

Friant & Associates, a service-based company, is founded by Paul Friant. Services include installation and repair (and just about anything else his customers need).

Demonstrates commitment to excellence in customer service by cleaning 700 Red & White Fleet chairs that were delivered to his lawn (in lieu of warehouse). Read more on our blog.

992









Expands to larger (30,000 sq. ft.) warehouse.

Adds CNC machinery and dedicated fabric shop.

25 Employees.

1995



Adds night crew in Oakland, California.

capacity.

Establishes international

partnership that allows

for overseas manufac-

turing and exponential

increase in production



In response to customer demand, begins manufacturing new product, with launch of the System 2 panel system.

Grows from 50 to 100 employees.

2000

966

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1997



Launches national sales initiative, adding 50 rep groups across the country.

1990



hankfully (see above) obtains first warehouse in Oakland (2000 sq.

ft.) and begins refurbishing furniture by customer request.



Addition of first workshop by expanding to space contingent to warehouse.





Moves to current location in Oakland, CA which includes 145.000 sq. ft. warehouse, wood and fabric shop, showroom and office headquarters.



Begin new product development, including the Tiles panel system and Mesa conference table product lines.







Introduces premier panel system, Tiles and reception line, Willow.

Begins 'Green' Friant initiative by adding a LEED Associate to staff. switching to waterbased finishes and adhesives and taking other green measures.

Adds second warehouse for greatly expanded inventory capacity.

Obtains MAS Green Certification for System 2 and Tiles.

Launches new chair line and new Mesa wired conference table.

On track for 30% growth despite industry's lackluster sales.

2010



Begins design process for two new, innovative panel systems and other product enhancements and developments.

Stay tuned for the next 20!

2009

Expands marketing channels such as updated web site, monthly newsletter and online social media to better inform and communicate with customers.

