenues
- The Cash Receipts Journal maintains a record of all payments received for permit fees, false alarm dispatch fees and other revenues.
- One-step process to enter permit renewal payments and update permit expiration dates.
- Readily displays all permit and false alarm dispatch payments for an alarm site.
- Detailed and summary financial reports of income by revenue source and reporting period.
- Reconciles payment entries with funds received.
- Statements and Aged Accounts Receivables Reports of unpaid billings.

Alarm and Monitoring Companies
- Maintains a database of Alarm Companies, Monitoring Companies, and Alarm Agents doing business in your jurisdiction including business license information and contacts.

Activities & Tickler Module
- The Activities/Tickler module documents actions taken on an alarm site and monitors outstanding tasks that need to be accomplished.

FADMS uses a standard Microsoft Windows user interface and is designed for networked PC's using Microsoft Windows operating systems.

Digital Design Group's first major system was awarded an Exemplary Systems in Government Award by the Urban and Regional Information Systems Association - URISA.

We subsequently played a major role in the development of a national system used by regulatory agencies in twenty states. That system was recognized by the US Department of Energy as one of the DOE's 100 best technical and scientific achievements in the Department's 25-year existence.

Digital Design Group has been a member of the False Alarm Reduction Association since 2002.