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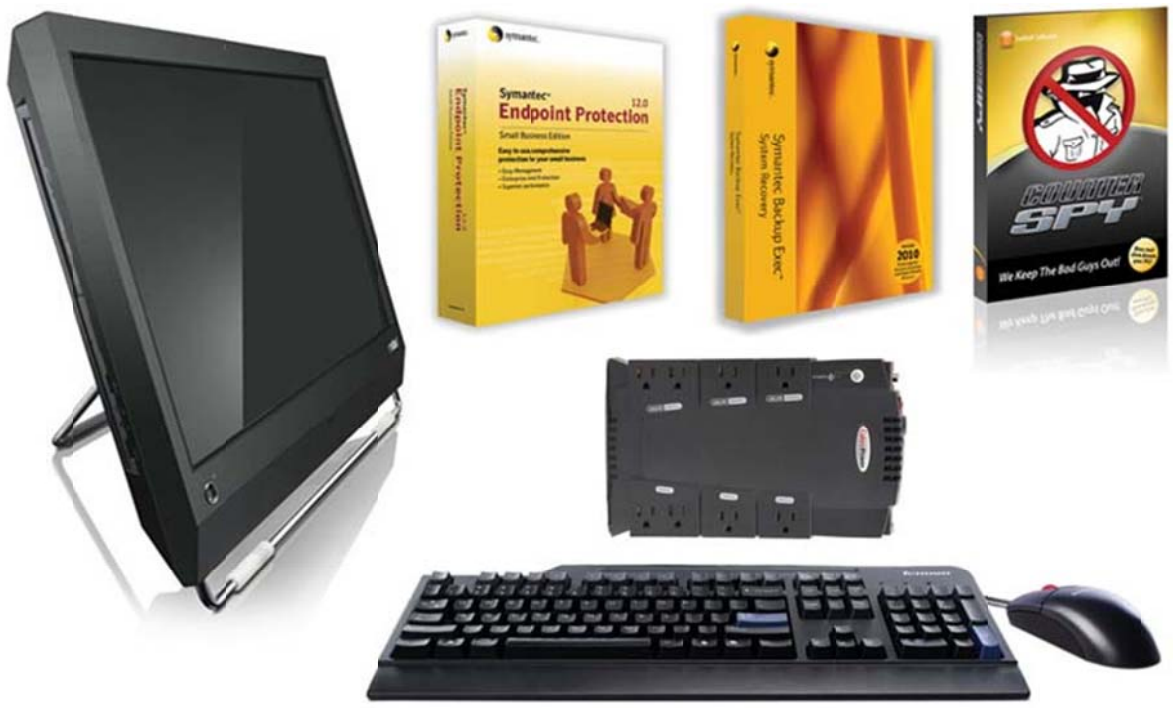
Ready-to-Use Technology for Small Businesses
Since 1982

OVERVIEW



Who this package is for	***Why you need this package***
• Any office with 1-50 employees • Legal and Accounting firms • Insurance agents • Real estate agents • Small manufacturing & service companies	• You're short on space, but you need a new or replacement desktop computer system • To handle standard office tasks — word processing, e-mail, bookkeeping, etc.
Why this package is special	***Why you should buy from us***
• Includes only high quality, business-grade components • Contains all essential hardware and software needed for security & reliability	• Everything is professionally configured, optimized, & personalized for you • Toll-free and remote support • 7-Day Return Policy

What's included in Desktop Package JM2-19

1 - **Lenovo ThinkCentre M90z All-in-One Business Desktop Computer**—with Microsoft® Windows® 7 Professional and a 3-year On-Site, Next-Business Day warranty — p/n 3429A2U

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1 - **CyberPower 685VA UPS (Uninterruptible Power Supply)** - includes a USB cable and software to communicate with your computer

1 - **Symantec™ Endpoint Protection Small Business Edition 12 software**

1 - **Symantec Backup Exec System Recovery 2010 Desktop Edition software**

1 - **Sunbelt Software CounterSpy v4** - all material, but no box

Selected essential housekeeping utilities and open-source productivity software

Optional add-ons available at additional cost

Microsoft Office Home and Business 2010

What we will do

Specific information about what we will do to prepare this package for your use is included in the HARDWARE and SOFTWARE descriptions below.

What you will need to do

- You'll need to return a questionnaire that will allow us to custom-configure this package. *NOTE: We will not ask for any passwords, and we will keep all information that you provide to us confidential.*
- You'll have to connect the package components to one another and to your network.
- You'll need to connect your existing hardware (e.g. printers).
- You will need to register some of the products with their respective manufacturers.

That's it, and we will provide you with instructions to accomplish your tasks. If you run into a problem, please contact us for help.

