



Case Study: Sundt Companies, Inc.

Business Profile

Sundt is a full-service contractor with expertise that spans the entire lifecycle of construction. They work within their client's preferred delivery method, whether that's Construction Management at Risk, Design Build, Build to Suit, or the traditional Design-Bid-Build approach.

The company builds a variety of projects for both public and private clients throughout the United States, including commercial and institutional structures of many types; infrastructure projects such as highways, dams, pipelines and airport facilities; and facilities for the Department of Defense as well as other Federal agencies. Sundt continues to add landmark projects to its list of accomplishments. These include the Apollo Riverpoint office complex in Phoenix, Mater Dei Catholic High School in San Diego, Oasis Water Campus Water Treatment Plant in Glendale, Ariz., multiple sections of Phoenix's new light rail system, two buildings of the Biodesign Institute at Arizona State University, a major expansion of the Tucson International Airport Terminal, the University of California, Davis Graduate School of Management, and \$360 million worth of work at Fort Bliss Army Post near El Paso, Texas. The company is 100 percent employee owned through its Employee Stock Ownership Program. Employees take a personal interest in the quality and success of each project and the company at large.

The Challenge

Sundt is always looking for new ways to improve how they do business. Whether it's through better management techniques, safety advances, or emerging technologies, their goal is to deliver the highest quality products to their owners. One business problem that Sundt wanted to solve was to implement a paperless payroll process with online pay statements. With over 1,400 employees, providing a green alternative to paper pay statements was a logical choice.

Several factors were key for Sundt in searching for an ideal paperless solution. "Easy file transfer, security of employee information, and ease of use were very important to us," remarked Karolyn Comstock, Payroll Supervisor and an employee owner, of Sundt Companies, Inc. "The solution that we were looking for had to be user friendly, and had to also work with JD Edwards World."

The Solution

NatPay met each challenge set forth by Sundt, and provided the ideal solution to their business problem. Doculivery's easy to use system was a perfect fit for Sundt employees. "If an employee has problems accessing information they will not use it," stated Comstock. The employees found the online system safe, secure, convenient, and easy to access. "Many employees stop by just to say how much they like it," Comstock remarked. Doculivery's unique flexibility and customization was also a tremendous benefit for Sundt employees. "Having it customized to match what the employee is used to seeing was great."

Since Doculivery requires little to no client IT involvement, Sundt was thankful for the quick integration, and the support of NatPay's team who was there for every step of the process. "Doculivery had to function well without issues," stated Comstock. "Having the ability to resolve an issue just by picking up the phone or dropping an email is wonderful." Dedicated support teams ensure that each client like Sundt receives all of the support that they need – if and when they need it, and that a fast online document management integration timeframe (in which NatPay's is the fastest and highest quality in the industry) is maintained. "Everything seemed to progress pretty smoothly," Comstock remarked.

"Security is vital when you are talking about payroll information," stated Comstock. Doculivery utilizes state-of-the-art encryption technology, SSL certificates, and 3-tiered firewall protection to keep client's data safe and secure.

In addition to the production and administration savings that Doculivery provides, there's an immediate ROI that companies also enjoy when adopting paperless HR processes. "We anticipate a savings of approximately \$50,000 a year by adopting the Doculivery solution," remarked Comstock.

"NatPay's achievement of a positive client experience starts with a true understanding of how our services can provide short term and long term value to an organization," said Greg Brewer, Vice President of Sales and Marketing at NatPay. "But it does not end with a sale and that is why our service implementation and customer support are critical to our client's success. We thank Sundt Companies for their trust in us. Sundt Companies joins a growing list of satisfied clients with NatPay, and we welcome the opportunity to help other firms like Sundt Companies that need assistance in addressing cost containment business problems in HR, AP/AR, Payroll, Customer Service, or Marketing."