



## PHLY Partners with Business Controls, Inc. – Insight in an Instant™

Philadelphia Insurance Companies is very proud to offer an exclusive program to its PHLY clients through:

Business Controls, Inc. – *Insight in an Instant™*



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#### Are you reducing your internal risk?

- Do your employees have a way to alert you about potential employee misconduct and claims of harassment and discrimination, or issues of fraud, waste, and abuse?
- Do you have an established guideline and defined protocols for conducting internal legal and ethical workplace investigations?
- Do you have on-site staff trained to detect risk factors associated with fraud, theft, and substance abuse or to manage threatening situations or workplace violence?

Philadelphia Insurance Companies (PHLY) has partnered with Business Controls, Inc. to provide special pricing on solutions that enhance internal procedures and reduce risks associated with employee misconduct, including the MySafe™ family of products: MySafeWorkplace®, MySafeCampus™, and MySafeHospital®.

Since 1994, Business Controls has worked with organizations of all sizes and in all industries to **mitigate internal risks**, make organizations **safer**, **avoid litigation**, and **improve profitability by reducing losses related to employee misconduct**. Since its inception, Business Controls has served over a quarter of the Fortune 1000 companies, providing services to more than a million client employees in 130 countries by providing services in two primary areas:

#### Investigations, Consulting, and Training

- Preparation and Planning
- Information Gathering and Problem Identification
- Verification and Analysis
- Disbursement of Corrective and/or Disciplinary Action
- Prevention and Education
- Compliance and Ethics Policy Review and Development

#### 24/7/365 Anonymous Reporting and Case Management Solutions

- Diminish the fear of retaliation or reprisal by removing the possibility of identification of a reporter.
- Discover workplace misconduct before it escalates – and delivering reports within 3 minutes of submission, guaranteed!
- Provide a safe work environment by removing risks to employees raised by the misconduct of others.

*The MySafe™ family of products is the only solution of its kind that combines anonymous incident reporting with free access to on-staff subject matter experts.*

## Statistics

- **Lawsuits are up almost 400% in 20 years.**
- The most common target for lawsuits is **private employers with 5-100 employees.**
- **EEOC claims are on the rise.** Typically the EEOC receives around 80,000 claims per year. In 2009, there were 93,277 EEOC complaints with \$376 million recovered. Each and every EEOC hearing incurs **expenses exceeding \$30,000**, prior to any judgment.
- **63% of all corporate fraud is detected through tips**, and not through internal controls or other accounting or auditing policies or preventive measures.
- **With a comprehensive ethics and compliance program, 71% of employees will report** misconduct they observe in their organization. In contrast, less than 39% of employees will report misconduct in companies with no formal ethics and compliance programs.
- **80% of employees said they would be willing to report** a co-worker's illegal or unethical activity, and 39% would be more likely to make a report if they could remain anonymous.
- In general, **46.5% of hotline callers give their names**, and roughly one-third of hotline callers report they have previously informed management of the situation. With BCI's anonymous reporting solutions, **more than 60% of reporting parties are willing to share some contact information**, either with their employer, or directly with Business Controls.
- **Companies utilizing an anonymous reporting system**, such as MySafeWorkplace®, MySafeCampus™ or MySafeHospital®, **report losses related to fraud at drastically lower levels**, as much as 50% less than those organizations who do not utilize an anonymous reporting system.

## Testimonials from Business Controls' Clients

*"Being in the healthcare industry, our business is so regulated. We are available 24/7.*

*That's why MySafeHospital® is so perfect for our business. I'm a great promoter of things that work!"*

### **Jan Roth**

Human Resources Director  
Christian Living Communities

*"Business Controls is dedicated to customer service and working with charitable organizations like the Make-a-Wish Foundation. We couldn't be more pleased with the MySafeWorkplace® solution, as it helps us respond immediately to concerns and issues our employees have. It also lets our employees know they have a voice within our organization."*

### **David Williams**

President and CEO  
Make-A-Wish Foundation

As a PHL Y client, you will receive a discount on any service provided by Business Controls. To learn more about Business Controls' global award-winning technology and to inquire about this special program, contact Business Controls by [email](#) or call 1-877-PHLY BCI (1-877-745-9224).