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HARDWARE

Lenovo ThinkCentre M90z All-in-One Business Desktop

Specifications

Intel Core i3-530 Dual Core 2.93GHz processor; 3GB of RAM; a 23'' LCD integrated monitor (1920x1080); Intel HD integrated graphics, a 500GB 7200 RPM SATA hard drive; a DVD+/- RW drive; 1Gbit/s wired and b/g/n wireless (300Mbps max) network connectivity; hardware encryption; 6 USB 2.0 ports; a DisplayPort audio/video port; a webcam; a Lenovo keyboard and mouse; Microsoft Windows 7 Professional; a Lenovo 3-year On-Site, Next Business Day warranty

Why we like it

The Lenovo business desktop line is robust and reliable—it features well-built, feature-rich, expandable business workhorses, and Lenovo thinks highly enough of it to back each computer with a standard 3-year On-site, Next Business Day warranty.

This Lenovo M90z is an all-in-one desktop, which means that it includes an integrated full HD 23'' LCD monitor and takes up very little space on your desk. The dimensions of this computer are - 17.4'' x 22'' x 4.3''. There are 6 USB 2.0 ports, a gigabit Ethernet port and a wireless b/g/n card for high-speed communication on your network, a digital DisplayPort audio/video output, and a fast 500GB 7200RPM hard drive. There's also a 2 megapixel webcam, which is perfect for video conferencing. If that isn't enough, Lenovo also designed this computer to be extremely environmentally friendly — it complies with ENERGY STAR®, EPEAT Gold®, and GREENGUARD® specifications and it's made up of nearly 42% recycled content.

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What we do

We unpack and inspect the computer and all its accompanying parts and paperwork to ensure that everything that should be enclosed is present and that everything has arrived unscathed; then we test every ability and function of the computer thoroughly; then we optimize the BIOS (basic input/output system) settings that initiate when the computer is first powered on prior to loading the Windows OS (operating system).

CyberPower 685VA UPS

We've included an extremely important product with this solution package—a business-grade CyberPower uninterruptible power supply (UPS) that will protect the computer from such maladies as dirty AC from the wall, power surges, brownouts, and complete blackouts. The computer and the UPS will be connected by a USB cable and will be in continuous communication with one another; the UPS will protect your computer system by monitoring and conditioning the power that’s flowing from the wall to your computer system and, if necessary, will gracefully shut it down, after allowing you to save your work to disk, until a power event is resolved.

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INCLUDED SOFTWARE

Microsoft Windows 7 Professional

Windows 7 Professional is a great choice for small businesses looking to the future. You really can believe the hype: Windows 7 is everything that Windows Vista wasn't; it improves upon many good things from both Windows XP and Vista; hardware compatibility is almost universal for the 32-bit version; and it is extremely stable after proper tweaking. Therefore, we wholeheartedly recommend its use on a new computer system. The combination of a fast computer and this very fast operating system will make you and your staff considerably more productive — that's what has happened in our office. So you know, Win XP and Win7 computers co-exist just fine on an office system.

What we do

We install, configure, test, and update Windows 7 to the latest specification. We go through the underlying configuration with a fine-tooth comb to tweak and adjust over 100 settings, which not only makes it run faster and smoother, but also makes it as familiar and easy-to-use as Windows XP.

Symantec Backup Exec System Recovery 2010 Desktop Edition

This hard drive imaging software is a simple, automatic way to record an exact copy of the contents of your computer's hard drive onto your company's NAS backup device. Backup Exec System Recovery is simply the best backup software that we've ever used. It actually takes a picture, or an image, of your computer's hard drive. The stored image can then be used for complete hard drive restorations or to restore just one individual file.

What we do

We will install the Backup Exec System Recovery software onto your computer. We will create and include an emergency recovery CD. We will create a hidden recovery partition on your

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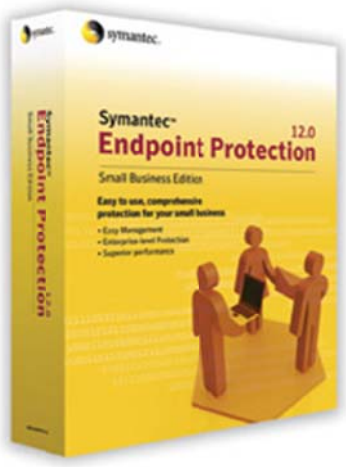
computer's hard drive that will contain an image of the drive as it was the day we shipped the computer to you.

Symantec Endpoint Protection Small Business 12

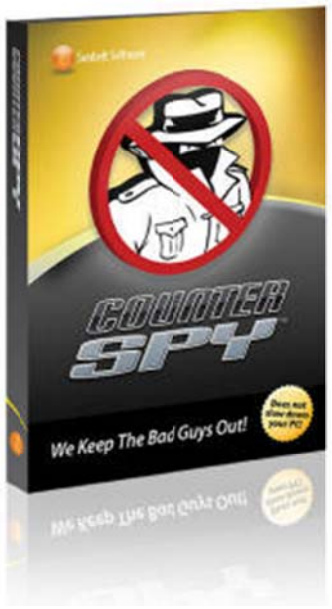


This is a top-of-the-line, professional, enterprise-grade antivirus, antispyware, firewall, and intrusion prevention software suite. It will watch and protect you while you compute in the office or on the road in a way that no other product can. We install this security suite on every in-house desktop, laptop, and file server in our office, as well as on every customer computer that we configure.

What we do

We install, configure, update, and test the Endpoint Protection suite, including setting it up for automated background operation and to run a weekly antivirus scan.

Sunbelt Software CounterSpy v4



This high-tech antispyware program actively protects your computer from many types of malware, including search hijackers, browser hijackers, keyloggers, ghost spammers, and adware. We specify this software to work in concert with Symantec Endpoint Protection; with both of them, you are well-covered.

What we do

We install, configure, update, and test CounterSpy, including setting up it up for automated background operation and to run a deep weekly spyware scan.

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A suite of essential housekeeping utilities and open-source productivity software

This is a collection of our favorite high-quality utility and productivity software programs. The Windows OS simply doesn't do it all, so we add some utility programs that help maintain system stability and expand upon many Windows features.

Each of our selections has been vigorously tested, not only for its claimed abilities, but also for its stability and its effect on system resources. We also check to see how well it plays with the other software that will be running on the computer. We regularly review new and newly discovered software products, as well as the updates and new releases of the programs that are already included in the suite; therefore, the list is adjusted from time to time.

Here are our current favorites; each are installed, configured, updated, and tested on every desktop and laptop computer that we prepare, as well as every computer in our office.

- A leading program that allows the system to display certain online graphics.
- The leading PDF reader.
- A much better text editor than the native *Notepad*.
- A great set of tools to help you manage and edit digital photos.
- A leading open-source alternative to Microsoft Office suite. It includes modules for word processing, spreadsheets, presentations, graphics, databases, and more, and it is installed on your computer, unless you've optionally elected to purchase the Microsoft Office 2007 Small Business suite.
- A utility to create and burn DVD and CD presentations, archives, etc.
- A utility that integrates into Internet Explorer and displays the domain name of the website to which you are connected. This will help you avoid becoming a victim of "phishing", which is when an evil website is disguised to mimic a legitimate site, such as a bank site, in order to capture your personal login information.
- A multi-function suite of utilities that allows us to fine tune Windows, including how memory and resources are allocated.
- A powerful disk defragmenting utility

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OPTIONAL SOFTWARE

Microsoft Office Home and Business 2010

Includes Word 2010, PowerPoint 2010, Excel 2010, OneNote 2010, and Outlook 2010

Why would you want this?

There is a reason Microsoft Office costs what it does; it is the gold standard, and almost everybody uses it. As noted above, we include an open source alternative to Microsoft Office on every computer, but we offer Office 2010 as an option for those of you who have already standardized on the Microsoft Office suite.

A word about Microsoft Office Outlook 2010: Outlook is the dominant communications management software for businesses around the world. If your office is already using it, you already know how valuable it is, especially if you are using it to work within your company's Microsoft Exchange Server environment.

What do we do

We install, activate, update, configure, and test all of the modules in this software package. For Outlook, we'll provide you with comprehensive installation instructions for setting up e-mail accounts or connecting to your Microsoft Exchange Server.

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TIME AND SHIPPING

Preparation & Testing Time

Barring any unforeseen circumstances, build-up, customization, and testing time for this solution is approximately 2 weeks, at which point it will be packaged and shipped to you.

Shipping Method

We provide *FREE* FedEx Ground service to the lower 48 states. Standard FedEx rates will apply to orders shipped to Hawaii and Alaska.

Optional Shipping Upgrades:

We also offer FedEx 2Day and FedEx Standard Overnight services as added-cost options after the completion of your order.

For further information, see the FAQs.

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Warranties & Support

All warranties of individual products contained in this package are provided by their respective hardware manufacturers or software publishers; please contact them for complete details. The warranty periods begin on the date that appears on your final invoice, which will be sent to you when your order ships.

Lenovo ThinkCentre M90z All-in-One Business Desktop

- 3-year Lenovo 9x5 Next-Business-Day, On-Site hardware warranty

CyberPower 685VA Uninterruptible Power Supply

- 3-year CyberPower Warranty
- Lifetime Equipment Guarantee: $125,000

Symantec Backup Exec System Recovery 2010 Desktop Edition software

- 1-year Symantec Basic Maintenance: includes free updates and patches and unlimited phone support during business hours, Tech Support bulletins, and security alert notifications. Annual renewals are available.

Symantec Endpoint Protection Small Business Edition 12 software

- 1-year Symantec Basic Maintenance: includes free updates and patches and unlimited phone support during business hours, Tech Support bulletins, and security alert notifications. Annual renewals are available.

Sunbelt Software CounterSpy v4

- 1-year Sunbelt maintenance: includes free updates and tech support. Annual renewals are available.

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You can buy from us with confidence!

- We've been in business since 1982.
- We offer only top-quality, business-grade, name-brand products.
- We are an authorized business partner with all of the major software publishers and hardware manufacturers that we feature.
- If, at any time, you encounter a problem with one of our products and you're not sure how to proceed, we are here to help, so please contact us.
- All of our products are backed by e-mail & toll-free support, as well as our 7-Day Return Policy; see Our Policies for details.
- We respect your privacy. Other than to process your purchase or to respond to a legal obligation, we will never share information that you provide to us without your permission. Please see Our Policies for details.

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